

VILLAGE of PALATINE

SPRING CLEANUP WEEK APRIL 30-MAY 5, 2021

Take advantage of Palatine's annual spring cleanup week by placing refuse out in advance of your collection day as early as Friday, April 30, 2021. Refuse will be collected the following week only on your scheduled collection day.

All refuse items placed at the curb must be prepared according to standard specifications and weekly collection guidelines. Refuse that does not fit into the cart may be bagged or bundled. Each bag or bundle shall not exceed 50 lbs. For information on the Village of Palatine's Refuse, Yard Waste and Recycling Program, please visit palatine.il.us and search 'refuse & recycling'.

Bulk items that are too large to be put into the cart or bagged, such as furniture, may be placed at the curb for collection. Please note that construction debris must be properly bundled and is limited to a maximum volume of two cubic yards. Items restricted from cleanup week include appliances, tires, paints, household chemical waste and electronics. Please consider recycling, reusing, or donating these items instead.

The Solid Waste Agency of Northern Cook County (SWANCC) provides the Green Pages Reuse and Recycling Directory, a useful resource for residents seeking locations and outlets to dispose of items they no longer need. Green Pages lists reuse opportunities for books, clothing, office equipment, sporting goods, toys and other material. This guide also provides information on various aspects of recycling and waste, featuring sections for appliances, batteries, construction debris, electronics, office machines, cartridges, metals, motor oil and many other items. To access Green Pages information, visit swancc.org or call **847-724-9205**.

For more information, please call the Environmental Health Division at **847-359-9042**.



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PALATINE FARMERS' MARKET SUMMER SEASON OPENS MAY 1, 2021



The outdoor Palatine Farmers' Market, presented by Palatine Sister Cities, opens for its 30th summer season on Saturday, May 1, 2021. Come out and greet all the favorite vendors and meet some new top-quality additions to the market!

The Farmers' Market is open every Saturday morning in the Metra train station parking lot, 137 W. Wood Street in downtown Palatine, May through October from 7:00 a.m. until 1:00 p.m. The market requires that any produce sold be picked within 24 hours, making these items fresher than what can be found at local grocery stores. With local musicians performing, the atmosphere is friendly and casual. Vendors feature a variety of fresh fruits and vegetables, free-range meats that are raised without hormones or antibiotics, flowers, cheese, local honey, bakery items, natural pet treats and so much more!

In order to maintain social distancing within the market, we encourage one family member to do the shopping and invite other family members to enjoy entertainment and music on the south side of the Market. Dogs and bikes are not allowed.

For more information, visit palatinesistercities.org.

VILLAGE OF PALATINE

200 E. Wood St.
Palatine, IL 60067
www.palatine.il.us
village@palatine.il.us

VILLAGE HALL HOURS
8 a.m. to 4 p.m.
Monday through Friday

VILLAGE PHONE NUMBERS

Emergency.....911
Village Hall.....358-7500
TDD (Emergency).....911
Village Action Line705-5200
Community Services.....359-9042
Fire (Non-Emergency)....202-6340
Police (Non-Emergency) 359-9000
Public Works705-5200

Mayor
Jim Schwantz.....359-9007
jschwantz@palatine.il.us

Village Clerk
Margaret R. Duer.....359-9051
mduer@palatine.il.us

District 1
Tim Millar.....894-0001
tmillar@palatine.il.us

District 2
Scott Lamerand.....894-0002
slamerand@palatine.il.us

District 3
Doug Myslinski.....894-0003
dmyslinski@palatine.il.us

District 4
Greg Solberg.....894-0004
gsolberg@palatine.il.us

District 5
Kollin Kozlowski.....894-0005
kkozlowski@palatine.il.us

District 6
Brad Helms894-0006
bhelms@palatine.il.us

Village Manager
Reid Ottesen.....359-9050
rottesen@palatine.il.us

All phone numbers are (847) area code unless otherwise noted.

WHEN DO HOMEOWNERS NEED TO OBTAIN BUILDING PERMITS

Whenever you start a construction or remodeling project, a building permit is most often required to ensure your project is designed and constructed to current building and zoning codes.

A good rule of thumb to follow is if your type of project is not explicitly stated as being exempt from needing a building permit, then you will need one. You cannot always rely on your contractor to know if you need a permit.

As the Homeowner, it is ultimately your responsibility to know if a building permit is required. A simple call or **email** to the building department is a good starting point.

Homeowners are often surprised to hear projects such as adding pavers to a driveway, replacing a water heater or furnace, adding lawn irrigation, pools and sheds require a building permit.

Having a building permit comes with a multitude of benefits. It ensures your contractor is properly registered and bonded, that your project is designed and built to code and is safe. It helps to lower hazards and risks while applying reliable construction practices. You also have solid plans and specifications for your project so you know what you will be getting.

Village building permits can be applied for **online** using our new Customer Self Service Portal (CSS). You can now manage your permit process online from the comfort of your home. Permit approval for many small project types can typically be achieved in as little as 3-5 days.

For additional information, visit **palatine.il.us** or call 847-359-9042.



SIDEWALK REPLACEMENT & 50/50 SIDEWALK PROGRAMS

The Public Works Department conducts two sidewalk programs each year: the Sidewalk Replacement Program and the 50/50 Sidewalk Program. Construction typically runs from early summer to early fall.

The Sidewalk Replacement Program is intended to identify and eliminate the most severe tripping hazards and cycles through a different section of the Village each year. The target area this year is from Palatine Road south to Helen Road between Quentin Road and Greeley Street. To view a map of the replacement sections, visit **palatine.il.us** and search 'sidewalk replacement program map'.

The 50/50 Sidewalk Program addresses sidewalks that are uneven, severely cracked or deteriorated, or do not meet specific safety standards. The cost is shared on a 50/50 basis, with the Village and homeowner each contributing half of the replacement cost. The homeowner's cost is approximately \$75 for a typical sidewalk square. Applications are accepted on a first-come, first-served basis, and the deadline for submission is June 1, 2021.

For more information about these programs, or to obtain a copy of the 50/50 Application, visit **palatine.il.us** and search 'sidewalk program' or call Public Works at 847-705-5200.

2021 CONSOLIDATED ELECTION APRIL 6, 2021

Early Voting for the upcoming Consolidated Election will take place March 22nd through April 5th including weekends at 150 West Wilson Street during the following hours:

WEEKDAYS:

- 9 am to 5 pm

SATURDAYS:

- 9 am to 5 pm

SUNDAYS:

- 10 am to 4 pm

VOTER REGISTRATION:

Non-registered voters can register to vote and cast their ballot at all early voting sites. Two forms of identification must be presented with one ID showing the voter's current address.

On **Election Day, April 6th**, polls will be open from 6 am to 7 pm at designated polling places. Non-registered voters can register to vote at their home precinct (polling place). Two forms of identification must be presented with one ID showing the voter's current address.

The Palatine Village Clerk's office will resume voter registration during our regular business hours Monday-Friday, 8 am to 4 pm on April 8.

Please call the Village Clerk's Office with any questions at 847-359-9050.



MAY IS NATIONAL STROKE AWARENESS MONTH

More than 800,000 strokes happen each year in the United States, and it is estimated that someone has a stroke every 40 seconds. Stroke is the fifth leading cause of death in the U.S. and is the major cause of serious disability for adults. When it comes to stroke, every second counts! Rapid access to medical treatment can make the difference between full recovery and permanent disability. Strokes occur when a blood clot blocks blood flow to the brain.

Strokes strike fast and knowing the signs of stroke will decrease the time between onset and treatment. Time to treatment equals brain cell survival. Signs of stroke include sudden difficulty speaking or swallowing, sudden vision impairment, new onset of trouble walking or dizziness, one-sided weakness, and/or sudden severe headache. If anyone has these symptoms, call 911.



Prevent strokes by following the American Heart Association/American Stroke Association's *Life's Simple 7 tips*:

- Manage blood pressure
- Get active
- Stop smoking
- Control cholesterol
- Eat healthy

- Reduce blood sugar
- Lose weight





REPORTING UNEMPLOYMENT INSURANCE FRAUD

The Illinois Department of Employment Security (IDES) needs your help to combat Unemployment Insurance (UI) Fraud/Identity Theft. If you become a victim of UI Fraud/Identity Theft, you must **EITHER** contact IDES by phone at (800) 814-0513 or use their **Contact Form** to promptly report it. Using both methods of reporting may cause delays in reviewing your case.

You should know that IDES has partnered with local and federal law enforcement agents, Department of Labor's Office of Inspector General, Attorney General, State's Attorney and US Attorney's Offices to help in the fight against fraud.

Unemployment Insurance Identity Theft Fraud

Identity thieves and hackers have long known how to use stolen identities to commit fraud – for example, open a new credit card or file a false tax return – and criminals using stolen identities to defraud public assistance programs is not new. In fact, such schemes are so pervasive that federal rules require Illinois to have staff dedicated to preventing and stopping fraudulent activity in the Unemployment Insurance (UI) system.

How can I spot unemployment insurance identity theft?

- You receive a debit card or an unemployment insurance letter (UI Finding) and have not filed a claim for benefits.
- You are notified by your employer that a claim for benefits has been filed when you have not been separated from employment.
- You attempt to file a claim online and one already exists.
- You receive IRS correspondence regarding unreported UI benefits.
- You receive notice of a State or Federal tax offset.

What steps should I take if I receive a debit card and did not file for unemployment insurance?

If you suspect a claim has been submitted using your information, and you have not applied for unemployment insurance benefits in Illinois, take steps as follows:

- DO NOT DELAY AND ACT QUICKLY
- Call IDES Benefit Payment Control Division at (800) 814-0513. **Please Note:** Call volume is high due to an increase in reports of fraud, so please be patient in waiting for your scheduled call back. When prompted:
 1. Select English or Spanish language option;
 2. Select option #1 for claimants, and;
 3. Select option #5 to report identity theft.
- DO NOT activate the debit card that was mailed to you.
- DO NOT contact KeyBank.
- Destroy the card.
- Request your free credit reports via www.annualcreditreport.com and review them for other fraudulent activities.

What happens after I report the identity theft to IDES?

- In most instances of fraud, IDES' integrity measures stop the unemployment claim and prevent payments from being made before hearing from you.
- You will not be held responsible for the fraudulent claim if the investigation finds that you were a victim of identity theft. That is why prompt reporting and not activating the card are critical steps in this process.

What are the consequences for committing UI Fraud?

- Federal Indictment
- State Indictment
- Incarceration
- Fines and penalties
- Inability to draw UI Benefits in the future
- Repayment of fraudulent funds until recovered in full
- Seizure of income tax refunds or payments by way of Federal and State Offset Programs

IDES Contact Form

To contact IDES via the web, please use their online **Contact Form**. On the drop down, select the option, "UI Fraud/Identity Theft". Complete the required fields and **DO NOT include social security numbers or other personal identifiable information in the comment section**.

Be sure to include an e-mail address so that you will receive an auto reply providing important information and steps you can take while you wait to hear back from us. They will respond to your e-mail in the order in which it was received. It is not necessary to also contact them by phone.

Other Resources

The Illinois Attorney General's Identity Theft Hotline has several resources to help you, including trained advocates to guide you through the process: **1-866-999-5630 or TTY 1-877-844-5461**.

You can also report it to the Federal Trade Commission. **Report identity theft online** or call the FTC at **1-877-FTC-HELP (1-877-382-4357)** or **TTY 1-866-653-4261**. The FTC operator will give you the next steps to take.

Visit the Federal Trade Commission **website** for helpful videos and tips on protecting yourself against identity theft and what to do if your information is lost or exposed.

CHANGES IN VILLAGE DEPARTMENT LEADERSHIP

The Village of Palatine is pleased to announce the selection of Patrick Gratianna as the next Fire Chief for the Village of Palatine. Village Manager Reid Ottesen will appoint current Deputy Fire Chief Patrick Gratianna to replace retiring Chief Scott Andersen as the next Chief of the Palatine Fire Department.

Andersen recently announced his retirement following 30 years of service to the Palatine community. Ottesen said "Chief Andersen has been an outstanding member of the Palatine Fire Department throughout his career and has provided outstanding leadership during his nearly 10 years as Chief. Andersen will retire on May 17th and Gratianna will become Chief on May 18th.

In addition, the Village's Director of Community Services, Harry Spila, has also announced his retirement effective April 16, 2021. Harry has led the Community Services Department, consisting of the Building, Health, and Neighborhood Services Divisions, for over 20 years. Village Manager Reid Ottesen noted that "Harry's countless contributions over the past 20 years have helped to make the Village of Palatine a better place to live, work, and visit."

YARD WASTE COLLECTION RESUMES WEEK OF APRIL 5

Curbside bagged yard waste and bundled brush collection resumes the week of April 5, 2021.

Please note the following requirements for yard waste collection:

- All yard waste (grass or shrubbery clippings and leaves) shall be disposed of in two-ply brown paper yard waste bags. No plastic bags, boxes, or containers of any kind are permitted for yard waste disposal. Each paper bag shall not exceed 60 pounds in weight.
- Branches or limbs cannot exceed four inches in diameter and must be bundled not to exceed four feet in length. Bundles shall be secured with biodegradable cotton twine or rope. Bundles must not weigh more than 60 pounds each.
- Please have all yard waste at the curb no later than 6:30 AM on the scheduled collection day.



LANDSCAPE MULCH AVAILABLE FOR RESIDENTS

Residents can take advantage of the Village's efforts to maintain a green environment with ground wood mulch created from trees removed throughout the Village.

A layer of mulch can enhance and protect plants, shrubs and trees by reducing root damage caused by temperature extremes. Mulch also inhibits weed growth, controls soil erosion and prevents soil compaction.



Call the Public Works Department starting March 1st to schedule a delivery appointment. Deliveries will be made on Fridays in April to residents' driveways. The cost is just \$15 per cubic yard, with a three cubic yard minimum order size and a maximum of ten cubic yards.

For smaller amounts of mulch, residents may visit the mulch bins at the holding center located at 550 N. Smith Street. Please bring your own shovel and containers. There is no charge to pick up your own mulch.

For more information, visit palatine.il.us and search 'mulch' or call Public Works at (847) 705-5200.

For further information, contact the Environmental Health Division at (847) 359-9042 or visit palatine.il.us and search 'Refuse-Recycling'.

SELECTIVE ENFORCEMENT - HOW YOU CAN HELP US

The number one concern we get from residents is that of traffic issues near their homes. While the beat cars make an effort to address these concerns by dedicating available patrol time to specific problem locations, also known as Selective Enforcement, the time can be limited by calls for service.

The Palatine Police Department acquired a dedicated Traffic Unit Officer in June of 2008 for the purpose of addressing traffic related concerns throughout the Village. The Traffic Officer drives a 2018 Dodge Charger equipped with a moving radar system, a handheld laser device, and an in car camera system.

The Traffic Enforcement Officer strives to improve the driving habits of our residents by providing education through presentations at homeowner meetings, the Streetfest booth, and high school driver education classes.

In addition to the Traffic Unit, the Village is utilizing funds from the State of Illinois to help keep our roadways safer. Through grants, we are able to send out additional officers to focus on occupant protection through child safety seat and seat belt enforcement.

Throughout the year, we set up Occupant Protection Enforcement Zones where officers will monitor particular locations and issue seat belt tickets when appropriate. Since this effort began, seat belt compliance throughout the Village is approximately 97%!

The other area of concern is that of intoxicated motorists. We have addressed this problem through dedicated DUI patrols, particularly on weekends and holidays. We have also established late-night roadside safety checks to make sure drivers are obeying the rules of the road and operating their motor vehicles safely.



Safety with Oily Rags

wet with flammable or combustible liquid



Oil-based paints, stains, and varnishes are often used for home improvement projects. It is common to use rags to wipe up spills or clean brushes. But wet rags can ignite on their own. They can start a fire if not handled carefully. The same is true of the liquids themselves.

How can rags start a fire?

The oils commonly used in oil-based paints and stains release heat as they dry. If the heat is not released in the air, it builds up. That is why a pile of oily rags can be dangerous. As the rags dry, the heat is trapped. The heat builds up and finally causes a fire. Be aware that this does not happen with water-based finishes.

How can liquids start a fire?

Vapors from flammable and combustible liquids can ignite, causing a fire. There are many commonly used flammable liquids. Gasoline, lacquers, and nail polish are just a few examples. There are many commonly used combustible liquids. Paint thinner, kerosene, and oil-based paints and stains are some examples.

RAGS WET WITH PAINT AND STAIN

- Never leave cleaning rags in a pile. At the end of the day, take the rags outside to dry.
- Hang the rags outside or spread them on the ground. Weigh them down. Do this so they do not blow away. Make sure they are not in a pile. Keep them away from buildings.
- Put dried rags in a metal container. Make sure the cover is tight. Fill the container with a water and detergent solution. This will break down the oils.
- Keep containers of oily rags in a cool place. Keep them out of direct sunlight. Keep them away from other heat sources. Check with your town for information on disposing of them.

LIQUIDS THAT CAN CATCH FIRE

- Flammable and combustible liquids should not be used near an open flame. Do not smoke when working with these liquids.
- If you spill liquids on your clothing, remove your clothing and place it outside to dry. Once dry, clothing can be laundered.
- Keep liquids in their original containers. Keep them tightly capped or sealed. Never store the liquids in glass containers.

GASOLINE

- Use gasoline only as motor fuel. Never use it as a cleaner. Never use it to break down grease. Never bring gasoline indoors, even in small amounts.
- Store gasoline ONLY in a container that is sold for that purpose. Make sure the container is tightly capped when not in use. NEVER store gasoline containers in a basement or in the occupied space of a building. Keep them in an outbuilding, a detached garage, or a shed outdoors.

NATIONAL FIRE PROTECTION ASSOCIATION
The leading information and knowledge resource
on fire, electrical and related hazards

www.nfpa.org/education ©NFFA 2017



FACTS

! An average of 1,600 home fires per year are caused by instances of spontaneous combustion or chemical reaction

! An average of 800 home fires per year are started when oily rags catch fire or are ignited.

PALATINE POLICE DEPARTMENT JOINS 'NEIGHBORS' BY RING

The Palatine Police Department has joined 'Neighbors' by Ring to provide real-time local crime and safety information. The app aims to reduce crime in neighborhoods by connecting people, security cameras and law enforcement. Palatine residents can download the free app from either the iOS or the Android app stores, even if they do not own a Ring device or home security device. Once the app is downloaded, residents can join their neighborhood and use the app to monitor neighborhood activity; share crime and safety-related videos, photos and text-based posts; and receive safety alerts from neighbors, Palatine Police and the Ring team.

How It Works

- Download the Neighbors app on iOS and Android.
- Opt-in to join your neighborhood.
- Customize the geographic area you want to receive notifications for (users must verify where they are located and cannot participate in other neighborhoods).
- Receive real-time alerts from your neighbors, local law enforcement, and the Ring team that inform of crime and safety alerts as they happen.
- View local crime and safety posts via a live feed or interactive map.
- Share text updates, photos, and videos taken on any device, including Ring's home security devices.
- Work with your community to make neighborhoods safer.

Download **The Neighbors app**. It's free for Palatine residents and available in the [Apple store](#) or [Google Play](#).

The Palatine Police Department is also happy to announce our '**Community Camera Partnership**' Program, or 'CCP', which is similar to the 'Neighbors' app. This program is for residents and/or business owners who do not have a 'Ring' doorbell, but may have an 'Arlo', 'Wyze', 'Nest', or other home/business camera system. It allows the Palatine Police Department to know they have cameras that may help solve crimes or locate missing persons.

Residents and/or business owners can go to the Palatine Police Department [webpage](#) or click on **Community-Camera-Partnership** directing them to register their camera. Once registered, the Police Department can see a list of registered cameras. Instead of spending numerous hours walking and looking for cameras, Detectives or Officers can check the database for those who have working cameras and ask the resident or business owner to view their footage.

Palatine Police Department's Community Camera Partnership is designed to deter crime and promote public safety through a collaboration between the Palatine Police Department and the residents and businesses of Palatine.



Neighbors by Ring

NEW STANDARD FOR SMOKE DETECTORS IN 2023

The state is enacting a new standard for smoke detector alarms in 2023. The new standard, called Public Act 200 or PA200, will require that all smoke detectors after 2022 be 10 year battery sealed smoke detectors.

The Illinois General Assembly recently updated the 30 year old Illinois Smoke Detector (Alarm) Act

The updated act now requires homes and apartments to replace their old battery only operated smoke alarm with smoke alarms that have a long-term 10-year sealed battery by the end of 2022.

The new law is designed to cut down on human error. Statistics show 59% of all home fire deaths occur in homes where the smoke alarms did not operate because the batteries had died, been removed or smoke alarms were not present.

This law excludes hardwired smoke detectors. Those hardwired smoke detectors are allowed to have regular battery backups.

All smoke detectors with a manufacture date older than 10 years and carbon monoxide detectors older than 8 years will be required to be replaced thereafter.

If the smoke detector is hardwired, it cannot be replaced with a battery only smoke detector.



UNDERSTANDING TORNADO ALERTS

What is the difference between a Tornado Watch and a Tornado Warning issued by the National Weather Service?

Tornado Watch: Be Prepared!

Tornadoes are possible in and near the watch area. Review and discuss your emergency plans and check supplies and your safe room. Be ready to act quickly if a warning is issued or you suspect a tornado is approaching. Acting early helps to save lives! Watches are issued by the Storm Prediction Center for counties where tornadoes may occur. The watch area is typically large, covering numerous counties or even states.

Tornado Warning: Take Action!

A tornado has been sighted or indicated by weather radar. There is imminent danger to life and property. Move to an interior room on the lowest floor of a sturdy building. Avoid windows. If in a mobile home, a vehicle, or outdoors, move to the closest substantial shelter and protect yourself from flying debris. Warnings are issued by your local forecast office. Warnings typically encompass a much smaller area (around the size of a city or small county) that may be impacted by a tornado identified by a forecaster on Radar or by a trained spotter/law enforcement who is watching the storm.



THUNDERSTORM AND TORNADO SAFETY

Thunderstorms and tornados can develop quickly and occur with little to no warning. Heavy winds and lightning from storms can cause extended power outages, uprooted trees, landslides, and downed or broken utility lines. Additionally, heavy rains can cause flash floods.

Familiarize yourself with the following terms to stay alert and prepared during heavy storms:

- **Tornado Watch:** conditions that are favorable for the development of tornadoes.
- **Severe Thunderstorm Watch:** conditions are favorable for the development of severe thunderstorms containing large hail and/or damaging wind.
- **Severe Thunderstorm Warning:** large hail and/or damaging wind has been reported by spotters or is about to develop. Go to substantial shelter immediately.



Tornado Warning: Take Action!

A tornado has been sighted or indicated by weather radar. There is imminent danger to life and property. Move to an interior room on the lowest floor of a sturdy building. Avoid windows. If in a mobile home, a vehicle, or outdoors, move to the closest substantial shelter and protect yourself from flying debris. Warnings are issued by your local forecast office. Warnings typically encompass a much smaller area (around the size of a city or small county) that may be impacted by a tornado identified by a forecaster on Radar or by a trained spotter/law enforcement who is watching the storm.

During the Storm

- Avoid contact with metal, electrical equipment, telephones, bathtubs, water faucets or sinks, because electric currents from lightning can travel through wires and pipes.
- If you are outside, take cover in a stable facility. Avoid taking shelter under trees.
- Tune in to local TV/radio channels for emergency advisories and instructions.
- Avoid walking through water that has seeped into your home; it may contain hazardous materials.
- If you are asked to evacuate your home, follow instructions given to you by emergency personnel.

• Call the Public Works Department at **847-705-5200** or Village Hall at **847-359-9050** to report fallen trees or tree limbs, clogged catch basins or flooded streets.

- Avoid downed power lines and broken gas lines. Report them by calling **9-1-1**.

After the Storm

- Assess your immediate environment.
- Report fallen trees, flooded streets or damaged public utilities to the proper department.
- Stay tuned to local weather stations for updated information.



PALATINE-NEWSLETTER

SIGN-UP TO RECEIVE WEEKLY INFORMATION ON COMMUNITY EVENTS, NEWS AND ALERTS AT PALATINE.IL.US UNDER 'GET NOTIFIED'

PALATINE BLOOD DRIVE MARCH 25, 2021

The Palatine Board of Health is hosting a Blood Drive on Thursday, March 25, 2021 from 12:00 p.m. to 6:00 p.m. at Village Hall, 200 E. Wood Street in Community Room B. The blood drive will be conducted by Vitalant.

COVID-19 patients need your help! All successful blood donations are now tested for antibodies. If you're positive, you could help patients with a convalescent plasma donation. Did you or do you know someone who has recovered from COVID-19? If so, you may be able to help others fighting the disease. Visit vitalant.org to learn about Convalescent Plasma (CCP) donation.

Each year, nearly 5 million Americans need blood transfusions. Blood helps trauma and burn patients, premature infants, heart surgery patients, organ transplant recipients and those fighting cancer, among others.

Donating blood is one of the easiest ways to give back to the community. If you have never donated blood before, we encourage you to try! The actual donation for whole blood takes approximately 10-15 minutes, and the entire whole blood donation process, from registration to post-donation refreshments, takes about one hour. Donors can save time by registering in advance before arrival and completing the health history questionnaire online at vitalant.org and selecting DonorPass.

For more information on the donation process or to schedule an appointment for the blood drive, contact Vitalant at **877-258-4825** or visit vitalant.org. **Appointments and face covering required.**



SNOW PLOW DAMAGE

During the winter snowfalls, it is very difficult to completely clear snow without damaging mailboxes or parkways. The Village is not responsible for mailboxes damaged during snow plowing if the mailboxes did not meet Village Code.

The Village will also not repair mailboxes damaged by non-Village vehicles. The Village's total liability is limited to the cost of replacing a standard metal mailbox and/or a standard pre-treated wood post. All damage needs to be reported as soon as it is noticed.

Residents who believe their curbside mailbox or parkway grass was damaged by a Village snow plow should report it to the Public Works Department at **847-705-5200** or at PublicWorks@palatine.il.us.



2021 HOMETOWN PRIDE AWARDS

Do you put a lot of work into landscaping at your residence or know someone who has?

If the answer is "Yes!", put a place holder on your calendar this summer as the Village of Palatine Beautification Commission is again looking to recognize properties in Palatine with outstanding landscaping and curb appeal for the 2021 Hometown Pride Awards. Feel free to nominate yourself, a neighbor, subdivision entrance, multi-family property or business.

Nomination forms will be available on the Village's **website** later this spring and judging will take place in July.



CLOTHES DRYER SAFETY



Doing laundry is most likely part of your every day routine. But did you know how important taking care of your clothes dryer is to the safety of your home? With a few simple safety tips you can help prevent a clothes dryer fire.

- Have your dryer installed and serviced by a professional.
- Do not use the dryer without a lint filter.
- Make sure you clean the lint filter before or after each load of laundry. Remove lint that has collected around the drum.
- Rigid or flexible metal venting material should be used to sustain proper air flow and drying time.
- Make sure the air exhaust vent pipe is not restricted and the outdoor vent flap opens when the dryer is operating. Once a year, or more often if you notice that it is taking longer than normal for your clothes to dry, clean lint out of the vent pipe or have a dryer lint removal service do it for you.
- Keep dryers in good working order. Gas dryers should be inspected by a qualified professional to make sure that the gas line and connection are intact and free of leaks.
- Make sure the right plug and outlet are used and that the machine is connected properly.
- Follow the manufacturer's operating instructions and don't overload your dryer.
- Turn the dryer off if you leave home or when you go to bed.

**AND
DON'T
FORGET...**

Dryers should be properly **grounded**.

Check the **outdoor vent** flap to make sure it is not covered by snow.

Keep the area around your dryer **clear** of things that can burn, like boxes, cleaning supplies and clothing, etc.

Clothes that have come in contact with **flammable substances**, like gasoline, paint thinner, or similar solvents should be laid

FACT

The leading cause of home clothes dryer fires is failure to clean them.

nfp.org/education



NATIONAL FIRE PROTECTION ASSOCIATION
The leading information and knowledge resource on fire, electrical and related hazards

COYOTES IN RESIDENTIAL AREAS

The Palatine Police Department has continued to field community concerns regarding coyote sightings in residential areas. To expedite a proactive response to this concern, the Village has reached out to an Urban Coyote Specialist with a strong record of positive results in other metro-area communities.

To help the specialist better understand our coyote population and patterns, the community is being asked for their assistance. Residents who observe a coyote in their neighborhood are asked to go to Scientificwildlifemanagement.com/coyote-sightings/ and report the sighting and condition of the animal.

Although reports involving coyotes attacking pets are rare occurrences in Palatine, there have been numerous coyote sightings in the area. Pet owners must stay vigilant and remember coyotes are indigenous to Palatine. Coyotes have certain protections in the State of Illinois.

For more information about coyotes in our area, you can contact the Palatine Police Department Animal Warden at (847) 359-9000.



SCOOP THE POOP

Dog and cat waste left on the ground is more than smelly and unsightly... it pollutes our water and poses health risks for pets and people.

One pile of pet waste may not seem like a lot, but it adds up! The Village of Palatine currently has over 3,500 dogs registered in our system, generating roughly 2,000 pounds of waste every day.

As a common courtesy, and as required by the Village Code, please pick up your pet's waste from any public property.

Failure to comply with the Village's applicable animal control regulations could result in the issuance of a citation and fine to any violator.

PUBLIC WORKS SEEKS LABORERS FOR GROWING SEASON

The Public Works Department is accepting applications for seasonal laborers for the upcoming growing season. Laborers are needed to work primarily with the Forestry Division for mowing, landscape maintenance, and tree care. These positions are seasonal for a 6-9 month duration and require a high school diploma or equivalent. Possession of an Illinois Class B Commercial Driver's License is a plus, and the pay rate is \$14-17 per hour, depending on qualifications.

Apply online at palatine.il.us and click on the 'Employment' button. Positions are open until filled.

HOW CAN I HELP BE A SOLUTION TO STORM WATER POLLUTION?

Few of us give much thought to the thousands of catch basins (drains) located throughout the Village. As the snow melts, these catch basins drain our roadways, driveways, yards and parking areas to downstream pipes and ditches, and discharge untreated water into our streams and rivers. This untreated storm water carries with it garbage, silt, sand, oils, fertilizers, soaps, and other debris and chemicals. To reduce the amount of pollutants entering local water bodies, Federal and State regulations under the National Pollutant Discharge Elimination System (NPDES) require that municipalities who operate surface water drainage systems educate the public on the effects of storm water discharge to the environment.

To help reduce pollution within our streams and rivers, the Village is asking the public to consider the following:

- Remember "only rain goes down the storm drain."
- Reduce or eliminate pesticide and fertilizer use.
- Sweep up your grass clippings after mowing to prevent them from washing down the storm drains.
- Report non-storm water discharges to the Village.

For more information, visit the following websites: [EPA Stormwater](#) or [EPA Polluted Runoff: NPS Pollution](#).



To report possible illegal discharges to the storm drain system, call the Public Works Department at (847) 705-5200.

HYDRANT FLUSHING HELPS ENSURE WATER QUALITY

The Public Works Department will conduct its annual "flushing" of fire hydrants throughout the Village at the beginning of April, depending on the weather. This process moves water through the pipelines at a fast rate to clean the lines, clear stagnant water, identify broken hydrants, and ensure water delivered to homes and businesses is of the highest quality. Residents who are concerned that this process wastes water can be assured that the Department only flushes lines when necessary as part of protecting public health by providing safe, high quality, consumable water.



For questions about hydrant flushing, call the Public Works Utilities Division at (847) 705-5200.

NEW BUSINESSES

Accounting Taxes and Public Documents Inc.
451 W. Northwest Hwy, Unit A
630-215-4506
Tax Preparation

Cabinets City
1630 N. Rand Road
703-944-3337
Kitchen & Bath Store

CPR Cell Phone Repair
742 E. Dundee Road
847-873-1050
Cell Phone Repair

Crowned Muse
220 N. Smith 117FF
224-333-1213
Hair Salon

Deja vu 2 Salon
220 N. Smith Street, 117D
224-404-1104
Salon

Edo Agency LLC
345 N. Eric Drive, Ste. 700
847-797-7752
Marketing/Design

Elegant Home Design
1800 N. Rand Road
847-749-1098
Flooring Store

Enchanted Revival Massage & Wellness
17 E. Northwest Hwy, Ste. 4
847-770-0911
Massage & Wellness Studio

FlutterFab Boutique
220 N. Smith 117AA
312-905-4750
Eyelash Extensions, Microblading

Foundations Spine & Well-Necessities PLLC
2070 N. Rand Road, Ste. A&B
714-421-1974
Chiropractor

Fringe Salon
220 N. Smith 117G
847-414-8044
Hair Studio

Gold Dust Salon
220 N. Smith Street, 117EE
785-727-8148
Hairstylist

2021 STREET RESURFACING

Spring marks the start of street resurfacing and road repairs. Palatine relies on the Micro-PAVER software program to evaluate all Village streets and rank them at or above an accepted standard.

Streets selected for the 2021 resurfacing program include:

STREET NAME	FROM	TO
ASTER AVENUE	OLD HICKS ROAD	CAPRI DRIVE
BABCOCK DRIVE	CHURCH DRIVE	CLARK DRIVE
BEL AIRE TERRACE	POMPANO LANE	TAHOE TRAIL
BLOOMFIELD COURT	ROCKLEDGE DRIVE	CUL-DE-SAC WEST
BRIGHTON LANE	BEDFORD DRIVE	WHYTECLIFF ROAD
CARPENTER DRIVE	CLARK DRIVE	WILLIAMS DRIVE
CHARLOTTE STREET	COMFORT STREET	ROBERTSON STREET
CLYDE STREET	GLENCOE ROAD	KENILWORTH AVENUE
COUNTRYSIDE DRIVE	NORTHWEST HIGHWAY	STERLING DRIVE
FOREST VIEW CIRCLE	LAKEVIEW DRIVE	CUL-DE-SAC
GREENWOOD DRIVE	POMPANO LANE	TAHOE TRAIL
HIDDEN PRAIRIE COURT	NORTHWEST HIGHWAY	CUL-DE-SAC (SOUTH)
IMPERIAL COURT	IMPERIAL COURT	CUL-DE-SAC
IMPERIAL COURT	WEST GLADE AVENUE	BOTHWELL STREET
IRIS DRIVE	ASTEER AVENUE	ZINNIA LANE
KING CHARLES COURT	GARDEN AVENUE	CUNNINGHAM DRIVE
JONATHAN DRIVE	EVERETT DRIVE	CHURCHILL DRIVE
JOYCE AVENUE	WINSTON DRIVE	PATRICIA LANE
KENILWORTH AVENUE	DEAD END WEST	PATRICIA LANE
LAGUNA COURT	LAKEVIEW DRIVE	CUL-DE-SAC
LAKEVIEW COURT	LAKEVIEW DRIVE	CUL-DE-SAC
W. LEONARD ROAD	QUENTIN ROAD	CRESCENT AVENUE
LONGVIEW LANE	QUENTIN ROAD	ELM STREET
MOZART STREET	COLFAX STREET	WOOD STREET
MIDDLETON AVENUE	WHYTECLIFF ROAD	GILBERT ROAD
MIDDLETON AVENUE	GILBERT ROAD	HUNTING DRIVE
NIGHTINGALE DRIVE	PARTRIDGE DRIVE	PEREGRINE DRIVE
OAK RIDGE COURT	LAKEVIEW DRIVE	CUL-DE-SAC
PATTEN DRIVE	ROBINSON DRIVE	WILLIAMS DRIVE
ROCKLEDGE DRIVE	PARKSIDE DRIVE	SLIPPERY ROCK DRIVE
ROSEWOOD COURT	LAKEVIEW DRIVE	CUL-DE-SAC
ROSITA DRIVE	WINSTON DRIVE	RICHARDS DRIVE
WINSTON DRIVE	ANDERSON DRIVE	EVERETT DRIVE

For more information about the resurfacing program, visit palatine.il.us and search 'annual street resurfacing program' or call the **Public Works Department at (847)705-5200**.

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CARING FOR NEW GRASS SEED

Snow plowing, water main breaks, and other emergency work can all take their toll on residents' lawns. If your turf was damaged due to Village activity, Public Works Department crews can restore it in the spring. Crews will level out any damaged areas and then apply grass seed. Residents that receive grass restoration should follow the below guidelines to help the new grass seed germinate and establish.

The best advice for watering new grass seed is to **keep it moist all the time**.

- The top inch of soil should stay moist at all times. This may take only 2-3 minutes of watering or 5-6 minutes (or sometimes longer), depending on your sprinkler system and the soil type.
- Watering should be repeated 2 or even 3 times each day if the weather is hot enough to require it. Frequent watering is the only way to maintain adequate surface moisture.
- After about 2-3 weeks of growth, watering can be shifted to every other day, and then to every 3 days later on.
- Quicker establishment allows fewer weeds to grow, so stay vigilant!

Once the grass has sprouted, filled in and reached a height of about 3-4 inches, it's ready to be cut. Wait to apply any weed control products until your newly seeded lawn has been mowed at least 2 times.

Residents who believe their grass was damaged by the Village should report it as soon as it is noticed to the **Public Works Department at (847)705-5200** or PublicWorks@palatine.il.us. Turf restoration is done in the spring, and usually occurs in early April.

NEW BUSINESSES

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Gomez Tax Services
317 W. Colfax Street, Ste. 108
847-241-5034
Tax Services

Hit Island
800 E. Northwest Hwy, Ste. 60
847-907-4051
Audio Recording Facility

Islas Veracruz
1417 N. Rand Road
224-622-9826
Restaurant

Pantomath
125 W. Colfax Street
312-316-2005
Tutoring Center

Rabine America Maintenance, LLC
515 W. Colfax Street
888-647-6482
Construction

Rock & Roll Laundromat
1550 N. Rand Road
847-907-9761
Laundry

Sal's Auto Care
653 W. Coflax Street
847-907-4412
Automotive Repair

T2 Utility Engineers
422 S. Vermont Street
224-227-3108
Professional Engineering

The Styled Suite
830 W. Northwest Hwy, Ste. 13
224-531-4845
Salon

Upholstered Walls by Anne Marie
660 N. Hicks Road, Ste. 130
847-202-0642
Home Improvement

VVL Rhythmic Gymnastics Academy Inc.
511 S. Vermont Street
224-661-1360
Gymnastics

2021 INFRASTRUCTURE IMPROVEMENTS

Street Rehabilitation:

Rohlwing Road from Northwest Highway to Palatine Road.

Water Main Replacements:

Roselle Road at Palatine Road.

Harvard Drive from Illinois Avenue to Partridge Drive.

Skylark Drive from Falmore Drive to Peregrine Drive.

Ventura Drive from Mill Valley Road to Monterey Road.

Arlene Avenue from Joyce Avenue to Kenilworth Avenue.

Old Mill Drive from Cunningham Drive to Pepper Tree Drive.

Garden Avenue from Smith Street to Oak Street.

Palatine Frontage Road, north and south sides, from Winston Drive to Route 53.

Eric Drive at Colfax Street.

For more information on these public improvement projects, please contact the **Public Works Department Engineering Division at (847) 705-5200**.

FIRE DEPARTMENT LIFE JACKET LOANER PROGRAM



The Palatine Fire Department is proud to be a life jacket loaner site. The life jacket loaner program began in 1997 and was founded by the BoatU.S.® Foundation. Each Palatine Fire Station has an inventory of life jackets in infant, child and youth sizes for children up to 90 pounds.

According to the Centers for Disease Control (CDC), drowning is the fifth leading cause of unintentional injury deaths for all and the second leading cause of unintentional injury deaths for children 1-14 years. In fact, more children 1-4 years die from drowning than any other cause of death except birth defects. Eighty-percent of boating deaths were caused by drowning, and 83% of victims were not wearing life jackets, as reported by the U.S. Coast Guard. Illinois law requires anyone under the age of 13 must wear a life jacket while aboard any watercraft under 26 feet in length at all times the boat is underway, unless they are below deck in an enclosed cabin or operating on private property. State law also requires persons of any age to wear a personal flotation device while operating a personal watercraft.

For more information about the Palatine Fire Department Life Jacket Loaner Program, please call 847-202-6340 or visit palatine.il.us and search 'life jacket loaner'.



POLICE FOCUS ON EDUCATION, ENFORCEMENT

The Palatine Police Department promotes safety through Education first, followed by Enforcement. Over the next four months, Palatine Officers will use focused enforcement to address the following initiatives that affect the safety of Palatine residents.

HANDS-FREE WHILE DRIVING: TALKING AND TEXTING

On January 1, 2014 Illinois banned the use of all hand-held electronic devices while driving (625 ILCS 5/12-610.2). A motorist who violates this section shall be fined a maximum of \$75 for a first offense, \$100 for a second offense, \$125 for a third offense, and \$150 for a fourth or subsequent offense. Only hands-free technology such as speakerphones and headsets are permitted. Did you also know that all cell phone use is prohibited while driving in a school zone and construction zone? As the weather warms up, pedestrian and bicycle traffic will significantly increase the odds of a potential tragedy. According to the National Highway Traffic Safety Administration (NHTSA), distracted driving claimed 2,841 lives in 2018 alone. Among those killed: 1,730 drivers, 605 passengers, 400 pedestrians and 77 bicyclists. Sending or reading a text takes your eyes off the road for 5 seconds. At 55 mph, that's like driving the length of an entire football field with your eyes closed. You cannot drive safely unless the task of driving has your full attention. Any non-driving activity you engage in is a potential distraction and increases your risk of crashing. Aggressive initiatives such as Safety Zone Enforcement Areas will be established to send distracted drivers a clear message: "Drive Distracted; You Got Our Attention!"

KEEP ACCESS TO THE FIRE HYDRANTS UNOBSTRUCTED

Finding the perfect parking spot can be the woe of every driver's existence, but sometimes the desire for the closest spot can put others or yourself in danger. You may have seen it, people illegally parking in front of fire hydrants for easy access, but hydrants play a key role in firefighting, as the trucks themselves can only carry 500 gallons of water – enough to put out a dumpster fire.

"We appreciate that people want to park outside their homes and aren't doing it deliberately, but they have to help the Palatine Fire Department help them," says Palatine Police Department Commander David Brandwein, "We are asking residents to consider whether parking too close to a hydrant could be putting lives at risk."

Below is a copy of the parking ordinance prohibiting parking within 15 feet of a fire hydrant. Palatine Police Officers issue parking tickets to vehicles found in violation of the following:

Village of Palatine Code of Ordinances. Article IV Parking. Sec. 18-81-8 Prohibited Places. At any time it shall be unlawful to permit any vehicle to stand in any of the following places, except when necessary to avoid conflict with other traffic or in compliance with the direction of a policeman or traffic signal. (8) At any curb within fifteen (15) feet of a fire hydrant.

SEVERE SPRING WEATHER PREPARATION

May flowers aren't the only thing April showers bring. Wind, hail, lightning and floods are all weather events that can do a lot of damage to property. Here are simple things you can do to prepare your home for severe spring weather.

INSPECT YOUR HOME

- **Check your roof.** A do-it-yourself inspection of buildings may reveal weak areas that need attention. Look for loose siding and roofing materials – especially shingles and metal panels. These may blow off easily and take other materials along with them.
- **Make sure you have surge protection.** A lightning strike or power outage could fry your expensive devices and burn out your wiring.
- **Keep up with tree trimming and removals.** Dead trees and branches can cause a lot of damage when they land on your house or your car.
- **Clean out your gutters.** If they're plugged up, the water will find somewhere else to go like your basement, between the siding and exterior walls, or through leaky windows.
- **Test your sump pump.** If it's not working, it won't do you much good if water does end up in your basement.
- **Batten down the hatches.** If you know bad weather is coming, put away or secure any outdoor furniture, toys, bikes, etc.

valuables in a safe, dry place. Gather supplies in case of a storm, strengthen your home against damage, and review your insurance coverages.

- **Only flood insurance covers flood damage.** Most standard homeowners policies do not cover flood damage. It typically takes 30 days for a new flood insurance policy to go into effect, so get your policy now. Flood insurance is also affordable. An average flood policy costs around \$600 a year, and rates start at just \$129 a year for homes in moderate-to-low-risk areas.
- Visit floodsmart.gov or call (800) 427-2419 to learn more about individual flood risk, explore coverage options, and to find an agent in your area.

BEFORE A FLOOD

- **Practice your emergency plan.** Plan and practice flood evacuation routes from home, work and school that are on higher ground.
- **Conduct a home inventory.** Thorough documentation of your belongings will help you file your flood insurance claim. Visit floodsmart.gov/flood/document-damage for more information.



KNOW YOUR RISK

Everyone is at risk for spring flooding, yet many remain unprotected. Just a few inches of water can cause tens of thousands of dollars in damage. Between 2006 and 2010, the average flood claim was nearly \$34,000. That's more than many survivors can afford to pay out of pocket for damages due to flooding, and without flood insurance, many must cover the costs to repair or rebuild on their own. Consider your risk and the consequences of a flood event, and make the choice to protect yourself.

A flood does not have to be a catastrophic event to bring high out-of-pocket costs, and you don't have to live in a high-risk flood area to suffer flood damage. Around twenty percent of flood insurance claims occur in moderate-to-low-risk zones. Property owners should remember:

- **The time to prepare is now.** Visit ready.gov/floods for information on preparedness for flood and other emergencies. There are a number of steps individuals and families can take to better prepare themselves for flooding and reduce their risks. Remember to have an evacuation plan, put an emergency kit together, and keep important papers and

DURING A FLOOD

- **Go to higher ground.** Get out of areas subject to flooding, including dips, low spots, washes, etc.
- **Avoid areas already flooded,** especially when water flows fast. Do not attempt to cross flowing streams. Just six inches of moving water can knock you off your feet.
- **Never drive through flooded roadways.** Roadbeds may be washed out under flood waters and just two feet of moving water can sweep an SUV off the road.

AFTER A FLOOD

- **Check for damage.** Check for structural damage before re-entering your home. If you suspect damage to water, gas, electric or sewer lines, contact authorities.
- **Remove wet contents immediately.** Wet carpeting, furniture, bedding and any other items holding moisture can develop mold within 24 to 48 hours. Clean and disinfect everything touched by floodwaters.
- **Plan before you repair.** Contact the Building Permits and Inspections Division to get more information on local building requirements.
- **File your flood insurance claim.** Be sure to provide the name of your insurance company, your policy number and contact information. Take photos of any water in the house and damaged personal property. Make a detailed list of all damaged or lost items.

BACK YARD FIRE PIT SAFETY & REQUIREMENTS

As we enter into the summer and fall months more and more people are enjoying gathering outside by their fire pits. With that being said, please be mindful of your neighbors. Many people suffer from medical conditions where smoke can affect their breathing. Be courteous to your neighbors and inquire if they have any medical conditions that may restrict your fire.

The Village would also like to remind residents that the use of fire pits must be limited to UL Listed commercially manufactured containers or built-in fire pits approved through the Village's building permit process. Most commercially manufactured fire pits come with a mesh screen. Mesh screens control sparks of the popping firewood and flying embers that could cause a fire elsewhere.

The use of properly selected firewood, which is dry and well-seasoned (aged), will minimize the development of smoke. Oak and Hickory firewood produce less smoke, popping and sparks than unseasoned or soft woods like pine or cedar. It is unlawful to burn any rubbish, construction material, leaves or other combustible refuse anywhere in the Village. Treated wood can give off a poisonous smoke and should not be burned.

FIRE PIT SAFETY TIPS

- Never use on a combustible surface such as a deck or balcony
- Fire pits must be 15 feet from combustible material (house, deck, fence or shed)
- Have a way to extinguish the fire readily available such as a garden hose, bucket of water or a fire extinguisher
- Do not use flammable fluids (gasoline or lighter fluid) to start a fire
- Do not wear flammable clothing like nylon or loose fitting clothing around fires
- Take into consideration wind conditions before starting a fire
- Never leave a fire pit unattended
- Keep children a minimum of 3 feet away from the fire
- Properly extinguish the fire with water when done
- Dispose of properly extinguished ashes in an empty metal container that has a lid and never leave this container on or next to combustible surfaces like a deck, balcony or wall
- Follow the manufacturer's specifications for gas fire pit and table use

BUILT-IN FIRE PIT CONSTRUCTION REQUIREMENTS

- Built-in fire pits should be 15 feet from any combustible material (house, deck, fence or shed)
- Fire pits must have a maximum interior dimension of 3 feet and a maximum height of 2 feet
- Ember screens are required for any wood burning fire pit. Gas fire pits do not require an ember screen.

Finally, the Village of Palatine has a nuisance ordinance that if any open burning becomes offensive or objectionable, the Palatine Fire and Police are authorized to order the extinguishment of a recreational fire, and this includes built-in fire pits.

For additional fire safety tips, go to [FEMA's website at usfa.dhs.gov](http://fema.dhs.gov).



NEW ONLINE SELF-SERVICE PORTAL OFFERED ON VILLAGE WEBSITE

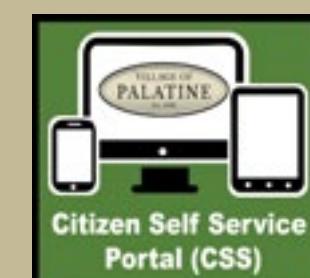
The Village of Palatine has implemented a new online customer self-service portal called Citizen Self Service (CSS) Portal.

Through the portal, residents, contractors, and business owners can search for an address or parcel, apply for a permit or license, request an inspection, & more.

The Citizen Self Service portal provides residents, contractors, and business owners the ability to start and save permit or plan applications for submittal at a later date and receive updates on submittals and requests in real time.

This portal brings our residents and businesses into the community development process by providing online access to information. Online tools help to ensure effective communication while eliminating the need for a phone call or office visit. Residents, contractors, and business owners can now search for an address or parcel, apply for a permit or license, request an inspection, pay invoices, and more 24/7/365.

You can find the Citizen Self Service Portal (CSS) on our website at palatine.il.us.



IT'S TIME TO RECYCLE RIGHT



Curbside Recycling Guidelines

Materials go in cart LOOSE!
Empty & Clean!



Do Not Put in Recycling Carts!



Visit swancc.org or check IEPA's interactive site at bit.ly/recycleit.



For questions regarding curbside recycling, contact the Environmental Health Division by phone at [847-359-9042](tel:847-359-9042) or visit palatine.il.us and search 'recycling'.

