

VILLAGE of PALATINE

HOLIDAY TREE LIGHTING NOVEMBER 19



Join Mayor Schwantz, Santa, and the Village of Palatine on Saturday, November 19, at 5 p.m. to help kick-off the holiday season at our annual Tree Lighting event at Towne Square Park.

Enjoy holiday music performed by the Palatine Children's Chorus and help Santa light the holiday tree. Children may also visit with Santa and take pictures in the Towne Square gazebo.

Do you want to help Santa light the holiday tree?

Simply submit a one-page letter about the importance of the season by November 9th for a chance to be selected.

Please send letters to:

Village of Palatine
Tree Lighting
200 East Wood Street
Palatine, IL 60067



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PALATINE'S WINTER FARMERS' MARKET OPENS NOVEMBER 5!

The Palatine Winter Farmers' Market returns, with double the number of vendors, to the train station parking lot on November 5, 2022. The market is open the first and third Saturday of every month between November and April, from 10 to 12 pm. All shoppers are welcome to drive-through or walk-up, bring your bike or dog.

Many of the produce vendors will return with their highest quality fruits and vegetables. New to the line-up this year are: River Valley Ranch Mushrooms and their whole product line, Maija's Family Foods with a wide variety of baked goods, Skokie Provisions with spices and condiments to make family meals elegant, Sweet Valhalla Scandinavian treats, Pasta Bar of Woodstock with handmade pasta and sauces, The Olive Girl with Greek Olive oil and soaps from their family orchards in Greece, and Zachi Chocolates from their family cacao plantation in Ecuador.

Treat Yourself Cookies returns from last winter, with summer regulars Maggie's Munchies for pets, Garlic Underground, Honey Lake Bee products, Hasselmann Farms' free-range meats and eggs, Soft Wave Fish with smoked salmon and crab cakes and more, and hot, ready to eat tacos, street corn, and mangos from Tamales Express. In January we will welcome Joe N Dough with hot mini donuts and coffee.

For more information on vendors and how to place pre-orders, visit **Palatine Winter Farmers' Market**.

VILLAGE HALL HOURS

8 am to 4 pm
Monday through Friday



ADOPT-A-HYDRANT PROGRAM

The Palatine Fire Department is continuing its community-based safety program and needs your help this winter to clear snow away from the more than 3,500 fire hydrants within the Village.

During the winter months, heavy snowfall makes finding and accessing fire hydrants extremely difficult for firefighters, and during an emergency - every second counts!

The Fire Department is asking residents, business owners, and local civic groups to consider participating in the Adopt-A-Hydrant program.

Consider adopting a hydrant or two near your home, organization, or business. Commit to keeping them clear of snow after snowfall. To Adopt-A-Hydrant, click [here](#).

When clearing a fire hydrant, snow should be removed about three (3) feet away from the hydrant in all directions, with a pathway cleared between the hydrant and the roadway. Please exercise caution when shoveling because of the potential for vehicle traffic nearby. Do not stand in the street when clearing the hydrant and be careful not to slip and fall out into the roadway.

The Fire Department appreciates all of those that have already adopted a hydrant and encourages others to become partners through this valuable public safety program.

For more information visit our [website](#) or call us at 847-202-6340.



EMERGENCY NOTIFICATION SYSTEM

The Village of Palatine uses a Reverse 911 System called Everbridge. Everbridge is the leading global emergency notification system provider used to communicate to thousands of businesses and residents within minutes of an emergency. This system allows citizens to "opt-in" (sign up) and provide cell phone numbers, email addresses, and other means to contact them in the event of an emergency.

With this system, the Village of Palatine can alert residents about emergencies such as, but not limited to, missing persons, fires, boil orders, and other emergencies. The ability to reach residents quickly during an emergency and to warn them or provide guidance is critical. The Everbridge Emergency Mass Notification System ensures that our dispatch center will be able to react accurately and efficiently in a natural disaster or other crisis.

By signing up you will receive time-sensitive and location specific messages for the locations that matter to you, such as your home, work, or school and can be received by the devices of your choice including home phone, cell phone, text messages, business phone, email, hearing impaired receiving devices, and more. You pick where and how you want to receive information.

In an effort to make citizens aware of the opt-in information, we have provided the link to sign up for an account (if you have not already done so) and to opt in to the system. Help us to be emergency ready and be able to notify all of our great citizens in the event of an emergency!

To sign up and enter your contact information (cell phone, email, business phone, etc.) into the Everbridge system, please click on the image below:



Please note that other townships or villages may have opted to also use this system to alert residents on items such as community events, hydrant flushing, road closures, festival information, and other events in their area. The Village of Palatine has opted to notify Palatine Residents in emergency situations only and not use this tool for general communications.

For any questions you may have, please contact the Palatine Police Crime Prevention Unit at 847-359-9061, or visit the [Northwest Central Dispatch website](#).

FINAL CURBSIDE LEAF COLLECTION BEGINS NOVEMBER 14

Public Works crews have been busy collecting leaves this fall season! Each Palatine single-family residence still has two leaf pickup opportunities remaining; one scheduled collection day and the final all zone collection.

Visit our [website](#) to lookup your collection zone and scheduled day.

All raked leaves must be put into the street and ready for pick up no later than 7 a.m. on scheduled days, but no earlier than 4 p.m. on the day prior to collection.

The final **"ALL ZONE"** collection will take place the week of Monday, November 14, 2022.

All zones must have the final collection of leaves out on the street by 7 a.m. on that day. Crews will start the final pickup on Monday and continue throughout the week until all the leaves have been collected. Only one pass will be made down each street. Leaf piles set out after crews have cleaned the street will not be collected and must be bagged for the weekly household yard waste pickup.

To review the collection guidelines, click [here](#).

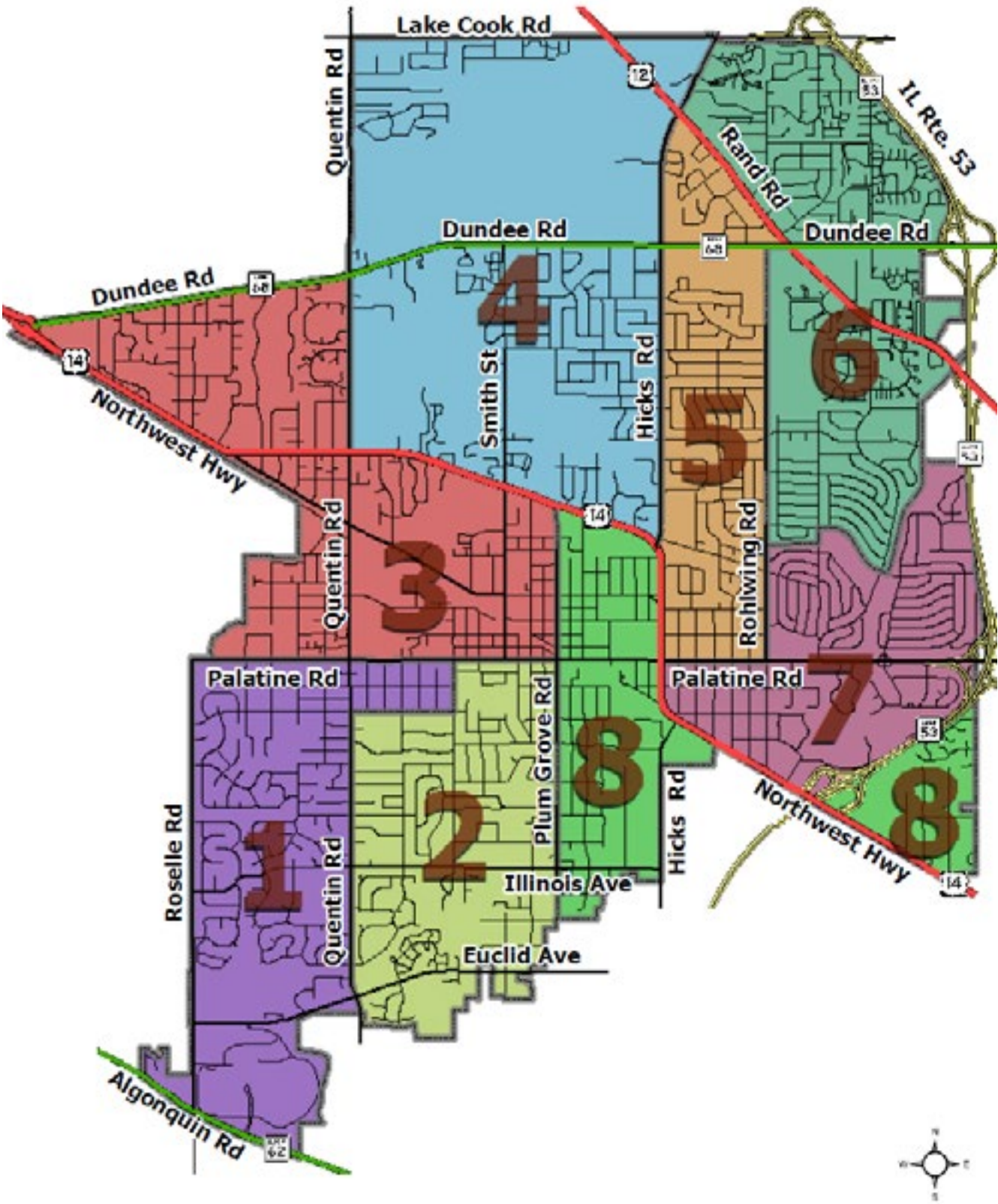
ADDITIONAL PICKUPS

The Village does not anticipate adding any additional leaf pickups this season. We will continue to monitor the weather and announce if conditions allow for an additional all zone sweep on our [website](#), in the weekly emailed PalatinE-Newsletter (sign up [here](#)) and on our [Facebook](#) page.

BAG LEAVES FOR PICKUP

Residents may continue to bag fallen leaves for their weekly household refuse pickup. The final scheduled pickup for curbside bagged yard waste and bundled brush will occur the week of December 12, 2022.

ZONE	DAY/DATE
1	MON., OCT. 31
2	TUES., NOV. 1
3	WED., NOV. 2
4	THURS., NOV. 3
5	MON., NOV. 7
6	TUES., NOV. 8
7	WED., NOV. 9
8	THURS., NOV. 10
ALL ZONES MON., NOV. 14	



For more information visit our [website](#) or call the Public Works Department at (847)705-5200.

SNOW PLOWING QUESTIONS & ANSWERS

The Public Works Department receives a variety of information requests from residents all through the year, especially during winter when snow falls. Here are the most frequently asked questions with answers.

How many miles is the Public Works Department responsible for plowing?

The Village is responsible for 167 center lane miles of snow and ice control.

How are those miles divided up to plow?

The 167 miles are divided into 11 sections with two trucks typically assigned to each section or route in a plowing event. Public Works is also responsible for plowing the commuter lots, five Fire Stations, Police Headquarters, and Village Hall parking lots.

Why are two trucks assigned to a route?

Tandem plows clear street pavement from center line to curb in one pass.

Why don't the plows clear the whole street at once?

Drivers make a preliminary pass during the storm to open up the streets. Final clearing from curb-to-curb occurs after it stops snowing.

How long does it take to plow a route?

Depending on the type and amount of snowfall, it takes approximately 7 hours to clear 15 miles of streets. A typical route is 15 miles.

Are the same drivers assigned to the same route each time they plow or salt a route?

Yes. Two drivers are assigned to each route for a plowing event and one driver for a salting event.

For some storms, plows are out for most of the day and night. Are the same drivers out there the whole time?

No. The Department has two fully staffed crews - front line snow plow drivers and back-up drivers, which include part-time seasonal drivers hired each year.

Where do drivers start plowing?

Major streets are plowed first, such as Northwest Highway, Palatine and Hicks Roads, followed by secondary and residential streets, including cul-de-sacs.

Are there roads Palatine does not plow?

Yes. The Illinois Department of Transportation (IDOT) is responsible for Rand, Dundee and Algonquin Roads, Route 53, and Hicks Road north of Dundee Road. The Cook County Department of Transportation and Highways (CCDOTH) is responsible for Lake Cook, Quentin and Roselle Roads, and Euclid Avenue.

Can I park on the street during a storm?

No. On-street parking is not allowed after a snowfall of two or more inches until the street has been plowed. Illegally parked cars that hinder plowing operations may be ticketed and towed.



Some sidewalks are cleared by the Village, but not all of them – why is that?

The Village Council designated certain sidewalks to be cleared when there is over three inches of snowfall. These sidewalks are the main routes to schools or on higher volume roads to help keep school children and other pedestrians from walking in the streets.

Am I required to shovel the public sidewalk adjacent to my property?

No. However, the Village encourages all residents to clear the sidewalks for the safety of pedestrians and children walking to school.

If I shovel the public sidewalk adjacent to my property, where can I put the snow?

Place the snow on the parkway or in your front yard in a manner to avoid injury or limit access to any person, animal or other property.

Can I put snow on a public sidewalk or street?

No. This includes the portion of the sidewalk that crosses over a driveway apron. Village ordinances prohibit plowing, blowing or shoveling of snow into the street, onto the public sidewalk, or onto a parkway across from your property. These actions can create hazardous conditions for both motorists and pedestrians.

If I hire a snow plow contractor, who is responsible for notifying that contractor of the Village ordinances?

Property owners are responsible for the actions of their contractors. Non-owners of property should forward this information to the party responsible for conducting the snow plowing and snow removal operations.

Can children build snow forts in the parkway?

No. Playing in or near the street, especially while snow and ice control operations are in process, poses a safety hazard for children. Snow forts can also obstruct drivers' vision when backing out of driveways.

The snow plow driver hit my mailbox. How do I receive mail now?

It is very difficult, especially on cul-de-sacs, to completely clear snow without risking damage to mailboxes or posts. If a curbside mailbox is damaged by a Village snow plow, call Public Works at **(847)705-5200** or email us at PublicWorks@palatine.il.us. We will either repair the box and/or post at no cost to the homeowner or bring out a temporary mailbox so residents can receive mail delivery. Keep in mind, the Village is not responsible for mailboxes that do not meet Village code or if they are damaged by non-Village vehicles. The Village's total liability is limited to the cost of replacing a standard metal mailbox and/or a standard pre-treated wood post.

The snow plow tore up the grass in the parkway. How do I request restoration?

Call Public Works at **(847)705-5200** or email us at PublicWorks@palatine.il.us as soon as the damage is noticed. Turf will be restored in the spring, and usually occurs in early April. Public Works crews will level out any areas with plow damage and then apply grass seed. Residents are asked to water the area until the grass has established.

Why does the plow driver always seem to fill driveways with snow after residents have cleared away the snow?

This is not done intentionally. The goal is to have safe roads for residents and other motorists traveling within the Village. When possible, save time and prevent frustration by waiting to clear the bottom of your driveway until after the plows have completed their final pass.

For more information, visit our [website](#) or call Public Works at **(847)705-5200**.

FEEDING OF WILDLIFE

Please do your part to keep wildlife and rodents away from your home. Do not feed animals like squirrels, deer or birds (unless using an elevated bird feeder).



In fact, in Palatine, it is illegal to feed wildlife except for the use of elevated bird feeders. Elevated bird feeders are allowed for use as long as all food, feed or seed is placed in a feeder designed for the specific purpose of feeding birds. Any accumulation of food, feed or seed spilled onto the ground or surfaces from elevated bird feeders shall be removed by the person or property owner to prevent an attractant to wildlife. These elevated feeders can attract wild animals and rodents, which can also attract coyotes.

Many people think they are being kind by feeding wildlife, but it can cause issues in your neighborhood by bringing in unwanted wildlife and stray animals. Please review the Village's full ordinance **Section 5-3.1** to understand your obligations as it relates to feeding wildlife.



The Palatine Police and Fire Benevolent Association partners with the U.S. Marine Corp's "Toys-For-Tots" program by collecting toys in and around the Palatine area during the holiday season. The toy drive begins early November and runs through the third week in December.

Coming Soon! Check palatine.il.us for donation drop off locations. Additional info can be found at PPFBA.org.



2022-2023 HOLIDAY WASTE COLLECTION SCHEDULE

Mark your calendar for the below holidays that will affect your solid waste collection. For those holidays not listed, solid waste collection will take place as regularly scheduled. Save and post this handy schedule for reference throughout the year and save yourself from hauling the trash to the curb a day early or missing your collection entirely.

Week of	Holiday	Collection
December 26, 2022	Christmas Day All collection one day later
January 2, 2023	New Year's Day All collection one day later
May 29, 2023	Memorial Day All collection one day later
July 3, 2023	Independence Day Tuesday and Wednesday one day later
September 4, 2023	Labor Day All collection one day later

Curbside collection of bagged and bundled yard waste ends the week of December 12, 2022 and resumes the week of April 3, 2023.

For more information, contact the Environmental Health Division at 847-359-9042.



HOLIDAY FOOD SAFETY TIPS

The holiday season is here. The Environmental Health Division reminds you to follow food safety tips when cooking, baking and sharing holiday favorites. There are four steps to food safety: Clean, Separate, Cook and Chill:

4 STEPS TO FOOD SAFETY



- **Clean: Wash Hands, Utensils and Surfaces Often.** Germs that can make you sick can survive in many places around your kitchen, including your food, hands, utensils, cutting boards, and counter tops.
- **Separate: Don't Cross Contaminate.** Raw meat, poultry seafood and eggs can spread germs to ready to eat foods, so keep them separate. Use separate cutting boards and plates for produce, meat, poultry, seafood, and eggs. Place raw meat, poultry, and seafood in containers or sealed, leak proof plastic bags.
- **Cook: Use a Food Thermometer.** Food is safely cooked when the internal temperature is high enough to kill germs that can make you sick. Follow package directions for cooking temperatures. Keep food hot (140°F or above) after cooking. Microwave food thoroughly (165°F or above).
- **Chill: Refrigerate and Freeze Foods Properly.** Refrigerate perishable foods within 2 hours. **Set fridge to 40 °F or below and freezer at 0 °F or below.** Never thaw or marinate foods on the counter.

For more info visit foodsafety.gov or contact the Environmental Health Division at **847-359-9042**.



The Village of Palatine is on Instagram!

Follow us @VILLAGEOFPALATINE

See photos, videos and other content that will inform and entertain Palatine residents.

FEBRUARY CURBSIDE BRUSH COLLECTION

A curbside brush collection for single-family residences will occur **ONLY ONCE** during the winter season in February of 2023. All loose brush must be set out at the curb no later than 7 am on Monday, February 6, 2023.

GUIDELINES

- Brush must be 8" or less in diameter to accommodate the chipper.
- Firewood, tree stumps, and root balls are not accepted because of the potential damage to the chipper.
- Clean Christmas trees (without lights or decorations) will be accepted.
- Branches should be as long as possible with cut ends facing the street, without impeding traffic or the sidewalk.



Crews will pass down each street just once. Piles set out after February 6 will be left at the curb. If amounts of brush are excessive, the collection may take the entire week to finish. The collection may also be delayed due to snow or other weather conditions. The Village will monitor the weather conditions and announce if the collection week will be rescheduled on our [website](#), in the emailed PalatinE-Newsletter (sign up [here](#)) and on our [Facebook](#) page.

YARD WASTE COLLECTION ENDS FOR THE SEASON

Curbside collection of bagged and bundled yard waste by Groot will end for the season the week of December 12, 2022. Yard waste collection will resume the week of April 3, 2023. Please follow these guidelines for weekly collection of yard waste:

- Place yard waste at the curb no later than 6:30 am on your scheduled collection day.
- Yard waste must be bagged or bundled. Use two-ply brown paper yard waste bags. Each bag or bundle cannot exceed 60 pounds.
- Branches or limbs cannot exceed 4 inches in diameter. No logs or tree stumps may be included.
- Tie each yard waste bundle with biodegradable cotton twine or rope.
- Yard waste bundles cannot exceed 4 feet in length or 2 feet in diameter.
- Christmas trees and wreaths may be placed at the curb on your scheduled collection day during December and January.



For more information, contact the Environmental Health Division at 847-359-9042.

Curbside Recycling Guidelines

Put in Recycling Cart LOOSE! - Empty & Clean



Glass
Bottles & Jars



Plastic
Bottles - Caps On Preferred,
Tubs, Jugs, Jars
No Bags, Film, or Foam



Metal
Steel & Aluminum
Depressurize Aerosols



Mixed Paper & Cartons
Flatten Boxes

DON'T Put in Recycling Cart!



**No Batteries,
Electronics,
or Sharps**



**No Plastic
Bags or Wrap**



**No Food, Liquids,
Diapers, or
Shredded Paper**



**No Clothing
or Shoes**



**No Hoses, Wires,
or Hangers**

Scan for FAQs:



 **swancc.org**

KEEP THE WREATH RED

The Palatine Fire Department will again be participating in the annual "Keep the Wreath Red" holiday safety program. This public-safety campaign was started in the mid 1950's to increase fire safety awareness during the holidays.

Between Thanksgiving and New Year's Day, each of our five (5) fire stations will display a wreath decorated only in red lights. In the event of a "holiday related fire," we will exchange a red bulb with a white bulb. We hope, as you pass the wreaths, you will consider potential fire safety problems in your home and take the time to correct them. Some safety considerations include:



- Check all holiday lighting for wear or damaged wiring and replace as needed.
- Use indoor/outdoor lighting and extension cords where they are intended.
- Do not run lighting or extension cords through windows, doors or across sidewalks.
- Do not overload electrical cords. If it is hot, it is overloaded!
- Turn off all holiday lighting before leaving or going to bed.
- If displaying a live tree, use a sturdy tree stand and water the tree often.
- Keep the tree, wreaths and all holiday decorations away from any heat source such as fireplaces, space heaters, candles and heating ducts.
- Make sure smoke alarms are tested and in good working order with fresh batteries.
- Check the age of all smoke alarms. If they are more than 10 years old, replace them.
- Keep and maintain a Carbon Monoxide detector within 15 feet of all bedrooms.
- Use only sturdy candle holders and only place on firm, uncluttered surfaces.
- Do not place candles in windows near blinds and curtains.
- Have fireplaces and wood-burning stoves cleaned regularly.

For more information on home fire safety visit our [website](#) or the [National Fire Protection Association](#).

The members of the Palatine Fire Department wish you a safe and happy holiday season.

VILLAGE SEEKS CDL DRIVERS FOR SNOW PLOWING SEASON

The Village is still accepting applications for seasonal snow plow drivers!

Experienced CDL drivers who hold a valid Illinois Class A or B commercial driver's license with air brakes endorsement are needed to assist the Public Works Department with snow plowing during the winter season.

Candidates must be available to work flexible hours. These positions are temporary and require a high school diploma or equivalent. Snow plowing experience is a plus, and starting pay is \$25 per hour.

Apply online on our [website](#). Positions are open until filled.



CARBON MONOXIDE, THE SILENT KILLER

Winter weather brings an increase of carbon monoxide (CO) dangers. CO is often called the invisible killer; it is a colorless, odorless, and invisible gas. The Centers for Disease Control and Prevention (CDC) estimates that CO poisoning is responsible for more than 50,000 emergency department visits and more than 400 deaths a year. Fire departments responded to over 79,000 CO incidents in 2016. CO is produced from fuel-burning sources, including cars, generators, fireplaces, and cooking and heating appliances. The Palatine Fire Department and National Fire Protection Association (NFPA) have the following CO safety tips.



- CO alarms should be installed in a central location, one per floor, and within 15 ft. of all sleeping locations. Any room above a garage should have a CO alarm as well. It is best practice to have all the alarms interconnected.
- Check your CO alarm for a label from a recognized testing lab.
- CO alarm manufacturers recommend mounting alarms 5-20 ft. from sources of CO such as furnaces, water heaters, fireplaces, clothes dryers, ovens, or stoves. Follow the manufacturer's instructions for proper mounting locations.
- CO alarms should be checked once a month and batteries changed twice a year, if not a sealed, life-long battery. Alarms that are plug-in or hardwired shall have a secondary battery backup.
- If your CO alarm sends a trouble signal (chirps or beeps occasionally), refer to the owner's manual or directions. Trouble signals are for end-of-life or low battery.
- Never heat your home with your gas stove or oven. Never use a generator or grill indoors.
- Furnaces and chimneys should be inspected and maintained yearly by a professional.
- Never idle a vehicle inside the garage.
- Check your dryer, furnace, stove, and fireplace vents for snow buildup during and after a snowstorm.
- If the alarm sounds, move all occupants outdoors to a fresh air location then call 911.

The best defense is a working CO alarm. An American Housing Survey found only 2 out of 5 houses had a working CO alarm. CO enters the body through breathing. CO poisoning can be confused with flu symptoms, food poisoning, and other illnesses. Some symptoms include shortness of breath, nausea, dizziness, light-headedness, or headaches. High levels of CO can be fatal, causing death within minutes. The Palatine Fire Department has a CO monitor on every vehicle and has 10 members on the Hazardous Materials Team. If your alarm sounds and/or you have any of the above symptoms call 911.

For more information on CO safety visit our [website](#) or the [National Fire Protection Association](#).

NEW COMMUNITY SOLAR PROGRAM COMING SOON

The Village has partnered with the Metropolitan Mayors Caucus to participate in a community solar program. The Community Solar Clearinghouse Solution Program (CS2 Program) for Residential and Small Commercial accounts allows subscribers to receive net metering credits on their electricity bill and support the development of new renewable energy resources without needing to install equipment on their property.

The program is voluntary and more details will be available as we roll out the CS2 program this winter. For more information visit the Village of Palatine's [website](#).

VACATION SAFETY TIPS

Winter Vacation Home Security

Many people plan vacations or travel around the holiday season. It is important that you remember home security in your vacation plans. The following are suggestions in securing your home before you travel:

- Protect your home by locking all windows and doors before you leave
- Close all shades and curtains to limit view of the home's interior
- Connect indoor and outdoor lights to automatic timers in order to give the appearance that someone is home; you may even consider setting the TV's internal timer to activate for a few hours each night... check out the "FAKE TV"
- Make arrangements to have the mail and newspapers removed from the front of the house, as this is a good indication that you are away from home
- Ask a trusted neighbor to keep an eye on your residence while you are away, and leave them with a key and contact numbers in case of an emergency
- Arrange for someone to clear your driveway and sidewalks of snow, or at least pull into your driveway after fresh snow, to make your home appear occupied
- Finally, call the Palatine Police Department at (847) 359-9000 with your Vacation Notification



Police Vacation Notifications

The Palatine Police Department takes vacation notifications. If you are going to be away from home it is a good idea to contact the police department and provide a vacation notification. Please understand that this program is intended to provide the Palatine Police Department with information and an emergency contact number to reach you if needed. It does not mean the officers will be able to watch your home.

When you to call to make a vacation notification, you will be asked the following:

- Name
- Address and a phone number to reach you
- Reason for vacancy (vacation, for sale, other)
- Date leaving and returning
- Alarm information
- Key holder information
- Any individuals who may be at the property?
- Vehicle description and location on premises
- Newspaper stopped?
- Mail stopped?
- Deliveries stopped?
- Utility information?
- Lights and/or timers
- Any pets at home?



To make a vacation notification, you must call the Palatine Police non-emergency number at 847-359-9000 or stop by the Police Department.

SHOP SAFELY DURING THE HOLIDAYS

This holiday season, don't let the spirit of giving lull you into giving crooks a better chance to take advantage of you. Burglars and pickpockets love the holidays as much as everyone else, because for them it is an opportune time for easy crimes. Here are a few simple reminders to keep you and your belongings more safe as you shop:

- Avoid carrying large amounts of cash. Pay for purchases with a check or credit card whenever possible.
- Carry your purse or wallet in a safe manner. Purses should be kept close to the body, and they should always be closed, zipped or snapped shut. Wallets are most safe in a front pants pocket or breast pocket in a coat.
- Never flaunt your cash, expensive jewelry, or clothing.
- Walk confidently, and be alert at all times. Take notice of those who pass you or walk behind you. Be especially alert in crowded areas where a pickpocket may strike without warning.
- Never overburden yourself with packages. Too many bags will make it difficult to keep track of your wallet or purse. It may also restrict any efforts to protect yourself if you are approached by a crook.
- Park your car in a well-lit area of the parking lot. Make sure you close and lock all doors and windows. Do not place bags and boxes in your vehicle where they are easily visible. Place packages in the trunk to deter a break-in.

Shopping with children? Teach them to meet you at a designated place or to find a store employee. Remind them never to leave the store without you. Be safe and have fun!

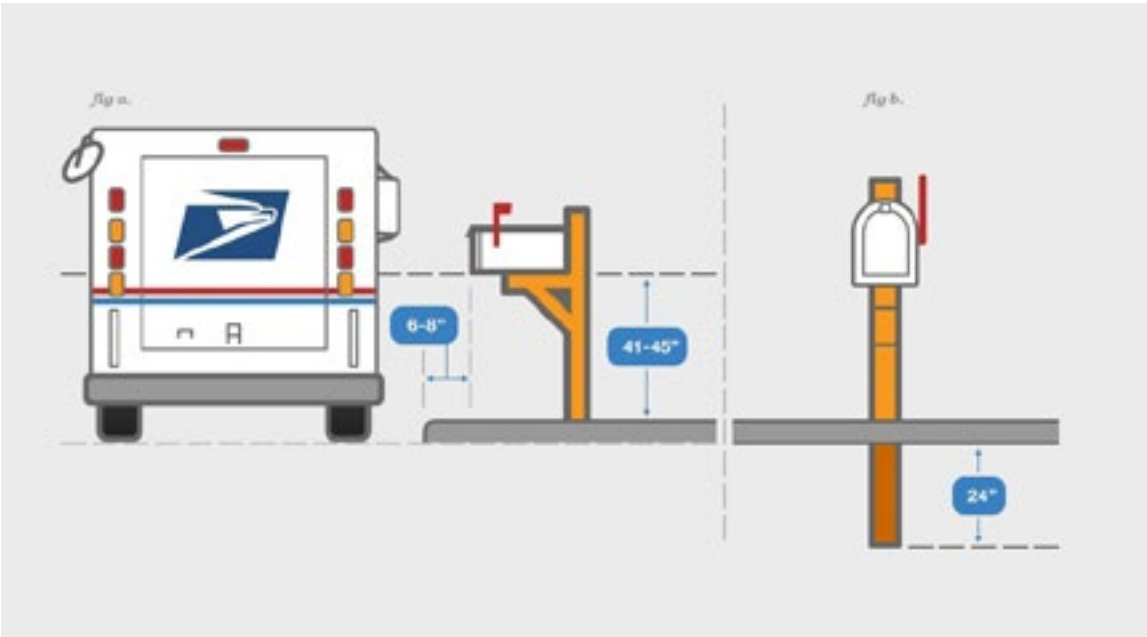


PROTECT YOUR MAILBOX THIS WINTER WITH PROPER PLACEMENT

During winter, mailboxes are occasionally damaged during snow plowing operations. If a Village snowplow hits a properly installed mailbox that meets Village Code, the Public Works Department will repair or replace the mailbox and/or post at no cost to the homeowner. The Village’s total liability is limited to the cost of replacing a standard metal mailbox and/or a standard pre-treated wood post. The Village is not responsible for mailboxes damaged by non-Village vehicles.

Proper placement and mounting of a mailbox can help prevent snowplows from striking it. According to U.S. Postal Service (USPS) regulations, mailboxes should be placed so that the front of the box is set 6 to 8 inches back from the curb or edge of the pavement. There should also be 41 to 45 inches from the bottom of the box to the top of the curb or road. For additional placement guidelines and installation tips, please visit the **USPS website**.

Residents who believe their curbside mailbox was damaged by a Village snowplow may report it to the Public Works Department at (847) 705-5200 or by email at PublicWorks@palatine.il.us. Damage must be reported as soon as it is noticed.



NOVEMBER COAT DRIVE
BENEFITTING P.A.T.H.

The Palatine Police Department will serve as a drop off location for gently used and new winter coats, snow pants and boots of all sizes.

The coats will be collected in the lobby of the Palatine Police Station November 1st thru November 30th. The collection will be donated to the Palatine Assistance Through Hope (P.A.T.H.) program.

For more information and tax receipts visit the P.A.T.H. **website**.

NOTE: PATH is currently in great need of children’s clothes, age **newborn to 18**. The Palatine Police Department will accept those items as well. Much appreciation to all who donate!



Put a **FREEZE** on Winter Fires

Home fires occur more in winter than in any other season. As you stay cozy and warm this winter, be fire smart!

<p>Half of all home heating fires occur in December, January and February.</p>	<p>1 in every 7 home fires and 1 in every 5 home fire deaths involves heating equipment.</p>	<p>Keep anything that can burn at least 3 feet from any heat source like fireplaces, wood stoves, radiators or space heaters.</p>
<p>Keep portable generators outside, away from windows, and as far away from your home as possible.</p>	<p>Install and test carbon monoxide alarms at least once a month.</p>	<p>Plug only 1 heat-producing appliance (like a space heater) into an electrical outlet at a time.</p>
<p>Have a qualified professional clean and inspect your chimney and vents every year.</p>	<p>Store cooled ashes in a tightly covered metal container, and keep it outside at least 10 feet from your home and any nearby buildings.</p>	



For more information on how to prevent winter fires, visit www.usfa.fema.gov/winter and www.nfpa.org/winter.

PROTECT YOUR PIPES THIS WINTER

With cold weather, approaching it is time to think about protecting your home or business from the inconvenience and potential water damage caused by frozen pipes. Water is unique in that it expands as it freezes. This expansion puts tremendous pressure on the pipes and couplings that contain it. No matter the strength of a pipe or coupling, expanding water can cause them to break or come apart. Pipes that have never frozen before can freeze in the extreme cold.

Pipes that Freeze Most Frequently

- Pipes in unheated or under heated properties.
- Water supply pipes in unheated interior areas like basements and crawl spaces, attics, garages, or under cabinets.
- Pipes that run against exterior walls that have little or no insulation.
- Pipes exposed to severe cold, like outdoor hose bibs, swimming pool supply lines, and lawn sprinkler lines.

How to Protect Pipes from Freezing Before Cold Weather

- If you will be going away during cold weather, leave the heat on in your home or business, set to a temperature no lower than 55° F.
- Do not put antifreeze in these lines unless directed. Antifreeze is environmentally harmful, and is dangerous to humans, pets, wildlife, and landscaping.
- Remove, drain, and store hoses used outdoors. Close inside valves supplying outdoor hose bibs, if present.
- Add insulation to attics, basements and crawl spaces. Insulation will maintain higher temperatures in these areas.
- Check around the home for areas where water supply lines are located in unheated areas. Look in the garage, and under kitchen and bathroom cabinets. Both hot and cold water pipes in these areas should be insulated.
- Consider installing specific products made to insulate water pipes like a "pipe sleeve" or installing UL-listed "heat tape/heat cable" or similar materials on exposed water pipes. Use these with extreme caution and follow the manufacturer's instructions carefully to avoid the risk of fire.
- Consider relocating exposed pipes to provide increased protection from freezing.
- A freeze alarm can be purchased for less than \$100 and will call a user-selected phone number if the inside temperature drops below 45 degrees.
- Drain water from lawn sprinkler systems following installer's directions.

How to Prevent Frozen Pipes in Extreme Cold Temperatures

- Keep garage doors closed if there are water supply lines or hose bibs in the garage.
- Open kitchen and bathroom cabinet doors to allow warmer air to circulate around the plumbing. Be sure to move any harmful cleaners and household chemicals up out of the reach of children and pets.



- Let the water drip from the faucet served by exposed pipes. Running water through the pipe - even at a trickle - helps prevent pipes from freezing and decreases internal pressures.
- Keep the thermostat set to the same temperature both during the day and at night. By suspending the use of lower nighttime temperatures, you may incur a higher heating bill, but you can prevent a much more costly repair if pipes freeze and burst.

How to Thaw Frozen Pipes

- If a pipe has burst, is cracked or you see that a coupling has come apart you will need to turn the water off at the main shut-off valve. This valve is usually located by the interior water meter, where the main line enters the home. *It is always a good idea to locate this valve and show all members of the household where it is before it is needed.* Keep this valve readily accessible.
- Keep the faucet open. As you treat the frozen pipe and the frozen area begins to melt, water will begin to flow through the frozen area. Running water through the pipe will help melt ice in the pipe.
- Apply heat to the section of pipe using an electric heating pad wrapped around the pipe, an electric hair dryer, a portable space heater (kept away from flammable materials), or by wrapping pipes with towels soaked in hot water. Do not use a blowtorch, kerosene or propane heaters, charcoal stove, or other open flame device.
- Apply heat until full water pressure is restored. If you are unable to locate the frozen area, if the frozen area is not accessible, or if you cannot thaw the pipe, call a licensed plumber.
- Check all other faucets in your home to find out if you have additional frozen pipes. If one pipe freezes, others may freeze, too.



To learn more on how and why a frozen pipe bursts view this [video](#) from Ask this Old House.

PALATINE VILLAGE HALL WILL BE CLOSED

Friday, November 11, 2022
In Observance of Veteran's Day

**Thursday, November 24 &
Friday, November 25, 2022**
In Observance of Thanksgiving

Monday, December 26, 2022
In Observance of Christmas

Monday, January 2, 2023
In Observance of New Year's Day

SIGN-UP FOR THE PALATINE-NEWSLETTER

