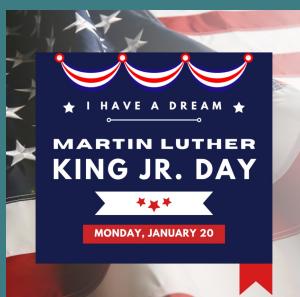


[Having trouble viewing? Click here.](#)



January 17, 2025



Village Hall Closed Monday, January 20

Village Hall will be closed, for an in-service day, on Monday, January 20, 2025 in observance of Martin Luther King Jr. Day. Village Hall will resume normal business hours on Tuesday, January 21 at 8:00 a.m.

Please note, the regularly scheduled Village Council meeting on Monday, January 20, 2025 at 7:00 p.m. is canceled.



Prevent Frozen Water Pipes

The extremely cold temperatures are expected to continue into early next week and could cause water pipes inside your home or business to freeze or burst. The following tips can help prevent frozen pipes:

- Leave cabinet doors under kitchen or bathroom sinks open (especially if they are located against an outside wall) to allow warmer room temperature air to circulate around pipes.
- Allow faucets to drip slowly to keep water flowing through pipes. If the dripping stops, ice may be blocking the pipe.
- If your water meter is located in the vicinity of your garage, do not leave your garage door open for extended periods of time.
- If your water meter is located in a non-heated area (such as a garage), insulate the pipes in that area with pipe wrap insulation to prevent them from freezing.
- Have a family member or close friend check on your home to make sure the heat is still on if you are out of town.

If no water comes out when you turn on your faucet, the water in the pipe is probably frozen. You may be able to thaw a frozen pipe using a hair dryer. Make sure the faucet is open and do not use a blowtorch or any other open flame to prevent fires.

If your pipes have already burst, turn off the water at the main shut-off valve in the house and contact a plumber. If your shut-off valve is not working, call the Public Works Department and the Utilities Division can shut the water off at the buffalo box outside your home or business.

For more information, visit our [website](#) or call Public Works at (847) 705-5200.

Palatine Police: Scam Alert

The Palatine Police Department has reported a recent increase of phone/text/email scams involving elderly residents being scammed out of substantial amounts of money.

This crime involves scammers impersonating federal agents to gain victims' trust. The suspects often send victims a link to download a "mirroring app," giving them access to the victim's device screens, bank accounts, and home security cameras once installed. Victims are instructed to visit their banks, withdraw significant sums of money and then directed to leave for the scammers at a designated physical location, often their own home. In other incidents, scammers display a pop-up message on the victim's laptop screen with a phone number. When the victim calls, the scammers - posing as FBI agents - convince them to withdraw large sums of money and leave it outside their home, where the scammers retrieve it shortly afterward.



[Learn
More](#)

Christmas Trees & Wreaths



Holiday Light Recycle Program

Live Christmas trees and wreaths can be placed at the curb on your scheduled collection day throughout January.

Important reminder: Please have all items at the curb by 6:30 am. Also, do not place carts in the street.

For more information, contact the Environmental Health Division at 847-359-9042 or visit our [website](#).



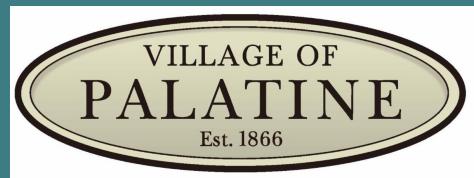
Thank you to all our residents for your participation in our holiday lights recycling program! Your commitment to sustainability and community involvement has made this initiative a success.

The Village will continue collecting holiday string lights until January 31, 2025.

You can drop off your holiday string lights at the Palatine Village Hall, specifically at the Village Services Counter on the first floor, Monday through Friday from 8 a.m. to 4 p.m.

Notice: Village Change in Payment Options is Now Live

Please be aware that the required change to the Village's payment processing vendor has now gone Live.



If you are using a credit card to make payment on any transaction, the Village will pass along the fees from our credit card processor to the consumer. You may avoid all fees by choosing to use the newly offered option to pay by E-Check. The Village will also continue to accept payments made by cash and check. We are not currently able to accept American Express cards or Apple Pay transactions.

This change will impact all payments managed by the Village of Palatine, whether they are made in-person at the Village Hall or online. The only exceptions will be payments made online through the parking portal or the Dacra portal, as they are not required to change vendors at this time.

Please feel free to reach out to the Village of Palatine Utility Billing at (847)359-9082 if you have any questions regarding this matter.

Upcoming Community Events

Rose Park
Friday, January 17, 6:00 p.m.

Palatine Winter Farmers' Market
Palatine Train Station
Saturday, January 18, 9:00 a.m.

Winterfest
Twin Lakes
Saturday, January 18, 12:00 p.m.

Sammy's Beach Blanket Bingo
Palatine Park District
Sunday, January 19, 1:00 p.m.

Come and See Potluck Dinner & Presentation
St. Theresa Parish
Tuesday, January 21, 6:30 p.m.

School's Day Out
Salt Creek Park District
Monday, January 20, 9:00 a.m.
Tuesday, January 21, 9:00 a.m.

Salt Creek Park District
Monday, January 20, 9:00 a.m.
Tuesday, January 21, 9:00 a.m.

Bingo
American Legion
Saturday, January 25, 6:00 p.m.

National Hot Chocolate Day Celebration
Rose Park
Friday, January 31, 5:00 p.m.

Preschool Registration
Salt Creek Park District
2025 - 2026 School Year

Preschool Preview
Palatine Park District
Thursday, January 30, 5:30 p.m.

(click on the event name for more details)

Learn
More





[Meetings & Agendas](#) | [Employment](#) | [Event Calendar](#) | [Service Request](#)

Monday through Friday
8:00 a.m. to 4:00 p.m.
847-358-7500



Village of Palatine | 200 E Wood Street | Palatine, IL 60067 US

[Unsubscribe](#) | [Update Profile](#) | [Constant Contact Data Notice](#)



Try email marketing for free today!