



VILLAGE of PALATINE



Fall 2010

PALATINE ONLINE DIRECTORY OFFERS QUICK 'CLICK' TO LOCAL BUSINESSES

Searching for a unique piece of jewelry or an acoustic guitar? Want to wine and dine an important client? Finding the right shop or restaurant is as easy as a quick "click" on Palatine's online business directory.

The handy guide directs residents to Village restaurants, shops and service providers. It also re-enforces the value of buying local, which generates sales taxes that support Village services.

The list continues to grow daily. Visit www.palatine.il.us/business.

ATTENTION BUSINESS OWNERS

This summer the Village of Palatine sent a survey to business owners and

shopkeepers in an effort to begin a dialogue that addresses owners' needs and wants.

The online directory is a must for Palatine businesses that want to build awareness and a strong customer base. It's simple for businesses to register by following these easy steps:

- Visit www.palatine.il.us/business
- Click on **BUSINESS DIRECTORY SUBMISSION**
- Fill out the information and click on **SUBMIT**

Business owners may still fill out and return the online survey by clicking on **LOCAL BUSINESS SURVEY**.



10 Reasons to Shop, Support Local Businesses

1. BUY LOCAL Studies have shown that when residents buy from independent, locally owned businesses, more of their money is used to make purchases from other local businesses, service providers, etc., thus continuing to strengthen the Village's economic base.

2. SUPPORT COMMUNITY GROUPS

Non-profit organizations receive an average 250 percent more in support from smaller business owners than they do from large businesses.

3. KEEP PALATINE UNIQUE When residents shop, eat and have fun within

the Village, it creates a sense of community. Palatine's one-of-a-kind businesses are an integral part of its distinctive character.

4. REDUCE ENVIRONMENTAL IMPACT

Locally owned businesses make more local purchases requiring less transportation contributing less to sprawl, congestion, habitat loss and pollution.

5. CREATE MORE GOOD JOBS Small local businesses—as the largest employer nationally and in Palatine—provide the most jobs for residents.

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Future EVENTS

Now through October 30
Farmers' Market

October 9
Fire Department Open House

October 23
Scarecrows on Parade

October 31
Trick or Treating, 3-7 p.m.

November 19-20
Downtown Merchants
Holiday Open House

November 20
Holiday Tree Lighting

December 1
Blood Drive

For complete listing:
www.palatine.il.us/events

VILLAGE OF PALATINE

200 E. Wood St.
Palatine, IL 60067

www.palatine.il.us
village@palatine.il.us

VILLAGE HALL HOURS

8 a.m. to 5 p.m.,
Monday through Friday

VILLAGE PHONE NUMBERS

Emergency911
Village Hall.....358-7500
TDD (Emergency)911
TDD (Non-Emergency)359-9000
Village Action Line705-5200
Community Services359-9042
Fire (Non-Emergency).....202-6340
Police (Non-Emergency)359-9000
Public Works705-5200

Mayor

Jim Schwantz.....359-9007
jschwantz@palatine.il.us

Village Clerk

Margaret R. Duer.....359-9051
mduer@palatine.il.us

District 1

Aaron B. Del Mar894-0001
adelmar@palatine.il.us

District 2

Scott Lamerand894-0002
slamerand@palatine.il.us

District 3

Jim Clegg.....894-0003
jclegg@palatine.il.us

District 4

Greg Solberg894-0004
gsolberg@palatine.il.us

District 5

Jack Wagner.....894-0005
jwagner@palatine.il.us

District 6

Brad Helms894-0006
bhelms@palatine.il.us

Village Manager

Reid Ottesen.....359-9031
rottesen@palatine.il.us

*All phone numbers are (847) area code
unless otherwise noted.*



PALATINE HOSTS BLOOD DRIVE DEC. 1

The Board of Health will host a Community Blood Drive on Wednesday, Dec. 1, from 2 to 8 p.m. at the Village Hall, 200 E. Wood St. in Meeting Room C. LifeSource, Chicagoland's blood center, will conduct the drive.

For more information or to schedule an appointment, contact LifeSource at 803-7943 or visit www.lifesource.org. Walk-ins welcome.

2011 WASTE COLLECTION SCHEDULES

HOLIDAYS

Save and post this handy 2011 holiday schedule for future reference. It will end hauling the trash to the curb a day early or missing your weekly collection.

For those holidays not listed, weekly collections will take place as regularly scheduled.

Week of	Holiday	Collection
May 30	Memorial Day	one day later
July 4	Independence Day	one day later
September 5	Labor Day	one day later
December 26	Christmas	one day later

CURBSIDE YARD WASTE

Curbside yard waste collection resumes April 4 and continues through November 30. Residences that have driveways next to each other are encouraged to place refuse and recyclables next to each other to expedite pick ups.

REAR DOOR PICK-UP SERVICE

Residents have the option of rear door service for an additional charge. For more information, contact the Environmental Health Division, 359-9090.

OTHER COLLECTION OPTIONS

The Solid Waste Agency of Northern Cook County provides residents with a variety of source reduction and recycling services, programs, and resource materials throughout the year. These include document shredding events and collections for special materials that cannot go into the curbside recycling cart or should not go into the garbage, such as computers and electronics, prescription drugs and sharps, compact fluorescent light (CFL) bulbs, mercury thermometers, thermostats and wall switches, and athletic shoes. For further information, visit www.swancc.org.

PalatinE-News

Sign up to receive the latest information on community events, news and alerts at www.palatine.il.us.

COOK COUNTY CIRCUIT COURT TO AID FORECLOSURE VICTIMS

Foreclosures are still on the rise. One in every 358 housing units in Illinois received a foreclosure filing in June 2010 according to California-based RealtyTrac. With Illinois ranked third in the nation in foreclosures, the Circuit Court of Cook County's Mortgage Foreclosure Mediation Program wants to assist homeowners facing foreclosure.

The goal of the mediation program is to deliver critical services to Cook County homeowners in crisis as early as possible once the foreclosure process begins. As part of the program, homeowners who have received a summons to appear in court will have access to housing counseling and legal assistance at no charge.

With the support and information provided through the mediation program, homeowners in foreclosure will be able to explore their options to either stay in their homes or negotiate a respectable exit.

Homeowners who have received a court summons may schedule a free



meeting with a housing counselor. This meeting is the first step in the mediation process. Call the mediation toll-free help line at 877-895-2444 or 312-836-5222 TDD or download an online appointment request form at www.cookcountyforeclosurehelp.org.

Homeowners who are concerned about their mortgages, but who have not received a summons from the court and are not currently in foreclosure, visit www.cookcounty-foreclosurehelp.org for a list of available resources and partners participating in the program.

10 Reasons to Shop Local *(continued from front page)*

6. GET BETTER SERVICE Local businesses often hire people with a better understanding of the products they are selling and who take more time to get to know customers.

7. INVEST IN COMMUNITY Local businesses are often owned by people who live right in the Village, are less likely to leave, and are more invested in Palatine's future.

8. PUT YOUR TAXES TO GOOD USE Local businesses require comparatively little infrastructure investment and make more efficient use of public services as compared to nationally owned stores entering the community.

9. BUY WHAT YOU WANT Small businesses select products based on the needs and interests of local customers to guarantee a much broader range of product choices.

10. ENCOURAGE LOCAL PROSPERITY Research shows that entrepreneurs and skilled workers are more likely to invest and settle in communities that preserve their one-of-a-kind businesses and distinctive character.



Street Fest Rocks

The sweet sounds of summer rocked for three straight days at the Downtown Palatine Street Fest.

Crowds gathered to party, play and listen to great music from the Smithereens, Sixteen Candles, Hi Fidelity and Ralph's World.

Pet parades and fun runs entertained attendees and created fond memories for residents who can be proud of their "hometown."

THANK YOU to the more than 200 volunteers who tirelessly worked before, during and after Street Fest to make it a grand success.

VILLAGE WELCOMES NEW BUSINESSES

BANKS/FINANCIAL

Charter One Bank

1555 N. Rand Rd. • 963-8410
Bank

Premier Credit Union

311 E. Northwest Hwy. • 843-6500
Financial Services

Pride Holdings LLC

616 N. North Ct., Ste. 100
963-8225
Financial Services

CONTRACTORS

JRL Construction Services

530 W. Colfax St. • 991-8488
Construction Services

North Shore Surfaces Inc.

2387 N. Hicks Rd. • 496-4517
Kitchen Remodel

Whitmore Construction LLC

426 N. Wanda Ln. • 221-5557
General Contractor

DENTAL

Hicks Family Dental Clinic

2381 N. Hicks Rd. • 359-9100
Dental Office

HAIR STYLING/NAILS

Just About Nails, LTD

220 N. Hicks Pl. • 359-7500
Nail Salon

Lady Jane's Haircuts for Men

736 E. Dundee Rd. • 485-8794
Hair Salon

Sarah C Salon

208 W. Northwest Hwy. • 343-1119
Hair Salon

RESTAURANTS/RETAIL

Angels Café Inc.

279 W. Dundee Rd. • 991-2818
Mexican Restaurant

Brown Bag Pantry & Deli

301 S. Rohlwing Rd. • 991-3901
Convenience Store

Dream Room Boutique & Custom Design

46 E. Palatine Rd. • 963-0449
Clothing/Accessories

Sonic Drive-In

1151 E. Dundee Rd. • 359-2600
Restaurant

SERVICES/SERVICE PROVIDERS

Audiological Services & Supply Co.

350 N. Eric Dr., Unit C225 • 358-1893
Electronic Assembly/Repair

MV Connect LLC (New Name)

260 E. Helen Rd. • 485-2300
Asset Recovery

Neptune Society

818 W. Northwest Hwy. • 296-4842
Cremation Service

Pension Metrics Ltd.

1540 E. Dundee Rd., Ste. 170 • 907-4184
Pension/Design/Administration

STATE'S FUNDING, POOR ECONOMY CHALLENGE 2011 VILLAGE BUDGET

Although the Village monitors its budget continuously, summer and early fall mark the time when planning for next year's budget becomes a primary focus.

Reflecting back on the first six months of 2010, the economic climate remained unstable. In the first half of the Village's fiscal year, revenues were approximately five percent under the forecasted budget largely due to the State of Illinois not funding approved programs. This deficit was more than \$2.3 million of anticipated revenues not received. Due to poor economics, expenditures were reduced to offset some of the shortfall.

Even after adjusting for the lost revenue, expenditures exceeded revenues by \$370,000 from January through June 2010. The Village has identified more than \$550,000 in expenditure reductions to help maintain a balanced budget for the rest of the year.

As the Village begins next year's budget process, all departments will be analyzing the services provided to residents to maintain outstanding public health, safety and welfare. Although these departments will do their utmost to maintain high quality services, there will be some difficult decisions that will need to be made to provide a balanced budget for 2011.

Residents are invited to share in the decision-making process during a series of public budget meetings to be held in late October and November. For a meeting schedule and more information, visit www.palatine.il.us.



SIGN UP FOR U.S. GOVERNMENT PRODUCT RECALLS, SAFETY HAZARDS

Six federal agencies have joined together to create a "one stop shop" for United States government recalls. Residents and businesses can quickly find alerts and updates about unsafe, hazardous or defective recalled products at www.recalls.gov.

The site lists food recalls, alerts and food illness outbreaks and also provides recall information on consumer products, motor vehicles, boats, medicine, cosmetics and environmental products.

For direct notification of new recalls and safety information, join any of four agency recall e-mail subscription lists.

There is also a recall mobile phone application available on the website that provides instant information and photos about products recalled for safety concerns.

RELOCATED BUSINESSES

Day Spa Hair Salon

295-A N. Northwest Hwy. • 358-0561
Spa/Hair Salon

Leonard's Repairs Inc.

2232 Rand Rd., Unit C • 590-9200
Plumbing/Electrical/HVAC

Mar Ray Costume Shop Inc.

1244 E. Dundee Rd. • 991-0777
Costume Shop/Rental

Standing Room Only

210 N. Hicks Pl., Unit B-N • 221-2020
Hair Salon

Wings Program Inc.

Park Place Shopping Center
1315 N. Rand Rd. • 519-7820
Resale Shop



HOMETOWN PRIDE AWARD WINNERS BEAUTIFY VILLAGE

Congratulations to all residents, business owners and organizations whose properties have delighted Village residents with endless displays of flowers, lush shrubs and perfectly edged walkways. To pay homage to

these outdoor living spaces, the Village of Palatine, with the guidance of the Beautification Commission, has awarded first place Hometown Pride Awards to the following entrants illustrated from left to right.

Single Family Home—Richard and Denise Green, 1013 W. Elm St.

Multi-Family Home—Valissa Hilligoss and Mary Winch, 108 W. Wood St.

Entrance/Cul-de-sac Island—Ron Warnstedt, Bridgeview West Subdivision

Business—Peter, Jim and John Sarantopolous, Palatine Inn Restaurant

Doors of Palatine—Doris and Tom Grgin, 714 N. Bon Aire Dr.

For a complete list of entries and to view the photo gallery, visit www.palatine.il.us. Search: hometown pride award.

VILLAGE TRICK OR TREAT HOURS 3 TO 7 P.M. SUNDAY, OCT. 31

Kids love Halloween! To dress up in scary costumes and go door-to-door yelling “Trick or Treat” is one of the great adventures of autumn.

Trick or treat hours within the Village will be 3 to 7 p.m. on Sunday, Oct. 31. Follow these easy tips to keep children safe:

- Always go trick or treating accompanied by an adult.
- Stick to the designated trick or treat time and pick subdivisions and areas with many homes.
- Plan a safe route so you know where your children are at all times. Set a time for their return home. If your child goes out with just friends, make sure he or she has a cell phone.
- Stay together as a group if going out without an adult. Be sure to let your

parents know who you are with and where you are going.

- Stay in well-lit, populated areas and do not wander off by yourself.
- Do not eat any treats until they can be examined at home by an adult.
- Never enter a home, back or side yard of a stranger or get into a stranger’s car. Call 911 or go to a neighbor’s house for help.
- Carry a flashlight, glow stick or have reflective tape on costumes to make them more visible to cars.
- Make sure costumes are flame retardant or have been treated with fire retardant spray.
- Avoid masks. They limit vision. Use make-up instead.

Remember that this is a day of fun. Palatine does not tolerate vandalism. Damaging property is a crime and the police will arrest those who think they can get away with mischief because it is Halloween.



Change the Clock, Change the Batteries

Daylight Savings Time ends Sunday, Nov. 7 at 2 a.m. It is a good reminder to replace the batteries in all smoke detectors and carbon monoxide detectors to ensure the alarm will sound in an emergency.

The Palatine Fire Department highly recommends that batteries be replaced twice a year. “Fall back” an hour in time and plan ahead for safety.



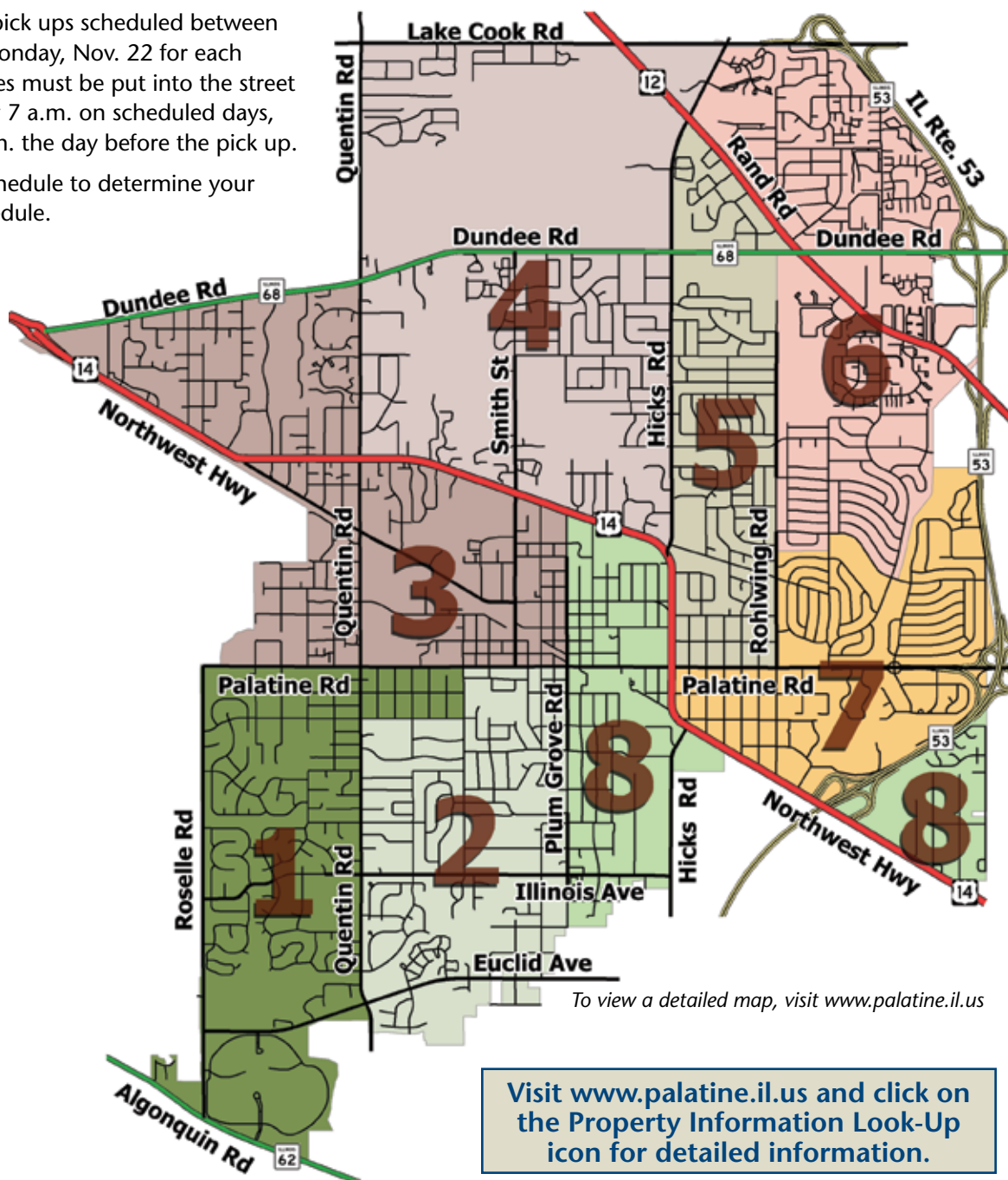
CURBSIDE LEAF COLLECTIONS WILL BEGIN BY ZONE OCT. 11

There will be three leaf pick ups scheduled between Monday, Oct. 11 and Monday, Nov. 22 for each residence. All raked leaves must be put into the street and ready for pick up by 7 a.m. on scheduled days, but no earlier than 4 p.m. the day before the pick up.

Refer to the map and schedule to determine your zone and three-day schedule.

Zone	Day/Date
1	Mon., Oct. 11 Mon., Oct. 25 Mon., Nov. 8
2	Tues., Oct. 12 Tues., Oct. 26 Tues., Nov. 9
3	Wed., Oct. 13 Wed., Oct. 27 Wed., Nov. 10
4	Thurs., Oct. 14 Thurs., Oct. 28 Fri., Nov. 12*
5	Mon., Oct. 18 Mon., Nov. 1 Mon., Nov. 15
6	Tues., Oct. 19 Tues., Nov. 2 Tues., Nov. 16
7	Wed., Oct. 20 Wed., Nov. 3 Wed., Nov. 17
8	Thurs., Oct. 21 Thurs., Nov. 4 Thurs., Nov. 18

ALL ZONES
Mon., Nov. 22



*Due to the Veterans Day holiday on Thursday, Nov. 11, leaf collection for Zone 4 will be one day later.

Public Works has scheduled the week of November 22 as the final leaf pick up opportunity for all Village residences. All zones MUST have the final collection of leaves out on the street, Monday, Nov. 22 by 7 a.m. Crews will start on

Monday and continue throughout the week until all the leaves have been collected.

For more information, contact Public Works Monday through Friday from 8 a.m. to 4 p.m. at 705-5200 or visit www.palatine.il.us. Search: leaf collection.

CURBSIDE BRUSH PICK UP SCHEDULED FOR WEEK OF JAN. 3

A curbside brush pick up will occur only once during the winter months beginning Monday, Jan. 3, 2011 at 7 a.m. Please have all loose brush at the curb.

Guidelines

- Brush must be eight inches or less in diameter. The chipper cannot accommodate branches with a larger diameter.
- Firewood or tree stumps are not accepted because accumulated dirt or rocks can damage the chipper.
- Place brush with cut ends facing the curb; leave branches as long as possible.

Crews pass through the Village once, but if the amount of brush is excessive, they may take all week to collect it. Not all brush will be picked up January 3.

DECORATE SCARECROW 'SKELETONS' FOR OCT. 23 VILLAGE COMPETITION



You can't scare away a good thing. The Village of Palatine, the Palatine Beautification Commission and Palatine Home Depot are sponsoring Scarecrows on Parade, a community scarecrow decorating contest.

This annual community-wide event is open to any Palatine business, organization, association, family or individual. The Home Depot has built and donated 20 "skeleton" scarecrows which are now available on a first come, first served basis at Public Works, 148 W. Illinois Ave. Call 705-5200 for availability.

Participants must bring their scarecrow creation to the Farmers' Market on Saturday, Oct. 23 by 8:30 a.m. to be judged. The Commission will present awards for first, second and third place winners at noon.

After the judging, scarecrows will be on display for two weeks along the Downtown Railwalk fence adjacent to the Firemen's Memorial on Brockway Street. It's a frighteningly good way to celebrate the harvest. Decorate a scarecrow today.



BAG THOSE LEAVES FOR PICK UP OPTION

For residents who do not like blowing leaves all over the curbside, there is another option—collect your leaves in yard-waste bags and leave them curbside for household refuse pick up. This options allows you to gather your leaves on your schedule rather than around the scheduled leaf collection program.

Final pick up for curbside yard waste and bundled brush will be the week of November 29. If Groot conducts additional curbside collections in December, information will be posted on the Village website and cable channel 6.

Important Reminders

- Parking over a pile of leaves can create a fire hazard—a warm car may ignite leaves underneath it.
- Please do not park on the street during pick up day. Vehicles block the curb for equipment.
- Please do not rake leaves around the edges of cul-de-sac islands. Rake them to the residential curbside.
- Please clean the storm sewer inlets to help prevent flooding during rain.
- Please do not include non-leaf material (grass clippings, branches, etc.) during the leaf collection to prevent equipment and safety issues.
- Please rake leaves into the street about 12 inches from the curb.



CONTACT POLICE DEPARTMENT FOR OVERNIGHT PARKING

When out-of-town family plans to visit for a few days, there may not be any room in your driveway for extra vehicles.

The Village of Palatine, in keeping with one of its core values of “exceptional customer service,” allows residents FIVE grace days for street parking each calendar month. If a resident needs to park a car on the street, do the following:

Call the Police Department’s non-emergency number at 359-9000 and request overnight parking permission.

Provide the following information:

- Your full name, address and phone number.
- Location where the vehicle(s) will be parked (if different than your address).
- Number of vehicles to be parked.
- License plate of each vehicle.
- Number of requested days (not more than five days during a calendar month).

Residents who do call the Police Department and receive overnight parking permission are still required to park legally on the street; not block fire hydrants, park left wheel to curb or where signs prohibit parking.

Residents should also be aware that an ordinance prevents street parking longer than 15 minutes between the hours of 1 a.m. to 6 a.m. except for physicians on emergency calls.

LOCK YOUR CAR, PROTECT VALUABLES TO AVOID ‘CRIME OF OPPORTUNITY’

Auto burglaries occur regularly in the Northwest suburbs. Some of these crimes involve smashed windows, but most occur to **UNLOCKED** vehicles.

These crimes of opportunity can be avoided with simple preventive steps. With very little time and effort, residents can make a huge difference by deterring an auto burglar with these common sense steps.

- **Lock all vehicle doors** even if you are planning to be gone a brief time. Residents have items stolen from unlocked vehicles when the driver was only going to be gone for “just a second.” Thieves often walk down rows of parked vehicles and check for unlocked doors. Don’t leave any window or sunroof open.
 - **Remove valuables from the car.** Make sure drivers/passengers do not leave valuable items in plain view.
 - **Place valuables out of sight before reaching a destination.** An opportunistic thief is on the lookout for trunk packing, and can break into a car the minute the driver leaves.
 - **Lock valuables in a glove compartment or trunk (if available).** SUVs and pick-up trucks are common auto burglary targets because they don’t have a trunk to hold
- valuables—the driver/passenger generally just hides valuables out of sight. Thieves know this.
 - **Avoid leaving packages or shopping bags visible in the car—** lock them in the trunk if you have to leave. Plan shopping/errands to avoid trunk-loading until ready to drive to another destination; never open and fill the trunk full with valuables and then walk away.
 - **Do not store valuables in the car any longer than necessary** and never overnight.
 - **If the trunk can be opened from inside the car without a key, lock this feature** or have it disabled, if possible.
 - **Leave no trace.** Don’t leave any sign that there might be valuables out of sight in the vehicle, such as docking stations or connector cables. Even if a driver takes the high dollar component with him/her, it may end up costing hundreds of dollars to replace a broken window.
 - **Park in busy, well-lit areas.** Thieves seek out large anonymous lots more often than parking spots immediately adjacent to residential housing or other occupied buildings.
 - **Set any alarm or anti-theft device.** Car alarms can be an effective deterrent to an auto burglar.

Never give a thief the perfect opportunity for crime. Lock your car.



WINTERTIME PARKING, PLOWING & MORE SNOW-RELATED REMINDERS

Will it be the easy winter most of us desire, or the snow-filled season that sends happy kids out the door with sleds under their arms? Not even the Farmer's Almanac knows for sure. Palatine's snow-plowing crews stand ready 24/7 to keep the roadways safe. Check out these important winter reminders:

- Keep parked cars off of the street while snow removal operations are in progress. On-street parking is not permitted after a snowfall of two or more inches until the street has been plowed. Illegally parked cars will be ticketed and towed.
- Remove all landscaping obstructions such as boulders, stones and tree limbs from the parkway. These items pose safety hazards for snow-plowing crews.
- While crews do their best to protect lawn areas and mailboxes adjacent to the roadway, please report any damage within 24 hours so Public Works can investigate and make repairs.
- Never shovel or plow snow from the driveway into the street. Snow from driveways can become compacted and icy, posing a significant danger to both vehicles and pedestrians.
- Snow plows are designed to push snow to the outside edge of the road, leaving snow at the bottom of driveways. Save time and frustration—wait to clear the bottom of the driveway until the plow's final pass.



VILLAGE SEEKS CDL LICENSED DRIVERS FOR SNOW-PLOWING SEASON

The Village maintains a roster of seasonal snow-plow drivers to supplement its full-time crew in the event of a heavy or prolonged storm. If you have experience driving large trucks, hold a valid Illinois Class B commercial driver's license (CDL) with air brakes endorsement, can be available whenever needed and could use some extra money, the Department of Public Works wants you!

Applications are available online at www.palatine.il.us or in person at Palatine Village Hall, 200 E. Wood St. or Public Works, 148 W. Illinois Ave. or call 705-5200. Please apply by October 22.



DOWNTOWN MERCHANTS WELCOME HOLIDAYS AT OPEN HOUSE NOV. 19-20

The Downtown Palatine Business Association will host its annual Holiday Open House Friday, Nov. 19 and Saturday, Nov. 20 to officially welcome festivities of the season.

Plan on a sophisticated evening of shopping and dining as merchants display all their holiday finery for gift-giving ideas on Friday from 5 to 9 p.m. Activities will include a Wine and Taste Walk.

Participate in more holiday shopping, promotions, workshops and seminars on Saturday from 10 a.m. to 5 p.m. as merchants make spirits bright with early bird values for everyone on your gift list.

TREE LIGHTING CEREMONY

Join Palatine Mayor Jim Schwantz, Council Members and Santa Claus for the official tree lighting ceremony on Saturday, Nov. 20 at 5 p.m. at the Towne Square, Smith Street and Palatine Road in downtown Palatine.

This family-friendly event offers a variety of free activities for young and old alike. Enjoy entertainment and refreshments throughout the evening.

For more information, visit www.palatine.il.us/events.

NEIGHBORHOOD WATCH HELPS PROTECT COMMUNITY

The Neighborhood Watch program is composed of groups of residents who use Palatine's Police Crime Prevention Unit as a source for safety education and other security information. Currently, there are 35 participating groups who host meetings for presentations or safety updates.

Watch groups may be comprised of an entire neighborhood or a select group of homes to assist the police by serving as the neighborhood's eyes and ears. Since it is impossible for police officers to be everywhere, information gathered by active watch members is very valuable. For example, if a crime pattern occurs in a watch area, the department will contact the group president who initiates a neighborhood phone or email tree.

Please contact the Police Crime Prevention Unit at 359-9061 if any of the following categories apply:

- You do not belong to a Neighborhood Watch group and want to start one, or you are unsure of your membership.
- You live in a neighborhood and feel the Neighborhood Watch group has become inactive and you want to reactivate it.

- You are a new resident and do not know who is the president of the group.
- You want to learn more about the Neighborhood Watch program.



FREE HOME SECURITY SURVEYS AVAILABLE

Don't wait for a burglary to discover your home or business security is inadequate. The Police Department Crime Prevention Unit offers free security surveys to all Palatine residents and businesses.

A security survey is a great way to determine if door locks, window locks, security systems and other devices are sufficiently adequate to prevent a burglary. During the survey an officer will thoroughly explain any existing security devices and make recommendations on safety improvements for your home and business.

The Crime Prevention Unit performs security surveys throughout the year. Don't be a burglary statistic; take advantage of this FREE service today. To schedule a security survey appointment with a Crime Prevention Officer, call 359-9061.

DIAL 911 FOR ALL EMERGENCIES, POLICE ASSISTANCE

Many residents believe that 911 is for emergencies only. They are often reluctant to dial 911 for police assistance for issues such as parking complaints, barking dogs, house checks and other non-emergencies.



Once 911 is called, Northwest Central Dispatch System (NWCDS) will determine whether your call is an emergency or non-emergency. For any police or fire response—emergency or non-emergency—always dial 911. The dispatchers are trained to respond to every call in a professional and timely manner.

Ten other Northwest suburban municipalities also belong to this consolidated, emergency communications system which answers about 274,000 emergency calls yearly.

NWCDS provides emergency medical dispatch services which identify and classify different types of medical emergencies and provides basic life support instructions via phone until paramedics arrive on the scene.

Dial 911 when you need police, fire or ambulance assistance. Situations may include:

- Getting help for someone who is hurt.
- Smelling smoke or seeing fire.
- Reporting property damage or a crime.

911 PROTOCOL

- If you call 911 by mistake, don't hang up; tell the operator you mis-dialed.
- Don't call 911 as a prank. It is a serious offense and delays help.
- When you call 911, pay attention to the questions.

- Stay calm and speak clearly.
- Stay on the line until you are told to hang up.

NWCDS also handles non-emergency calls and connects callers to the non-emergency number if necessary. Dispatchers answer thousands of calls yearly and are there to help.

Once callers are connected to 911, they can expect a series of questions which include:

- The complete address location of the emergency including street direction, street type and village.
- The callback number for further information if needed.
- The immediate problem.
- The caller's name, address and option for the caller to talk to a police officer.

These questions ensure that the police/fire departments respond to the correct location and talk to the correct caller. Other questions may deal with violence, safety or risk issues.

VILLAGE OFFERS RESIDENTS FREE ENVIRONMENTALLY SAFE DISPOSAL

The Environmental Health Division offers free drop-off disposal programs, sponsored by the Solid Waste Agency of Northern Cook County (SWANCC), for prescription drugs, sharps, compact fluorescent light bulbs and mercury thermometers. Participation will ensure environmentally safe disposal, prevent needle-stick injuries and guard against potential theft associated with the disposal of old medications in the garbage.

These local programs are for Palatine residents only and identification is required for verification of residency. Only residential waste is accepted. Waste from businesses, schools or hospitals will be declined.

PRESCRIPTION DRUGS

Bring pharmaceuticals in their original containers with labels to identify contents. Personal information on the label should be blacked out or removed.

Acceptable Items: Unused and expired prescription medications, prescription cough syrup, prescription eye and ear drops, unused and expired over-the-counter medications.

Unacceptable Items: Controlled substances and non-prescription liquids.

SHARPS/NEEDLES

Bring sharps only in a rigid container with a lid. Containers must have a clear visible lid or be opened by resident upon request to view contents. No loose or bagged sharps will be accepted. The Environmental Health Division will also provide a free one-quart sharps container to residents who administer home injections. When the sharps container is full, the resident should bring the container back for proper disposal.

MERCURY THERMOMETERS, SWITCHES AND THERMOSTATS

Bring mercury containing thermometers, thermostats and wall switches sealed in a plastic bag. Mercury thermometers will be exchanged for a new mercury-free thermometer at no cost while supplies last. Mercury-containing products should be replaced with safer alternatives, whenever possible, to cut down on potential health risks.

COMPACT FLUORESCENT LIGHT BULBS AND FLUORESCENT LIGHTS

Bring compact fluorescent light bulbs and up to 4-foot fluorescent lights sealed in a plastic bag. Broken light bulbs will not be accepted.

Program brochures and additional information are available at www.palatine.il.us and www.swancc.org or contact the Environmental Health Division at 359-9090.

COLLECTION LOCATION AND TIMES

Environmental Health Division
Village Hall, 200 E. Wood St.
Monday - Friday, 9 a.m. to 4 p.m.



VOTING OPPORTUNITIES

EARLY VOTING

Registered voters may vote early for the November 2 election starting Tuesday, Oct. 12 through Thursday, Oct. 28. Village Hall is one of several early voting locations. Hours are Monday through Friday, 9 a.m. to 5 p.m.; Saturdays, Oct. 16 and Oct. 23, 9 a.m. to 5 p.m.



The "touch screen" voting method now permits any registered voter to vote at any Cook County location. Early voters must show a current government-issued photo ID such as a driver's license, state ID or a U.S. passport.

GRACE PERIOD REGISTRATION

Unregistered voters may vote from October 6 to 26 by signing up in person at the Cook County Clerk's Chicago office at 69 W. Washington St., Rm. 500 and any suburban court house. Two forms of identification are needed and voters must vote absentee.

- Vote in person immediately after signing up, or
- Receive an absentee ballot by mail to complete and return to the Cook County Clerk's office before the election.

Grace-period registrants may not vote at the polls or vote at any early voting site.

IN-PERSON ABSENTEE VOTING

In-person absentee voting will take place on Friday, Oct. 29, 9 a.m. to 5 p.m.; Saturday, Oct. 30, 9 a.m. to noon; Sunday, Oct. 31, 9 a.m. to noon; and Monday, Nov. 1, 9 a.m. to 5 p.m. at all suburban Cook County courthouses and the County Clerk's downtown office.

ELECTION JUDGES

If you are interested in becoming an election judge, please contact the Cook County Clerk's Office at 312-269-7900.

To confirm voter registration; view a list of candidates, sites or sample ballot; download a voter application; or to become an election judge, visit www.cookcountyclerk.com.



Village of Palatine
200 E. Wood St.
Palatine, IL 60067

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PALATINE ROAD UPDATE

Eastbound traffic on Palatine Road is now open, including the section from Benton Street to Northwest Highway.

During the summer, crews were installing new drainage systems, and removing trees and pavement.

In September, a separate IDOT project enabled crews to resurface Palatine Road from Quentin Road to Roselle Road.

Downtown Palatine is accessible. Continue to support Palatine's merchants and restaurants during this road improvement project. For current updates on road construction, visit www.palatineroad.com.

PALATINE VILLAGE HALL WILL BE CLOSED

THURSDAY, NOV. 25 AND FRIDAY, NOV. 26
IN OBSERVANCE OF THANKSGIVING

FRIDAY, DEC. 24
IN OBSERVANCE OF CHRISTMAS DAY

FRIDAY, DEC. 31
IN OBSERVANCE OF THE NEW YEAR

FIRE DEPARTMENT HOSTS ANNUAL OPEN HOUSE OCT. 9

The Palatine Fire Department will host its annual open house on Saturday, Oct. 9 from 10 a.m. to 2 p.m. at Fire Station 84, 220 W. Illinois Ave.

The family-friendly event will feature station tours, fire and rescue vehicles, and equipment. The Dive Rescue, Hazardous Materials, Technical Rescue and Bike Medic teams will also display equipment. Refreshments will be served.

Firefighters will demonstrate extinguisher training and vehicle extrication. Representatives from local hospitals, the Police Department, the Emergency Management Agency—including the Community Emergency Response Team—will be on hand to answer questions. Attendees will have an opportunity to meet the staff from the Harper College Fire Science Program and tour the Fire Department's Public Education Vehicle.

During the day there will be a flashover room demonstration, a fire behavior demonstration by "Mr. Wizard" and the Flight for Life helicopter exhibit.



Schedule of Open House Events

Vehicle/Equipment Displays and Station Tours	10 a.m. – 2 p.m.
Public Education Vehicle Display	10 a.m. – 2 p.m.
Fire Extinguisher Operation	10 a.m. – 2 p.m.
Vehicle Extrication Demonstration	10 a.m. – 2 p.m.
Mr. Wizard Fire Behavior Demonstration	11 a.m.
Flashover Room Demonstration	12 p.m.
Flight for Life Helicopter (if available)	1 p.m.