



# VILLAGE *of* PALATINE



FALL 2013



## SECONDS COUNT IN 911 EMERGENCY CALLS

There's a small fire in the bedroom. A family member is having a heart attack. A 911 call is placed and the clock starts ticking. Minutes may seem like hours waiting for the fire department to arrive.

Emergent response times are a critical factor to the success of any emergency incident. It is one way that the Palatine Fire Department measures its overall effectiveness. It is the department's goal to be on the scene of any emergency within 6 minutes and 30 seconds from the time a 911 call is placed. Measuring response times this way is unique because most fire departments do not start measuring until fire and Emergency Medical Services crews are notified.

Palatine along with several other communities utilize Northwest Central Dispatch (NWCD) as their emergency dispatch center. Measuring response

time from when a call is made establishes performance measurements for both the police and fire departments and NWCD.

The department believes that its role in any emergency starts the moment one dials 911. To achieve the quick response goal requires careful planning within the Fire Department. Even travel paths within the fire station are carefully considered to minimize the distance firefighters need to travel to their assigned response vehicles.

Here is a breakdown of emergency response components and areas where residents can help reduce response time.

**THE 911 CALL.** A dispatcher requires three vital pieces of information:

*What is the problem?*

*What is the address?*

*What is the caller's phone number?*

With that information the dispatcher can notify appropriate emergency personnel. This should take approximately 30 – 60 seconds, but many factors can increase the time.

**CELL PHONES.** Unlike land lines, caller information is not automatically transmitted to the dispatcher's computer from a cell phone. The dispatcher is completely dependent on caller information. Voice quality also may vary between cell carriers. Poor cell reception will increase the time for the dispatcher to obtain necessary information.

**LANGUAGE BARRIERS.** There are no interpreters at the dispatch center. Once language is an issue, the dispatcher is required to patch the call through to a language line which will serve as the

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# VILLAGE OF PALATINE

200 E. Wood St.  
Palatine, IL 60067

[www.palatine.il.us](http://www.palatine.il.us)  
[village@palatine.il.us](mailto:village@palatine.il.us)

**VILLAGE HALL HOURS**  
8 a.m. to 5 p.m.,  
Monday through Friday



## VILLAGE PHONE NUMBERS

Emergency ..... 911  
Village Hall ..... 358-7500  
TDD (Emergency) ..... 911  
TDD (Non-Emergency) ..... 359-9000  
Village Action Line ..... 705-5200  
Community Services ..... 359-9042  
Fire (Non-Emergency) ..... 202-6340  
Police (Non-Emergency) ..... 359-9000  
Public Works ..... 705-5200

### Mayor

Jim Schwantz ..... 359-9007  
[jschwantz@palatine.il.us](mailto:jschwantz@palatine.il.us)

### Village Clerk

Margaret R. Duer ..... 359-9051  
[mduer@palatine.il.us](mailto:mduer@palatine.il.us)

### District 1

Tim Millar ..... 894-0001  
[tmillar@palatine.il.us](mailto:tmillar@palatine.il.us)

### District 2

Scott Lamerand ..... 894-0002  
[slamerand@palatine.il.us](mailto:slamerand@palatine.il.us)

### District 3

Jim Clegg ..... 894-0003  
[jclegg@palatine.il.us](mailto:jclegg@palatine.il.us)

### District 4

Greg Solberg ..... 894-0004  
[gsolberg@palatine.il.us](mailto:gsolberg@palatine.il.us)

### District 5

Kollin Kozlowski ..... 894-0005  
[kkozlowski@palatine.il.us](mailto:kkozlowski@palatine.il.us)

### District 6

Brad Helms ..... 894-0006  
[bhelms@palatine.il.us](mailto:bhelms@palatine.il.us)

### Village Manager

Reid Ottesen ..... 359-9031  
[rottesen@palatine.il.us](mailto:rottesen@palatine.il.us)

*All phone numbers are (847) area code unless otherwise noted.*

## DROP-OFF PROGRAMS ACCEPT HAZARDOUS ITEMS

The Environmental Health Division is offering free drop-off disposal programs for expired or unused prescription and non-prescription medications (no controlled substances) and sharps, compact fluorescent light bulbs, mercury thermometers and thermostats, and alkaline and rechargeable batteries. These programs are sponsored by the Solid Waste Agency of Northern Cook County (SWANCC).

Participation in these programs will ensure environmentally-safe disposal. Only residential waste accepted. Waste will not be accepted from businesses, schools or hospitals.

### Collection Location and Times:

Where: Village of Palatine  
Environmental Health Division  
200 E. Wood St.  
When: Monday - Friday  
9 a.m. to 4 p.m.



For complete program information and guidelines, contact the Environmental Health Division, 359-9090, or visit [www.palatine.il.us](http://www.palatine.il.us). Search: disposal program.

## VILLAGE BLOOD DRIVE OCT. 17

The Board of Health and Palatine Medical Reserve Corps are hosting a Community Blood Drive on Thursday, October 17, from noon to 6 p.m. at Village Hall, 200 E. Wood St. in Meeting Room C. LifeSource, Chicagoland's Blood Center, will conduct the blood drive.

### Did You Know?

- Approximately 38 percent of the national population is eligible to donate blood.
- Less than 10 percent of the national population donates blood.
- Each year, 4.5 million Americans would die without life-saving blood transfusions.
- Every two seconds, someone needs blood.

For more information or to schedule an appointment, contact LifeSource at 877-543-3768 or visit [www.lifesource.org](http://www.lifesource.org). Blood drive walk-ins are always welcome.

## PalatinE-News

Sign up to receive the latest information on community events, news and alerts at [www.palatine.il.us](http://www.palatine.il.us).

## VILLAGE HOLDS LINE ON SPENDING; 'CAUTIOUSLY OPTIMISTIC' ABOUT 2014 BUDGET

The Village Council recently reviewed its mid-year financial performance as a starting point for the preparation of the 2014 Annual Budget. The mid-year review included a look back at the close of 2012 and how well the Village was tracking after six months of 2013.

The Village ended 2012 with a budget surplus of \$2.9 million in the general fund. This was the result of a combination of expenditures coming in under budget as well as some revenue sources outperforming estimates. The surplus was applied to the capital budget to help fund one-time capital expenditures including new air packs and masks for firefighters.

For 2013, expenditures are tracking 2.5 percent under budget and revenues are generally on target with expectations. Village Manager Reid Ottesen informed Council members that as of June 30, the State of Illinois remained approximately \$1.57 million behind in payments. This is actually an improvement from 2012 when Springfield was more than \$3 million behind.

Ottesen stated he was "cautiously optimistic" about the upcoming budget cycle. He said that the 2014 budget will continue to focus on core services and he does not expect any new programs or personnel as part of the budget. "We continue to put our emphasis on delivering the services the residents require in the most cost effective manner," said Ottesen. "I am hopeful that this can be done without any new taxes or fees."

The 2014 budget process will commence with the Village Council budget workshop scheduled for late October or early November. For more information, visit [www.palatine.il.us](http://www.palatine.il.us).

## FAMILIES, BUSINESSES, 'DOORS' WIN HOMETOWN PRIDE AWARD

The Village of Palatine Beautification Commission recognized families, businesses and Doors of Palatine with the 2013 Hometown Pride Award. They are:

### Single-Family

- 1st place: Mary Silvio, 177 S. Arlene Ave.
- 2nd place: Harley and Susan White, 240 W. Slade St.
- 3rd place: Joe Kosinski, 1334 N. Wellington Ct.



### Multi-Family

- 1st place: Home Owners Assn., Bridge View West
- 2nd place: Williams Reserve Apartments
- 3rd place: Home Owners Assn., One Renaissance Place

### Business

- 1st place: Pete and Jim Sarantopoulos, Palatine Inn
- 2nd place: Diana Olson, Little Sisters of the Poor
- 3rd place: Dave Kunzweiler, Cabinets Plus

### Doors of Palatine

- 1st place: Alicja Kordek, 430 Willow Wood
- 2nd place: Willow Creek #4 Garden Committee, 945 E Kenilworth Ave.

For a complete list of entries and to view the photo gallery, visit [www.palatine.il.us](http://www.palatine.il.us). Search: hometown pride award.



## Palatine Receives StormReady Certification

Mayor Jim Schwantz and Palatine Emergency Management Agency (EMA) Coordinator Tom Smith accepted StormReady certification from Jim Allsopp, warning coordination meteorologist for the National Weather Service (NWS) at the September 16 Council meeting.

StormReady is a voluntary program that helps communities better prepare for and mitigate effects of extreme weather-related events. The program also helps establish a commitment to create an infrastructure and systems that will save lives and protect property. StormReady communities are better prepared for severe weather through advanced planning, education and awareness.

The Palatine EMA, working closely with the NWS, met the required standards to achieve this certification. Requirements included providing advance warning to Village residents and staff, trained weather spotters capable of supplying NWS information during storms, weather spotter training to the public, specific permanent plans for sheltering during severe weather and NOAA Weather Radios to schools and other locations where large numbers of people gather.

"Going through this process allowed the Village to analyze how it prepares for and responds to extreme weather," said Smith. "Although no community can proclaim that they are 100 percent ready for any severe weather event, Palatine has taken steps over the years to be reasonably prepared should these incidents occur."

For more information, visit [www.palatine-ema.org](http://www.palatine-ema.org).

# 2013 UPCOMING EVENTS

**Now  
10/26**

**Farmers' Market**  
Now to  
October 26  
Saturdays,  
7 a.m. to 1 p.m.

Visitors can enjoy authentic egg rolls cooked on site by Lucy, whose father prepares them in the Parisian Markets in France. Also the special breakfast pizzas and sandwiches are made to order by Pasquale's. Find everything fresh for fall soups and stews at the train station parking lot, Wood and Smith streets. For updated information, visit [www.palatine.il.us](http://www.palatine.il.us).



**10/5**

**Fire Department  
Open House**  
Saturday, October 5  
10 a.m. to 2 p.m.  
Fire Station 84  
220 W. Illinois Ave.

Take this opportunity to meet firefighters, tour the station and view fire and rescue vehicles and equipment.

Refreshments will be served. For more information, visit [www.palatine.il.us](http://www.palatine.il.us). Search: Fire Department Open House.



**AARP**<sup>SM</sup>

**10/18  
and  
10/25**

**AARP Driver  
Safety Program**  
Friday, October 18 and  
Friday, October 25

The AARP Driver Safety Program is the nation's first and largest course for drivers age 50 and older. To register, call 358-3272. For more information, visit [www.aarpdriversafety.org](http://www.aarpdriversafety.org).

**10/31**

**Halloween**  
Thursday, October 31  
3 to 7 p.m.

Homeowners and businesses are encouraged to make trick or treat hours a safe and enjoyable event for all Palatine children.



**11/3**

**Change the Clock,  
Change the Batteries**  
Sunday, November 3

2 a.m.

Remember to "fall" back one hour. The Palatine Fire Department supports the Change the Clock, Change the Batteries plan followed by more than 6,200 fire departments nationwide. Replace the batteries in all smoke alarms and carbon monoxide detectors.

**11/23**

**Annual Tree Lighting**  
Saturday, November 23  
5 p.m.

Help Mayor Jim Schwantz and Santa light the holiday tree. Submit a one page letter about the importance of the season. Submit letters to "Tree Lighting," Village of Palatine, 200 E. Wood St., Palatine, IL 60067 no later than Nov. 4. The lighting ceremony is at Towne Square, Smith Street and Palatine Road.



**11/22  
and  
11/23**

**Downtown Merchants  
Open House**  
Friday, November 22 and  
Saturday, November 23

The Downtown Palatine Business Association will host a Holiday Open House. For more information, visit [www.downtownpalatine.org](http://www.downtownpalatine.org).



**Winter  
Farmers' Market**

8 a.m. to noon

Saturdays, November 16,  
December 14, February 8,  
March 8 and April 12

The Palatine Winter Market offers residents food items and services they have come to enjoy at the Farmers' Market. Located inside and outside the train station at Wood and Smith streets.

## Motorists and Bicyclists: Test Your Knowledge

How well do you know Illinois laws and safety techniques regarding car-bicycle interactions? A new online resource, [www.bikesafetyquiz.com](http://www.bikesafetyquiz.com), can help residents brush up on their skills.

Bicycling is a fun way to be active and healthy. Biking is also used for transportation, either by choice or necessity. But most people received little or no training in school or Driver's Ed on proper car-bicycle safety.

To help fill the gap, the League of Illinois Bicyclists, a statewide organization that helped develop Palatine's recent Bicycle Transportation Plan, has developed an interactive lesson schedule for adult and child bicyclists and motorists. The interactive resource includes separate quiz lessons for Adult Bicyclists, Child Bicyclists and Motorists.

In each lesson, users answer 25 to 33 multiple-choice questions divided into bronze, silver and gold levels. The learning comes from explanations in the question response feedback, with users getting up to three chances to answer each question correctly. If users finish at least one level, they may create a "certificate of completion" to print or e-mail. Take the quiz at [www.bikesafetyquiz.com](http://www.bikesafetyquiz.com).

The Village encourages residents – bicyclists and motorists alike – to take the quiz. We'll all get where we're going more safely.

# FOLLOW SAFE DRIVING RULES TO PROTECT SCHOOL CHILDREN

School buses are one of the safest forms of transportation. According to the National Highway Traffic Safety Administration, riding a bus to school is 13 times safer than riding in a passenger vehicle and 10 times safer than walking to school.

The reality of school bus safety is that more children are hurt outside the bus than as passengers. Most children who lose their lives in bus-related crashes are pedestrians, four to seven years old, who are hit by the bus or by motorists illegally passing a stopped school bus.

**It's illegal to pass a school bus that is stopped to load or unload children.** School buses use yellow flashing lights to alert motorists that they are preparing to stop for children. Red flashing lights and an extended stop sign arm signals to motorists that the bus is stopped and children are getting on or off the bus.

All states require traffic in both directions to stop on undivided roadways when students are entering or exiting a school bus. While state laws vary on what is required on a divided roadway, traffic behind the school bus (traveling in the same direction) must stop.

An area ten feet around a school bus is the most dangerous place for children. Stop the car far enough from the bus to allow children the necessary space to safely enter and exit the bus.

**Stay Alert.** Children are unpredictable. Children walking to or from their bus are usually very comfortable with their surroundings. This makes them more

likely to take risks, ignore hazards or fail to look both ways when crossing the street.

Never pass a school bus on the right. It is illegal and could have tragic results.

## Share the road safely with children walking to school.

All drivers need to recognize the special safety needs of pedestrians, especially children. Young, elderly, disabled and intoxicated pedestrians are the most frequent victims in auto-pedestrian collisions. Pedestrians have the right-of-way at all intersections; however, regardless of the rules of the road, drivers are obligated to exercise great care and extreme caution to avoid striking pedestrians.

Drivers should not block the crosswalk when stopped at a red light or waiting to make a turn. Do not stop with a portion of the vehicle over the crosswalk. Blocking crosswalks forces pedestrians to go around the vehicle and puts them in a dangerous situation.



In a school zone when a warning flasher or flashers are blinking, a driver must stop to yield the right-of-way to a pedestrian crossing the roadway within a marked crosswalk or at an intersection with no marked crosswalk.

Always stop when directed to do so by a school patrol sign, school patrol officer or designated crossing guard.

Children are the least predictable pedestrians and the most difficult to see. Take extra care to look out for children in school zones, residential areas, playgrounds and parks.

Don't honk the horn, rev the engine or do anything to rush or scare a pedestrian in front of the car.

*Source: National Safety Council*

## SIGNALS SAFEGUARD PEDESTRIANS

Traffic signals typically provide enough flashing DON'T WALK time for a person to cross the street at a walking pace of four feet per second or more. In some cases it may be best for pedestrians to wait for the next green light and WALK signal before crossing just to be safest. The following are some helpful reminders:

- Pedestrians must be diligent about watching the crosswalk signal and following the WALK and DON'T WALK instructions.
- Pedestrians should use crosswalks when available and look both ways when entering the crosswalk.
- When available, pedestrians should push the walk button to activate the pedestrian crossing signal to **provide extended walk time**.
- Drivers should look both ways before driving through a crosswalk.
- Drivers should stop before the crosswalk.



# CURBSIDE LEAF COLLECTIONS WILL BEGIN BY ZONE OCT. 14

There will be three regular leaf collections scheduled between Monday, Oct. 14 and Thursday, Nov. 21 for each residence. All raked leaves must be put into the street and ready for pick up by 7 a.m. on scheduled days, but NO EARLIER than 4 p.m. the day before the collection.

There is only one pass down a street during scheduled collection days. The large volume of leaves makes it impossible for trucks to return a second time.

Leaf collection is a two-step process.

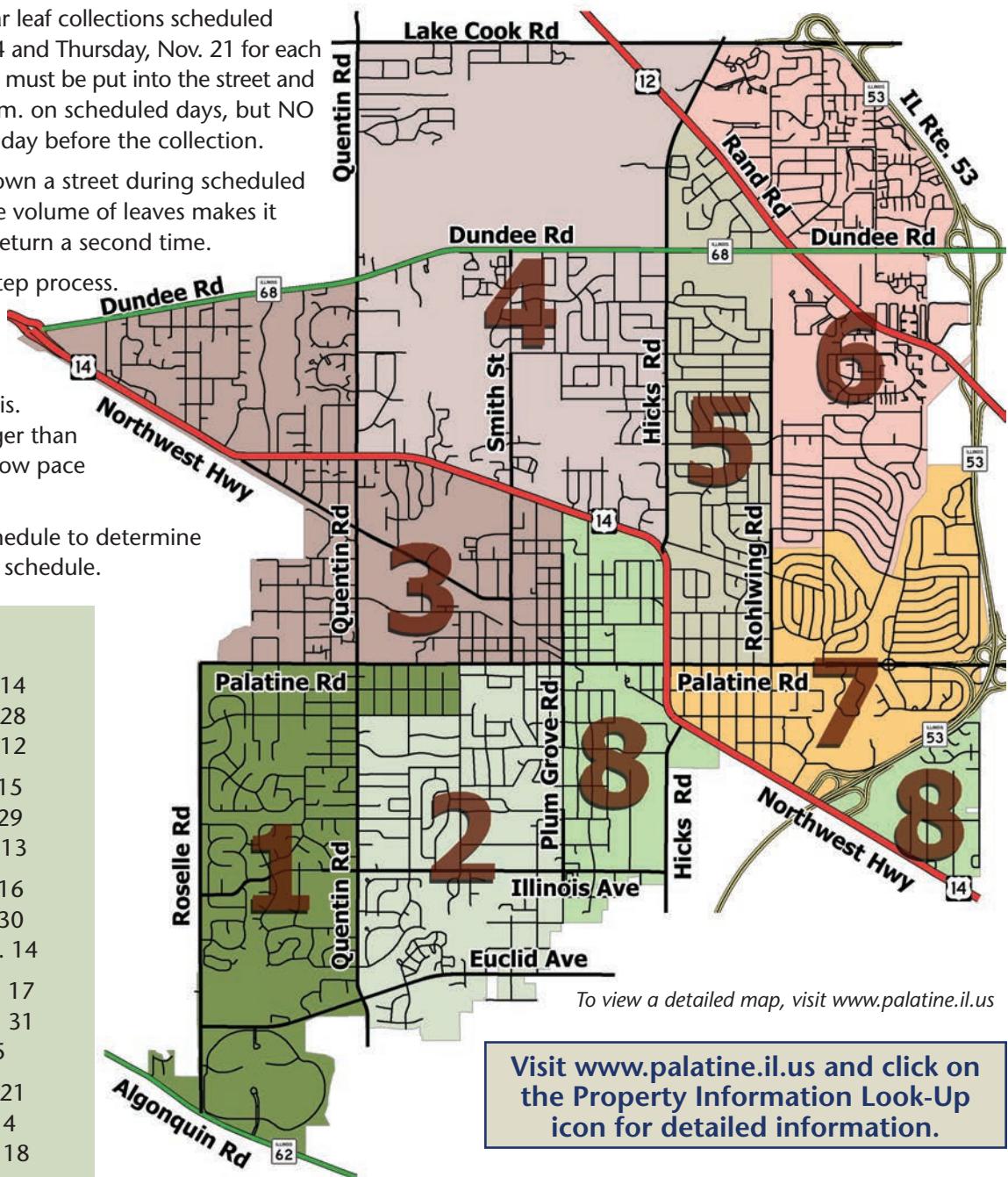
Crews collect leaves with a leaf machine.

Next the sweeper does a final cleanup of leaf debris.

Street cleanup takes longer than leaf pick up due to the slow pace of the machine.

Refer to the map and schedule to determine your zone and three-day schedule.

Zone	Day/Date
1	Mon., Oct. 14
1	Mon., Oct. 28
2	Tues., Nov. 12
2	Tues., Oct. 15
2	Tues., Oct. 29
3	Wed., Nov. 13
3	Wed., Oct. 16
3	Wed., Oct. 30
4	Thurs., Nov. 14
4	Thurs., Oct. 17
4	Thurs., Oct. 31
5	Fri., Nov. 15
5	Mon., Oct. 21
5	Mon., Nov. 4
5	Mon., Nov. 18
6	Tues., Oct. 22
6	Tues., Nov. 5
6	Tues., Nov. 19
7	Wed., Oct. 23
7	Wed., Nov. 6
7	Wed., Nov. 20
8	Thurs., Oct. 24
8	Thurs., Nov. 7
8	Thurs., Nov. 21
<b>ALL ZONES</b>	
Mon., Nov. 25	



Visit [www.palatine.il.us](http://www.palatine.il.us) and click on the Property Information Look-Up icon for detailed information.

Public Works has scheduled Monday, November 25, as the final leaf pick up opportunity for all Village residences. All zones **MUST** have the final collection of leaves out on the street, on Monday Nov. 25 by 7 a.m. Crews will start the final pick up on Monday and continue throughout the week until all the leaves have been collected.



For more information, contact Public Works, 705-5200, Monday through Friday from 8 a.m. to 4 p.m. or visit [www.palatine.il.us](http://www.palatine.il.us). Search: leaf collection.

## Important Reminders

- Parking over a pile of leaves can create a fire hazard—a warm car may ignite leaves underneath it.
- Please do not park on the street during pick up days. Vehicles block the curb for equipment.
- Please do not rake leaves around the edges of cul-de-sac islands. Rake them to the residential curbside.
- Please clean the neighborhood storm sewer inlets to help prevent flooding during rain. Rake leaves into the street about 12 inches from the curb to allow for drainage.
- Please rake leaves into the street on the pavement. Leaves raked just over the curb or on the parkway cannot be picked up. Streets without curbs should have leaves piled as close to the shoulder of the road as possible without hindering vehicular traffic.
- Please do not include non-leaf material (grass clippings, branches, etc.) during the leaf collection to prevent equipment and safety issues. Piles with any other debris will be left at the curb.

## In Case of Snow

An early snowfall seriously hampers leaf collection efforts. Leaves raked to the curb most likely will be plowed back onto the parkway. Public Works will make every attempt to collect leaves raked back into the street.

## Timing Is Everything

Please do not rake leaves too early. Leaves left accumulating for several days before the scheduled pick up may be carried by wind or rain down the curb line and block storm sewer inlets. The backup may flood yards and basements.

Please be patient if crews run behind schedule. Weather, equipment problems and the amount of leaves may slow down the collection process, but crews will be there to pick up the leaves.



### Bag Those Leaves For Pick Up Option

Residents have the option to collect fallen leaves in yard waste bags and place them curbside for household refuse pick up. This flexible option works well for those who do not want to be committed to the scheduled leaf collection program.

Final scheduled pick up for curbside yard waste and bundled brush will be the week of December 2. It is possible that Groot may conduct additional curbside collections in December. Information will be posted on the Village website and Palatine television, Xfinity channel 6 and AT&T U-Verse channel 99.

## Winter Curbside Brush Pick Up Scheduled for February

A curbside brush pick up will occur **ONLY ONCE** during the winter season beginning the first Monday in February at 7 a.m. Please have all loose brush at the curb.

### Guidelines

- Brush must be eight inches or less in diameter to accommodate the chipper.
- Firewood or tree stumps are not accepted because of the potential damage to the chipper.
- Cut ends must face the curb with branches as long as possible.

Crews will pass through the Village just once. Be patient. If amounts of brush are excessive, the project may take all week to finish.



## NEW BUSINESSES

### AUTOMOBILE

**Royal Image Solutions**  
133 W. Palatine Rd., #211  
409-3649  
Auto Detailing/On Site

### Lilli Bean 23

21 N. Brockway St.  
Ste. 208  
496-7356  
Blogger/E-Commerce

### BEAUTY

**DiPietro Hair Design**  
1590 N. Rand Rd., Ste. F  
259-3355  
Hair Salon

### Rosa Bella Banquets Inc.

1170 E. Dundee Rd.  
496-4799  
Banquet Facility

### Spirit Halloween Superstores LLC

1381 N. Rand Rd.  
224-301-4597  
Halloween Store

### What's Brewing? Supply

335 W. Northwest Hwy.  
359-2739

Beer/Wine/Supplies

### SERVICES

**Amplio Systems Inc.**  
434 N. Wanda Ln.  
800-267-1437

Shipping/Receiving

### Brighton Windsor Group LLC

630 N. North Ct., #108  
221-8240

Business Advisory Service

### Peter Campobasso Landscape

117 E. Palatine Rd.  
Ste. 101  
658-1658

Landscaping Office

### Recurrent Energy LLC

800 E. Northwest Hwy.  
Ste. 611

416-477-3447

Solar Energy Development

### Studio 30 Personal Training

30 S. Northwest Hwy.  
Personal Training

### Trigger One Inc.

18 N. Bothwell St.  
312-281-5451

Marketing

### Lightmart.com

800 E. Northwest Hwy.  
Ste. 700  
800-443-8254  
Commercial  
Lighting Supplies

## NEW NAME/ NEW LOCATION

### American Video

1625 N. Baldwin Rd.  
359-7351  
Video/Game/Rental

### Salon Lady's Nails

42 W. Palatine Rd.  
221-5141  
Nail Salon

### Brian Edward Landscaping

550 W. Wood St.  
358-2835  
Landscape Contractor

### Rumi Maki Boxing

2070 N. Rand Rd.  
Ste. A  
613-7755  
Boxing Training

### Bridge Printing & Promo

616 N. North Ct., Ste. 220  
776-0200  
Printing

### Serenity Day Spa

15 E. Northwest Hwy.  
Ste. B  
991-6868  
Spa Service

### Foran Financial Inc

1715 N. Rand Rd., #100  
537-6688  
Trucking Insurance

(847) area code unless otherwise noted.

www.palatine.il.us

# SNOW QUESTIONS & ANSWERS

The Public Works Department receives a variety of information requests from residents all through the year, especially during the winter when snow falls. Here are the most frequently asked questions with answers.

## How many miles is Palatine Public Works responsible to plow?

The Village is responsible for 167 center lane miles of snow and ice control.

## How are those miles divided up to plow?

The 167 miles are divided into 11 sections with two trucks typically assigned to each section or route in a plowing event. Public Works is also responsible for plowing commuter lots, fire stations, police department, and village hall lots.

## Why are two trucks assigned to a route?

Tandem plows clear street pavement from curb-to-curb in one pass.

## How long does it take to plow a route?

Depending on the type or amount of snowfall, it can take approximately 7 hours to clear 15 miles of streets. A typical route is 15 miles.

## Are the same drivers assigned the same route each time they plow or salt a route?

Yes. There are two drivers assigned to each route for a plowing operation and one driver for a salting operation.

## For some storms, plows are out most of the day and at night. Is the same driver out there that length of time?

No. The department has two fully staffed crews—front line snow plow drivers and back-up drivers who include part-time seasonal drivers hired each year.

## Where do drivers start plowing?

Major streets are plowed first, such as Northwest Highway, Palatine and Hicks roads, followed by secondary and residential streets including cul-de-sacs.

## Are there roads

### Palatine does not plow?

Yes, the State and County are responsible for Quentin, Roselle, Rand, Dundee and Algonquin roads, Euclid avenue, Route 53 and Hicks Road north of Dundee.

## Some sidewalks are cleared but not all—why is that?

The Village Council designated certain sidewalks to be cleared when there is over three inches of snowfall. These sidewalks are the main routes to schools or on higher volume roads to help keep school children and other pedestrians safe from walking in the streets.

## Are residents required to shovel the public sidewalk adjacent to their property?

No. However, the Village encourages all residents to clear their sidewalks for the safety of pedestrians and children walking to school.

## If residents choose to shovel the public sidewalk adjacent to their property, where can they put the snow?

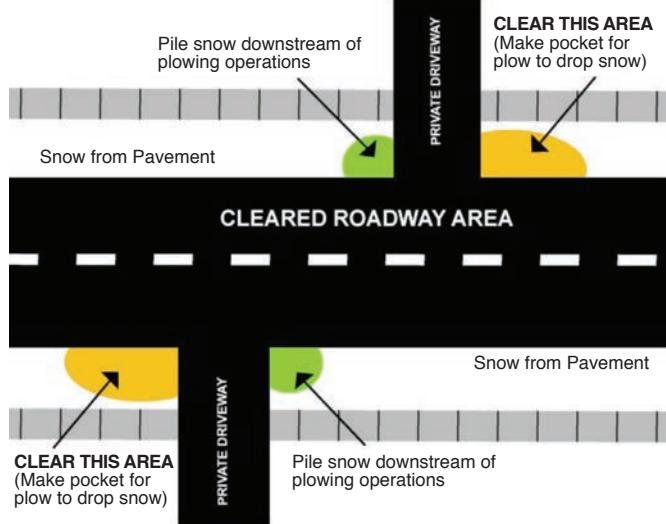
Place the snow on the parkway in a manner to avoid injury or limited access to any person, animal or property.

## Can a resident put snow on a public sidewalk or street?

No. This includes the portion of the sidewalk that crosses over a driveway apron. Village ordinances prohibit plowing, blowing or shoveling of snow into the street, on the public sidewalk, or on a parkway across from your property. This action can create a hazardous condition for both motorists and pedestrians.

## If a resident hires a snow plow contractor, who is responsible for notifying that contractor of the Village ordinances?

The property owner is responsible for the actions of their contractor.



*When clearing snow from your driveway, shovel snow in the direction of traffic, and try to make a pocket on the opposite side of the driveway, as shown. By doing so, more snow that is plowed by our trucks will be dumped into that pocket and less snow on your driveway.*

Non-owners of property should forward this information to the party responsible for conducting the snow plowing and snow removal operations.

## The snow plow driver hit a mailbox. How does a resident get mail now?

It is very difficult, especially on cul-de-sacs, to completely clear the snow without risking damage to mailbox or post. If a curbside mailbox or parkway is damaged by a Village snowplow, call Public Works, 705-5200, and the Village will either repair the box and parkway or bring out a temporary mailbox so residents can receive mail delivery. The Village is not responsible for mailboxes damaged during snow plowing if the boxes do not meet Village code.

## Why does the snow plow driver always seem to fill driveways with snow after residents have cleared away the snow?

It's not done intentionally. The goal is to have safe roads for residents and other motorists traveling within the Village. Sometimes it is necessary to plow and/or salt after residents have cleared driveways.

For more frequently asked questions or a full description of Village ordinances, visit [www.palatine.il.us](http://www.palatine.il.us). Search: snowplow facts.

# MANAGE HOUSEHOLD CHEMICALS AT HOME

Household products are potentially hazardous if they pose risks to people, animals or the environment. Many chemicals used in everyday activities can be poisonous when they enter aquatic systems (lakes, ponds, streams or rivers) and can also contaminate area drinking water supplies. The U.S. Environmental Protection Agency estimates that the average American household generates 20 pounds of hazardous wastes annually and also stores 100 pounds of hazardous wastes.

## HAZARDOUS PRODUCT CATEGORIES

Hazardous chemicals fit into one of the following categories:

**CORROSIVE** – able to eat through other materials;

**FLAMMABLE** – can ignite or burn readily;

**REACTIVE** – will undergo rapid chemical change such as bubbling or explosion if improperly used;

**TOXIC** – poisonous, can cause severe illness or death if inhaled or swallowed.

## HAZARDOUS PRODUCT LABELS

Many household products have labeling to alert consumers to potential human health hazards. The Federal Hazardous Substance Act requires household cleaning products to be labeled by manufacturers as follows:

**CAUTION or WARNING** – Risk is minor; permanent damage not likely to result with first aid treatment;

**DANGER** – Risk is substantial; typical for flammable, corrosive or toxic products;

**POISON** – Extremely risky; a severe hazard (uncommon on household products).

Cautionary labeling does not apply to environmental hazards resulting from improper use. Some products with no or low-level cautionary labeling may cause significantly more harm to the environment than they would to human health.

## ENVIRONMENTAL PROTECTION

Prevent human health and environmental problems, and save some time

and money by making wise choices in the purchase and use of hazardous household products.

### At the store:

- Read labels thoroughly.
- Select products with the least cautionary labeling.
- Compare products.
- Seek the least hazardous products.
- Choose products mixed with water to protect the environment.
- Buy products with safety closures.
- Choose products with environmental friendly packaging.
- Purchase the smallest amounts.

### At home:

- Follow directions on products.
- Consider using all-purpose products for multiple tasks.
- Discover safe, tested, alternative products.
- Store cleaning chemicals safely in locked cabinets, away from children, the sun and heat sources.
- Store pressurized containers away from heat sources and moisture.
- Use products in well ventilated areas.
- Store products in original containers.
- Dispose of empty containers.
- Do not mix commercial chemicals.
- Use appropriate landscaping techniques to reduce chemical applications.
- Do not use septic system additives.
- Wear protective clothing as recommended on the label.
- Dispose of cleaning rags in a safe manner.
- Keep fire extinguishers handy throughout the home. (Check with the Palatine Fire Department.)
- Do not burn or bury oil, chemicals, paints, pesticides or containers.
- Do not pour leftover products down storm drains or on the ground.
- Do not wash chemicals down impervious surfaces (paved driveways and sidewalks).
- Never pour chemicals down the sink or storm drain.

- Do not apply pesticides when windy.
- Clean up chemical spills with absorbent material like kitty litter or sawdust to avoid dispersion.



### Practical household tips:

- Clean up messes immediately. Stronger cleaning products may be required once stains set.
- Use water or a dampened cloth to polish or eliminate spills.
- Reduce bathroom mildew by installing an exhaust fan. Squeegee shower walls after bathing.
- Pour fat/grease into metal containers.
- Wipe up oven spills promptly after cooking.

To learn more or report possible illegal discharges to the storm drain system, call the Village of Palatine, 705-5200.

*Source: Clean Water Fact Sheet, produced by Non-Profit Education for Municipal Officials (NEMO) and Sea Grant Connecticut.*

## Avoid Telemarketing Fraud

Senior citizens nationwide are receiving messages from medical alert imposters claiming to represent a reputable security company. These are unauthorized, unsolicited, recorded calls that invite residents to push the #1 button on the phone to connect to live sales persons.

The calls are nothing more than telemarketing scammers trying to mislead and defraud consumers by using recognized company names to get a consumer's address, credit card number and bank information.

Never give personal information or a credit card number over the phone to anyone you did not call.





The Crime Stoppers mission is to promote community welfare by partnering with residents, law enforcement and the media to create and promote a crime reporting mechanism which both rewards reporters of criminal activity and protects them from retaliation by maintaining complete anonymity.

Contact PayMeForTip@gmail.com or [www.facebook.com/PayMeForTips](http://www.facebook.com/PayMeForTips)



## No Parking Over Sidewalk

Parking a vehicle over a sidewalk can be hazardous to those who use the paved walk daily. Parking over a sidewalk forces pedestrians to walk or ride their bike out into the street to maneuver around the vehicle. This can be dangerous due to oncoming traffic. While many families have numerous vehicles and not enough parking space, it is still important to keep sidewalks clear to comply with Village regulations.

The ordinance states parking is prohibited on any sidewalk, except vehicles parked on private driveways will be permitted to extend a bumper only over the sidewalk between 10 p.m. and 7 a.m. and on days when the snow removal ordinance is in effect, provided both axles of any such vehicle are located on private property.

Respect the rights of pedestrians and avoid the possibility of a ticket in the future.

# VILLAGE INFRASTRUCTURE PROJECTS COMPLETED ON SCHEDULE

The Palatine Engineering and Public Work Departments completed several road and water projects during the summer months. More water and drainage projects are beginning in September.

## Completed Projects Include:

### East Helen Road

Reconstruction from Plum Grove Road to Oak Street with all new curbs and gutters, along with full pavement replacement.

### Mill Valley and Ventura

Reconstruction of spot curb and gutter replacements, drainage improvement and full depth pavement replacement.

### Intersection of Monterey and Saratoga

Reconstruction of this intersection as part of a drainage improvement project for the subdivision. Also included reconstruction of a new 30-inch storm sewer installed on Saratoga Drive to improve the drainage of the street's low area.

## Ongoing Fall Projects Include:

### Water Main Replacement on Middleton Avenue

This project, planned for September/October, will also encompass water main extensions to create looping in various areas of the Village to improve water quality and flow.

### South Williams Avenue

Ditch and drainage improvement work is scheduled to start after Labor Day and be completed by Thanksgiving 2013.

### Suthers Lane Drainage Improvements

Storm sewer installation is expected to start in September and continue through October.

# 2014 WASTE COLLECTION SCHEDULES

## HOLIDAYS

Mark your calendar for these holidays that will affect solid waste collection. For those holidays not listed, solid waste collection will take place as regularly scheduled. Save and post this handy schedule for reference throughout the year and save yourself from hauling the trash to the curb a day early or missing the collection entirely.

Week of	Holiday	Collection
December 30, 2013	New Year's Day	Wed. one day later
May 26	Memorial Day	all one day later
September 1	Labor Day	all one day later

## CURBSIDE YARD WASTE

Curbside yard waste collection resumes March 31, 2014 and continues through December 3, 2014.

To rent a garbage cart for an annual fee of \$30 or to upgrade the size of your recycling cart at no cost, contact Groot Industries, Inc., 800-244-1977.

For more information, contact the Environmental Health Division, 359-9090, or visit [www.palatine.il.us/residents/refuse-recycling.aspx](http://www.palatine.il.us/residents/refuse-recycling.aspx).

# TEST SMOKE ALARMS, CO<sub>2</sub> DETECTORS MONTHLY

How long do smoke alarms and carbon monoxide detectors last? This is a commonly asked question, yet may be the most difficult to answer. Why? It depends on the alarm or detector manufacturer and how it was tested by facility such as Underwriters Laboratories. That is what determines the life of the detector—testing.

Test information is provided in the product packaging. Residents who do not have the manufacturer's information may remove the detector from the mounting bracket and look at the mounting side for product information. A manufacturing date should be located on the detector along with the manufacturer's name, model and serial number which should be enough data to visit the manufacturer's website.

If there is no information on the alarm or detector, industry standards range from eight to ten years for smoke alarms and five to seven years for carbon monoxide detectors depending on the manufacturer.

The Illinois Fire Marshal requires carbon monoxide detectors to be mounted outside bedrooms, but like smoke alarms, there have been some questions such as "Which detector



alarm is going off?" Both have a similar "beeping" sound. Smoke alarms are required to beep three times with a short pause between each beep, then a slightly longer pause. A carbon monoxide detector is required to beep four times with a short pause between each beep, then a slightly longer pause before the next four beeps.

Test smoke alarms monthly and replace batteries twice a year when changing the time on clocks. This test allows residents the comfort knowing that alarms and detectors are working properly. These devices may be used in conjunction with your home escape plans.

What do residents do when their detectors activate, who do they call and where do they go? These are all questions that should be answered before a real activated situation. Residents must be prepared with a home escape plan and practice it.

Additional information on smoke alarms and carbon monoxide detectors may be found at [www.usfa.fema.com](http://www.usfa.fema.com).

## 911 Emergency Calls

(continued from front page)

interpreter. This may increase dispatch time up to three minutes. All residents are encouraged to learn and be able to communicate basic information—name, address, phone number and "ambulance" or "fire."

### REMAIN CALM WHEN CALLING 911.

Take a deep breath, then dial the phone. Communicate the necessary information once by speaking slowly, clearly and loudly so the dispatcher can understand the message; repeating information costs time.

Callers often feel frustrated and believe dispatcher questions delay the arrival of help. Dispatchers work in teams. While one gathers the necessary information to release the appropriate emergency personnel, the other can remain on the phone, asking additional questions to gain important facts to transmit to responding crews and even offer life-saving instructions.

Once the call is dispatched, the appropriate fire or EMS crew is notified at the fire station and on their portable radios. Palatine Fire and EMS crews are required to be en-route to an emergency within 60 seconds of notification during the day and 90 seconds at night. This leaves approximately 4 minutes of travel time to meet the 6 minute and 30 second goal. Firefighters work diligently to streamline every component of an emergency call whenever possible. However, many factors are uncontrollable such as traffic, weather, multiple call situations and dispatch delays.

### DISPLAY HOUSE NUMBERS PROPERLY.

House numbers must be clearly visible from the street or parking lot night or day. Multi-family residences should have doorbells and unit doors clearly identified.



Visit [www.palatinefirefighters.org/](http://www.palatinefirefighters.org/) outreach and sign up for the "FIRST RESPONDER FILE" program. A Palatine firefighter will assist residents in compiling pertinent medical information which can then be located in a magnetic sleeve and posted within a readily available location for paramedics on an emergency call.

By working together, the Fire Department can continue to provide the highest level of fire and emergency medical services to Palatine residents.



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## Village Seeks CDL Drivers For Snow-Plowing Season

If you have experience driving large trucks, hold a valid Illinois Class B commercial driver's license (CDL) with air brakes endorsement, can be available whenever needed and could use some extra money, the Department of Public Works wants you! These positions are temporary and require a high school diploma or equivalent.

Applications are available online at [www.palatine.il.us](http://www.palatine.il.us) and are open until filled.

## NEW STATE CELL PHONE BAN BECOMES LAW JAN. 1

Talking on a hand-held cell phone while driving in Illinois will soon be enough to get a driver pulled over. Drivers will need a hands-free device for cell phones by January 1, 2014 or will need to put down the phone before getting behind the wheel.

Illinois is the twelfth state in the country, and the first in the Midwest, to initiate the hand-held cell phone ban. Fines will be at least \$75.

The new hands-free driving law follows the already banned texting while driving and no cell phone use in a school or construction zone.

Governor Pat Quinn also approved House Bill 2585, which recommends up to three years in prison if a motorist causes a fatality while driving and talking on a cell phone. Although using hands-free devices remains legal in Illinois, a new report suggests that drivers who think hands-free devices for talking or texting are safer than hand-held cell phones are mistaken.

"Hands-free is not risk-free, even though three out of four motorists believe it is," said Peter Kissinger, president and CEO of the AAA Foundation for Traffic Safety. "We know now that devices like voice-detect or voice-to-email systems can create substantial mental distractions, which can lead to degradation of driving performance."

Distracted driving causes accidents. Drive safely.



## PALATINE VILLAGE HALL WILL BE CLOSED

MONDAY, NOV. 11  
IN OBSERVANCE OF VETERAN'S DAY  
  
THURSDAY, NOV. 28 AND FRIDAY, NOV. 29  
IN OBSERVANCE OF THANKSGIVING  
  
WEDNESDAY, DEC. 25  
IN OBSERVANCE OF CHRISTMAS DAY  
  
WEDNESDAY, JAN. 1  
IN OBSERVANCE OF THE NEW YEAR

## National Advertising Campaign Discourages Texting While Driving

The U.S. Department of Transportation, National Highway Traffic Safety Administration and National Transportation Safety Board have all committed to help end distracted driving and support the efforts of It Can Wait, a national advertising campaign to discourage mobile users from texting while driving.



More than 200 other organizations have joined the major wireless carriers to raise awareness of the dangers of texting while driving. Citizens are encouraged to take a pledge against the practice at [itcanwait.com](http://itcanwait.com).

Texting while driving is now an epidemic, and it is not isolated to teen drivers. A recent national survey shows business commuters know texting while driving is unsafe, but they still engage in these behaviors. In fact, 6 in 10 commuters said they never texted while driving 3 years ago. Nearly half of commuters admit to texting while driving, which is more than teens.

Illinois law prohibits (1) drivers under the age of 19 from using wireless phones while driving—with or without hands-free devices (2) all drivers from texting messages and related activities (3) motorists from using cell phones in school speed zones and construction zones.