

# PALATINE VILLAGE HALL WILL BE CLOSED

Thursday, November 23 & Friday, November 24  
In Observance of Thanksgiving

Monday, December 25  
In Observance of Christmas Day

Monday, January 1, 2018  
In Observance of New Year's Day

Village of Palatine  
200 E. Wood St.  
Palatine, IL 60067

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## 2017 HOMETOWN PRIDE AWARD WINNERS

The Village of Palatine's Beautification Commission has recognized the following homes, businesses, subdivisions, and "Doors" of Palatine as winners of the 2017 Hometown Pride Awards:

### SINGLE-FAMILY

### MULTI-FAMILY

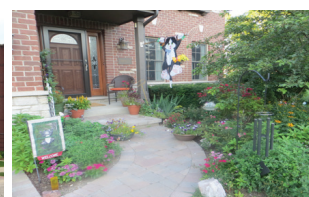
### CUL-DE-SAC/SUBDIVISION

### DOORS OF PALATINE

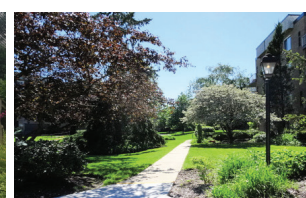
### BUSINESS



1st place winners



2nd place winners



3rd place winners

### SINGLE-FAMILY

1st Place - 425 Warwick Road  
2nd Place - 1065 S. Brockway Street  
3rd Place - 971 S. Cedar Street

### MULTI-FAMILY

1st Place - 1 Renaissance Place  
2nd Place - 1147 N. Knollwood Drive  
3rd Place - 909 E. Kenilworth Avenue

### CUL-DE-SAC/SUBDIVISION

1st Place - Bridge View West  
2nd Place - Palatine Station  
3rd Place - Windhill Subdivision

### DOORS OF PALATINE

1st Place - 177 Arlene Avenue  
2nd Place - 1065 S. Brockway Street  
3rd Place - 1247 E. Cooper Drive

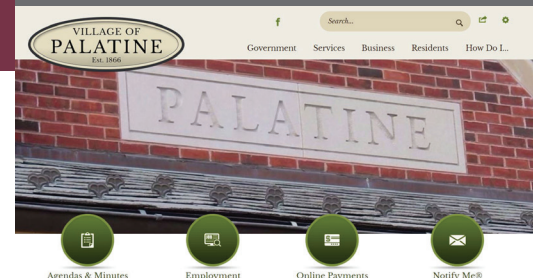
### BUSINESS

1st Place - Little Sisters of the Poor  
2nd Place - Haupers Family Dental  
3rd Place - CD One Price Cleaners

For a complete list of entries and to view the photo gallery, visit [palatine.il.us](http://palatine.il.us).  
Search: 'hometown pride award'

# VILLAGE of PALATINE

## VILLAGE OF PALATINE LAUNCHES NEW WEBSITE



In May of 2017, the Village of Palatine went live with a new website which is located at the same website address as the former website, [palatine.il.us](http://palatine.il.us). This website provides a more user-friendly experience and utilizes the latest technology available. While the URL remained the same, the website was redesigned to maximize both form and function. It will now automatically adjust to the type of device being used to view it - whether the user is on a desktop or laptop computer, smartphone, or tablet - allowing for more ease and versatility of use.

The main page of the website includes four quick access buttons and five drop-down menus. These access buttons include: 'Agendas & Minutes', which includes a listing of all Village meetings and related materials; 'Employment', with a link to the Village's employment opportunities and portal; 'Online Payments', allowing residents to purchase animal licenses, vehicle stickers, commuter parking permits and pay Village utility bills; and finally, 'Notify Me', a system where residents can create an account and sign up for the Village's weekly Palatine-Newsletter. Additionally, the home page of the new website includes a search tool to help residents and visitors more easily find information they are looking for.

The Village will continue to utilize this new website as a tool to share information for both residents and businesses throughout Palatine.



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## BACK TO SCHOOL SAFETY

The new school year has arrived! Before kids get back into a routine, parents are reminded of some helpful hints to keep them safe. Encourage your children to:

### Choose a safe route to/from school:

Avoid walking by vacant lots, fields, or other desolate areas where potential hazards could exist. Parents should become familiar with their child's travel route.

**Be careful when crossing the street:** Use a crossing guard, when possible, and always look both ways before crossing.

**Use the buddy system:** Walk to school with a friend, neighbor, brother, or sister. It is safer to walk in a group than alone. There is strength in numbers!

**Never talk to strangers:** Do not accept gifts or rides from strangers. If an individual that is unknown to a child approaches them, they should run away and tell a trusted adult. Parents should encourage their children to let them know if anything unusual or suspicious happens while on their way to or from school.

**Wear a bicycle helmet:** If a child rides a bicycle to school, a properly fitted helmet should be used to protect the head. Additionally, always secure bikes, and keep the lock combination private.

Children should also let parents know when they need to stay late after school, and get permission before heading to a friend's house if they don't plan on going directly home.



### Safety Tips for Parents

✓ Keep a recent photo of your child, a copy of their fingerprints, and an updated record of his or her height and weight. Also, make a mental note of what your child is wearing every day.

✓ Do not mark your child's clothing or backpack with his or her first name where it can easily be read by strangers. Do not allow your child to wear a house key where it is visible to others.

✓ Be sure that your child knows his or her full name, address, and phone number. Let your children know where you can be reached in an emergency.

✓ If you allow your child to enter the house by using a security keypad, change the code frequently.

✓ Remember to always avoid blocking sidewalks for the safety of children that are walking or riding their bikes to and from school.

# VILLAGE OF PALATINE

200 E. Wood St.  
Palatine, IL 60067  
www.palatine.il.us  
village@palatine.il.us

VILLAGE HALL HOURS  
8 a.m. to 5 p.m.  
Monday through Friday



## VILLAGE PHONE NUMBERS

Emergency ..... 911  
Village Hall ..... 358-7500  
TDD (Emergency) ..... 911  
Village Action Line ..... 705-5200  
Community Services ..... 359-9042  
Fire (Non-Emergency) ..... 202-6340  
Police (Non-Emergency) ..... 359-9000  
Public Works ..... 705-5200

### Mayor

Jim Schwantz ..... 359-9007  
jschwantz@palatine.il.us

### Village Clerk

Margaret R. Duer ..... 359-9051  
mduer@palatine.il.us

### District 1

Tim Millar ..... 894-0001  
tmillar@palatine.il.us

### District 2

Scott Lamerand ..... 894-0002  
slamerand@palatine.il.us

### District 3

Doug Myslinski ..... 894-0003  
dmyslinski@palatine.il.us

### District 4

Greg Solberg ..... 894-0004  
gsolberg@palatine.il.us

### District 5

Kollin Kozlowski ..... 894-0005  
kkozlowski@palatine.il.us

### District 6

Brad Helms ..... 894-0006  
bhelms@palatine.il.us

### Village Manager

Reid Ottesen ..... 359-9031  
rottesen@palatine.il.us

All phone numbers are (847) area code

## FALL CERT TRAINING COURSE: BE INFORMED. BE PREPARED. TAKE ACTION.

Take an active role in emergency preparedness for your home, your neighborhood, your workplace, and your community! Learn to solve problems, connect with others, and save lives by participating in the fall Community Emergency Response Team (CERT) Training Course.

Disaster preparedness training is critical to ensure communities are ready to respond to natural disasters such as tornadoes and floods, or man-made threats such as terrorism and public health hazards. CERT members are encouraged to take an active role in ongoing emergency preparedness projects within the community. Attendees complete their training by participating in a mock disaster.



### What is CERT Training?

CERT is a realistic approach to emergency and disaster situations where actions can make a difference. While people will still respond to others in need without training, one goal of the CERT program is to help participants respond effectively and efficiently without placing themselves or others in unnecessary danger. Students receive classroom and hands-on training in disaster preparedness, fire safety, search and rescue and disaster medical operations (triage, treating life-threatening injuries), and basic first aid.

### Why choose the CERT training course at Harper College?

- Harper College is accredited by the Higher Learning Commission.
- The college is centrally located in the Northwest suburbs.
- Attendees are taught by qualified CERT instructors in partnership with the Palatine Fire Department.
- Upon successful completion, attendees receive a FEMA Certificate of Graduation.

### CERT Training is a partnership between:

Harper College Continuing Education, the Palatine Fire Department, Palatine Community Emergency Response Team (PERT), Fire Rehab Team (FRT), Palatine Medical Reserve Corps (PMRC), Auxiliary Communications (Aux-Com) and the Disaster Animal Response Team (DART).

The CERT Training Course takes place on Mondays and Wednesdays beginning September 11, 2017 through October 2, 2017 from 6:00 p.m. until 9:00 p.m. To register, visit [harpercollege.edu/ce](http://harpercollege.edu/ce) and enter CRN20137.

## ADOPT-A-HYDRANT PROGRAM



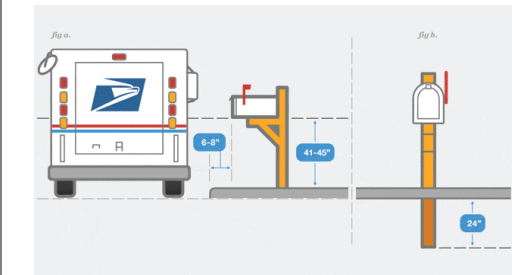
The Palatine Fire Department needs residents' help this winter to clear snow away from the more than 3,500 fire hydrants within the Village. During the winter months, heavy snowfall makes finding and accessing fire hydrants difficult for firefighters, and during an emergency every second counts! The Palatine Fire Department is asking residents, business owners, and local civic groups to consider participating in the Adopt-A-Hydrant program.

Consider adopting one or two hydrants near the home, organization, or business and commit to keeping them clear of snow. To Adopt-A-Hydrant, visit the online adopting system at [adoptahydrant.palatine.il.us](http://adoptahydrant.palatine.il.us).

When clearing a fire hydrant, snow should be removed approximately three feet away from the hydrant in all directions, with a pathway cleared between the hydrant and the roadway. Please exercise caution when shoveling because of the potential for vehicle traffic nearby. Do not stand in the street when clearing the hydrant, and be careful not to slip and fall into the roadway.

The Palatine Fire Department appreciates those that have already Adopted-A-Hydrant and encourages others to become partners in this community program. For more information, visit [palatine.il.us](http://palatine.il.us) and search keyword 'Adopt-A-Hydrant'. Call 847-202-6340, or contact Deputy Chief Patrick Gratziana by email at [pgratziana@palatine.il.us](mailto:pgratziana@palatine.il.us) for more information.

## PROTECT YOUR MAILBOX THIS WINTER WITH PROPER PLACEMENT



During the winter, mailboxes are occasionally damaged during snow plowing operations. If a Village snowplow hits a properly installed mailbox that meets Village Code, the

Public Works Department will repair or replace the mailbox and/or post at no cost to the homeowner. The Village's total liability is limited to the cost of replacing a standard metal mailbox and/or a standard pre-treated wood post. The Village is not responsible for mailboxes damaged by non-Village vehicles.

Proper placement and mounting of a mailbox can help prevent snowplows from striking it. According to U.S. Postal Service (USPS) regulations, mailboxes should be placed so that the front of the box is set 6 to 8 inches back from the curb or the edge of the pavement. There should also be 41 to 45 inches of space from the bottom of the box to the top of the curb or road. For additional guidelines and maintenance tips, please visit the USPS website at [usps.com/manage/mailboxes.htm](http://usps.com/manage/mailboxes.htm).

Residents who believe their curbside mailbox was damaged by a Village snowplow may call the Public Works Department at 847-705-5200, Monday through Friday from 8:00 a.m. to 4:00 p.m. Damage must be reported as soon as it is noticed.

## 2017-2018 HOLIDAY WASTE COLLECTION SCHEDULE

Mark your calendar for the below holidays that will affect the solid waste collection. For holidays that are not listed, solid waste collection will take place as regularly scheduled. Post this schedule for reference throughout the year and save yourself from hauling the trash to the curb a day early, or missing the collection entirely.

Week of	Holiday	Collection
December 25, 2017	Christmas	All collection one day later
January 1, 2018	New Year's Day	All collection one day later
May 28, 2018	Memorial Day	All collection one day later

Curbside collection of bagged and bundled yard waste ends the week of December 11, 2017, and resumes the week of April 2, 2018.

To rent a garbage cart for the 2018 annual fee of \$36, or to upgrade the size of your recycling cart at no cost, contact Groot Industries, Inc. at 800-244-1977.

For more information, contact the Environmental Health Division at 847-359-9042.



## PALATINE SNOW PLOWING QUESTIONS & ANSWERS

The Palatine Public Works Department receives a variety of information requests from residents throughout the year, especially during periods of heavy snowfall. Below are answers to the most frequently asked questions:

**How many miles is Public Works responsible for plowing?** The Village is responsible for 167 center lane miles of snow and ice control.

**How are those miles divided up to plow?** The 167 miles are divided into 11 sections with two trucks that are typically assigned to each section or route in a plowing event. Public Works is also responsible for plowing commuter parking lots, Fire Stations and Police Headquarters, and Village Hall parking lots.

**Why are two trucks assigned to a route?** Tandem plows clear the street pavement from center line to curb in one pass.

**Why don't the plows clear the whole street at once?** Drivers make a preliminary pass during the storm to open up the street. Final curb-to-curb clearing occurs after it stops snowing.

**How long does it take to plow a route?** Depending on the type and amount of snowfall, it can take approximately seven hours to clear a typical route, which is 15 miles.

**Are the same drivers assigned to the same route each time they plow or salt a route?** Yes. There are two drivers assigned to each route for a plowing operation and one driver for a salting operation.

**For some storms, plows are out for most of the day and night. Is the same driver out there the whole time?** No. The department has two fully staffed crews – front line snowplow drivers and back-up drivers, which include part-time seasonal drivers that are hired each year.

**Where do drivers start plowing?** Major streets are plowed first, such as Northwest Highway, Palatine and Hicks Roads, followed by secondary and residential streets, including cul-de-sacs.

**Are there roads Palatine does not plow?** Yes. The State and County are responsible for Quentin, Roselle, Rand, Dundee, and Algonquin Roads, Euclid Avenue, Route 53, and Hicks Road north of Dundee Road and south of Northwest Highway.

**Some sidewalks are cleared, but not all—why is that?** The Village Council designated certain sidewalks to be cleared when there is more than three inches of snowfall. These sidewalks are the main routes to schools or on higher volume roads, and clearing them

helps to keep school children and other pedestrians safe from walking in the streets.

**Are residents required to shovel the public sidewalk that is adjacent to their property?** No. However, the Village encourages all residents to clear their sidewalks for the safety of pedestrians and children walking to and from school.

**If residents choose to shovel the public sidewalk adjacent to their property, where can they put the snow?** The snow can be placed on the parkway or front yard in a manner to avoid injury or limited access to any person, animal, or property.

**Can a resident put snow on a public sidewalk or street?** No. This includes the portion of the sidewalk that crosses over a driveway apron. Village ordinances prohibit plowing, blowing, or shoveling of snow into the street, on the public sidewalk, or on a parkway across from a property. This action can create a hazardous condition for both motorists and pedestrians.

**If a resident hires a snowplow contractor, who is responsible for notifying that contractor of the Village ordinances?** The property owner is responsible for the actions of their contractor. Non-owners of property should forward this information to the party responsible for conducting the snow plowing and snow removal operations.

**The snowplow driver hit a mailbox. How does a resident get mail now?** It is very difficult, especially on cul-de-sacs, to completely clear the snow without risking damage to mailboxes or posts. If a curbside mailbox or parkway is damaged by a Village snowplow, call the Public Works Department at 847-705-5200, and the Village will either repair the box and/or parkway, or bring out a temporary mailbox so residents can receive mail delivery. Keep in mind, the Village is not responsible for mailboxes damaged during snow plowing if the boxes do not meet Village code.

**Why does the snowplow driver always seem to fill driveways with snow after residents have cleared away the snow?** This is not done intentionally. The goal is to have safe roads for residents and other motorists traveling throughout the Village. Sometimes it is necessary to plow and/or salt after residents have cleared driveways.

For more frequently asked questions, or copies of Village ordinances, call Public Works at 847-705-5200, Monday through Friday from 8:00 a.m. to 4:00 p.m., or visit [palatine.il.us](http://palatine.il.us) and search: 'snow plow facts'.

## PALATINE FIRE DEPARTMENT HOSTS ANNUAL OPEN HOUSE SATURDAY, OCTOBER 7

Mark your calendar for the annual Palatine Fire Department Open House on Saturday, October 7, 2017 from 10:00 a.m. to 2:00 p.m. at Fire Station 84, 220 W. Illinois Avenue.

Families are invited to take a tour of the fire station and experience the operations and equipment that keeps the citizens of Palatine safe. Children can take part in a variety of exciting and educational activities - including spraying a firehose or dunking a firefighter. This is a great opportunity to meet local firefighters, witness live educational demonstrations, and learn more about the services the Fire Department offers the community.

Participants at this family-friendly event will include the Palatine Police Department, NICOR, ComEd, Northwest Community Hospital, St. Alexis Medical Center, Northwest Central Dispatch, and the Palatine Emergency Management Agency (PEMA), who all provide critical emergency services to the Palatine community.



The annual Fire Department Open House is an event the entire community can enjoy while learning valuable fire safety tips. The Palatine Fire Department looks forward to seeing you there!

## UPCOMING SPECIAL EVENTS

### Palatine Farmers' Market: Enjoy it Year-Round!

More than 30 vendors will continue to showcase their wares, products and services at the Summer Farmers' Market in the Metra Station parking lot every Saturday through October 28, 2017. The vendors return the first and third Saturdays for the Winter Farmers' Market held inside the Metra Station from November 4, 2017 through April 21, 2018 from 8:00 a.m. until noon. Visit [palatinesistercities.org](http://palatinesistercities.org) for more information.

**Summer Market:** Saturdays from 7:00 a.m. until 1:00 p.m. through October 28, 2017  
Metra Station Parking Lot

**Winter Market:** First and third Saturdays from 8:00 a.m. until noon from November 4, 2017, through April 21, 2018  
Inside the Metra Station

### Business Expo and Community Showcase

**Saturday, November 11, 2017  
from 10:00 a.m. to 3:00 p.m.**  
Falcon Park Recreation Center,  
2195 Hicks Road, Palatine

**PALATINE**  
Area Chamber of Commerce

The Palatine Area Chamber of Commerce will host its 2nd annual Business Expo and Community Showcase. This family-friendly event will include more than 70 business vendors, live demonstrations from area organizations and businesses, a children's activity area, entertainment throughout the day, giveaways, a 50/50 cash raffle, basket raffles and concessions available for purchase. The Chamber of Commerce is accepting vendors until October 1, 2017. For more information, visit [palatinechamber.com](http://palatinechamber.com) or call 847-359-7200.



### Rock on Palatine Singing Contest

**Sunday, November 12, 2017  
from 2:00 p.m. to 5:00 p.m.**  
Dutty Nellie's Main Stage,  
180 N. Smith Street, Palatine



Join the competition and compete for all-star status at this yearly singing competition! Age categories include junior, teen and adult, and prizes will be awarded to the top three competitors in each age category! Let your voice be heard – this contest is open to all Palatine residents! Visit the event website for contest rules and to register to compete at [rockonpalatine.com](http://rockonpalatine.com).

### Holidays on the Town

**Friday, November 17, 2017  
from 5:00 p.m. to 9:00 p.m.**  
Downtown Palatine, shops and storefronts



The Downtown Palatine Business Association (DPBA) presents the yearly, Holidays on the Town event to get you into the holiday spirit! Purchase a Passport for just \$5 at all DPBA member locations and take a ride around downtown Palatine in the DPBA Holiday Trolley! Enjoy special offers and sales, as well as hors d'oeuvres and wine tastings at select locations. Visit [downtownpalatine.org](http://downtownpalatine.org) for more information.

### Holiday Tree Lighting Ceremony

**Saturday, November 18, 2017 at 5:00 p.m.**  
Towne Square, Slade and Greeley Streets

Come admire the beautiful holiday lights while enjoying cookies and hot chocolate, listening to festive music, and photo opportunities with Santa. Do you want to help Mayor Schwantz and Santa light the holiday tree? Simply submit a one-page letter about the importance of the season by November 6, 2017 for a chance to be selected.

**Please send letters to:**  
Tree Lighting, Village of Palatine  
200 E. Wood Street  
Palatine, IL 60067



## VILLAGE SEEKS CDL DRIVERS FOR SNOW PLOWING SEASON

Experienced CDL drivers who hold a valid Illinois Class B commercial driver's license with air brakes endorsement are needed to assist with snow plowing during the winter season. Those interested must be available to work flexible hours. These positions are temporary and require a high school diploma or equivalent. Snow plowing experience is a plus, and starting pay is \$20 per hour.

Applications are available online at [palatine.il.us](http://palatine.il.us) by clicking on the 'Employment' button. Positions are open until filled.

## HALLOWEEN SAFETY TIPS



**PALATINE TRICK-OR-TREAT HOURS:**  
Tuesday, October 31 2017, from 3:00 p.m. to 7:00 p.m.

Everyone wants to have a safe and happy Halloween for themselves, their guests, and their children. Using the below safety tips and common sense can help you make the most of the Halloween season, and make it as enjoyable for your kids as it is for you. The Palatine Police Department would like parents and youngsters to keep some important safety tips in mind.

- Make sure children are accompanied by an adult or responsible teenager when they go trick-or-treating.
- Instruct children not to eat anything until they are home and treats have been examined by an adult. Do not allow children to eat homemade sweets or food they receive.
- Check wrappers for signs of tampering and alert police if you find any suspicious treats.
- Make sure costumes fit well and allow for good visibility. Remember, using face paint makes it easier for children to see than wearing a mask.
- Tell children to trick-or-treat in their own neighborhood and stay on well-lit streets. The best time to trick-or-treat is during daylight hours.
- Remind children not to go inside any home, garage, or yard.
- If children are going to be out after dark make sure they carry a flashlight. Reflective clothing or tape on costumes can also help young people to be more visible.
- Costumes should be short enough to prevent tripping.
- Know which friends your children will be with and what route they will be taking.
- Leave porch lights on so children will know it's OK to visit a home.
- Teach children to use sidewalks and watch out for traffic.
- Keep costumed children away from pets. A pet may not recognize the child and could become frightened.

## WHEN AND WHY IS A BUILDING PERMIT NEEDED?

When in doubt, contact the Building Department and ask questions, it's the best way to determine if a building permit is required for your project. In most cases, any work that modifies a home's mechanical, electrical, plumbing, or structural systems, along with moving or adding walls in a home (especially load bearing walls), requires a building permit. Shed, fence, water heater, and furnace replacements are often overlooked but do require a building permit.

### Why Is a Building Permit Required?

#### SAFETY

Obtaining a building permit reduces the likelihood of unsafe construction and ensures the improvement project meets minimum standards for health, safety, and welfare. Inspections act as a check and balance system that complement the plan review process and result in a safer project.

#### INSURANCE COVERAGE

Without a building permit, property insurance may not cover work completed or damage resulting from work.

#### SELLING YOUR PROPERTY

When selling a property, the owner is required to disclose any improvements or repairs that have been made. If work was conducted without a building permit, and was not inspected, it can cause complications during the sale of the home. Many financial institutions will not approve financing if work was done without a permit and proper inspections. Therefore, to sell a house that was modified without a permit or inspections, the owner may need to have the work completed again and incur additional costs.

#### CONTRACTORS

Obtaining a building permit ensures a contractor has the appropriate licensing and bonds required by the Village.

#### IT'S THE LAW

The Village of Palatine Code of Ordinances requires building permits be obtained for certain projects. Conducting work without a building permit may result in the work being stopped and other costly remedies.

## ROTARY CLUB OF PALATINE OKTOBERFEST CELEBRATION IS SEPTEMBER 15-17!

This celebration is held in downtown Palatine at the corner of Smith and Slade Streets. There is free admission, authentic German music and food and activities for all ages! Raffles will be held to help support local charities and community projects.

### Schedule of Events

#### Friday, September 15, 5:00 p.m. – Midnight

- Opening Ceremonies at 5:00 p.m.
- Phenix performing at 6:00 p.m.

#### Saturday, September 16, Noon – Midnight

- Oktoberfest Family Bike Ride hosted by Bike Palatine Club  
**Free Registration:** 11:15 a.m.- 11:30 a.m. **Bike Ride:** 11:30 a.m. – 12:30 p.m. (corner of Smith and Slade Streets)
- Family Day activities from noon to 3:30 p.m.
- Die Musikmeisters performing at 3:30 p.m.
- Phenix performing at 8:00 p.m.

#### Sunday, September 17, Noon – 6:00 p.m.

- Die Musikmeisters performing at noon
- Johnny Wagner performing at 3:00 p.m.

View a complete schedule of events, and learn more about The Rotary Club of Palatine, at [palatinerotary.com/Oktoberfest](http://palatinerotary.com/Oktoberfest) or email [oktoberfest@palatinerotary.com](mailto:oktoberfest@palatinerotary.com).



## RESIDENTS ENCOURAGED TO 'THINK LOCAL' AND SUPPORT PALATINE BUSINESSES

Palatine area businesses employ local residents, while they also support our schools and Village services through sales taxes and property taxes. Nearly one-fourth of Palatine's General Fund income comes from sales taxes that residents and non-residents pay when they purchase products at businesses located within the Village's borders. As a community, we all can support Palatine by patronizing our local businesses.

**Did you know?** When an individual spends \$100 at a Palatine-based business, \$48 of those dollars stay in Palatine. Spending the same amount at a chain outlet brings \$14 to the Village, while shopping at an online store brings just \$1 to our community.



In October of 2017, the Palatine Area Chamber of Commerce will launch the 'Think Local' campaign, 'Come In – We're Local' in order to encourage a culture of supporting the Palatine business community whenever possible. The goal is to educate residents about the impact that buying local has on the community, and to highlight all the products and services that Palatine businesses have to offer.

For more information, visit [palatinechamber.com](http://palatinechamber.com).

## DROP-OFF PROGRAMS FOR SPECIAL MATERIALS

The Village of Palatine, in cooperation with the Solid Waste Agency of Northern Cook County (SWANCC), is pleased to offer free drop-off programs for residentially-generated special materials including pharmaceuticals, sharps (needles and syringes), mercury thermometers, compact fluorescent light bulbs (CFL's), and 4-foot fluorescent light tubes.

Many of these materials collected as part of SWANCC's residential special material programs have recoverability, recyclability, or require special disposal for environmental concerns. Only residential waste will be accepted. No waste will be accepted from businesses, schools, or institutions. For specific drop-off guidelines, please visit SWANCC at [swancc.org](http://swancc.org) or call 847-724-9205.



### Collection Location and Times:

**Where:** Village of Palatine  
Community Services Counter–First Floor  
200 E. Wood Street

**When:** Monday - Friday  
9:00 a.m. to 4:00 p.m.

### Acceptable/Unacceptable Items and Other Requirements

**Pharmaceuticals:** Bring pharmaceuticals, including over-the-counter, non-controlled medications. No controlled substances will be accepted. Pharmaceuticals must be in the original container with labels to identify contents. Personal information such as name, address or phone on the prescription label can be blackened out.

**Unacceptable Items:** Controlled substances and non-prescription liquids.

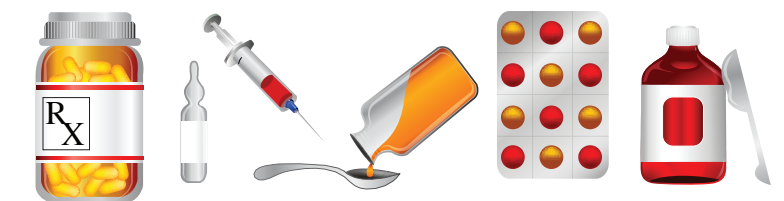
**Acceptable Items:** Unused and expired prescription medications, prescription cough syrup, prescription eye and ear drops, and unused and expired over-the-counter medications.

**Sharps/Needles:** Bring sharps in a red biohazard container, a rigid plastic laundry detergent bottle, or in a coffee can with a lid. Containers must have a clear visible lid or be opened by the resident upon request to view contents. All sharps should be put into containers at home. No loose or bagged sharps will be accepted. The Environmental Health Division will also provide a free 1-quart or 1-gallon sharps container to residents who administer home-injections, while supplies last. When the sharps container is full, the resident should bring the container back for proper disposal.

**Mercury Thermometers, Thermostats, and Wall Switches:** Residents can bring mercury-containing items such as thermometers, thermostats, and wall switches. All mercury-containing items are required to be in a sealed plastic bag.

**Compact Fluorescent Light Bulbs and Fluorescent Tubes:** Residents can dispose of light bulbs that contain mercury, such as compact fluorescent light (CFL) bulbs that come in many shapes and sizes. Residents can also bring fluorescent light tubes up to 4 feet in length that are sealed in a plastic bag. Incandescent bulbs will not be accepted, as they contain no mercury and can be disposed of in the garbage. Broken light bulbs will not be accepted.

For any questions prior to drop-off, contact the Palatine Environmental Health Division at 847-359-9042.





# BE PART OF THE SOLUTION TO STORMWATER POLLUTION

The National Pollutant Discharge Elimination System (NPDES) is a permit program that addresses water pollution by regulating point sources that discharge pollutants throughout the United States.

As stormwater in our Village flows over driveways, lawns, and sidewalks, it collects debris, chemicals, dirt, and other pollutants. Stormwater can flow into a storm sewer system, or directly to a lake, stream, river, or wetland. Anything that enters a storm sewer system is then discharged – untreated – into bodies of water used for swimming, fishing, and drinking water. Polluted runoff is the

nation’s greatest threat to clean water.

By practicing healthy household habits, residents can keep common pollutants such as pesticides, pet waste, grass clippings, leaves, and automotive fluids off the ground and out of the stormwater system.

## Healthy Household Habits for Clean Water

### Vehicle and Garage

Residents are advised to check their cars, boats, motorcycles, machinery and other equipment for leaks or spills, and make repairs as soon as possible. Spilled fluids can be cleaned up with an absorbent material such as kitty litter or sand, and should not be spilled into a nearby storm drain. Absorbent materials must also be properly disposed. Substances such as oil can be recycled along with other automotive fluids at participating service stations. Do not dump these chemicals down the storm drain or dispose of them in the trash.

### Lawn and Garden

- Use pesticides and fertilizers sparingly. When necessary, use these chemicals in the recommended amounts. Avoid application if the forecast calls for rain, otherwise, chemicals will be washed into your local water stream.
- Sweep up yard debris, rather than hosing areas down. Compost or recycle yard waste whenever possible.
- Cover piles of dirt and mulch being used in landscaping projects to prevent these pollutants from blowing or washing off the yard and into local waterbodies. Vegetate bare spots to prevent soil erosion.

### Home Repair and Improvement

- Before beginning an outdoor project, locate the nearest storm drains and protect them from debris and other materials.
- Sweep up and properly dispose of construction debris such as concrete and mortar.
- Clean and properly dispose of excess paints and other chemicals through a household hazardous waste collection program, or donate unused paint to local organizations. Clean up spills immediately, and dispose of the waste safely. Store substances properly to avoid leaks and spills.

To report possible illegal discharges to the storm drain system, call the Public Works Department at 847-705-5200.

Remember, storm drains connect to waterbodies. “Only rain down the drain!” (Source: USEPA)

For more information, visit [epa.gov/npdes/stormwater](http://epa.gov/npdes/stormwater) or [epa.gov/nps](http://epa.gov/nps).

# CURBSIDE LEAF COLLECTION STARTS OCTOBER 16

There will be two regular leaf collections scheduled between Monday, October 16, 2017 and Thursday, November 9, 2017 for each Palatine residence. All raked leaves must be put into the street and ready for pickup no later than 7:00 a.m. on scheduled days, but no earlier than 4:00 p.m. the day prior to collection.

There is only one pass down each street during scheduled collection days, as the large volume of leaves makes it impossible for trucks to return a second time.

Leaf collection is a two-step process. Crews collect leaves with a machine before the sweeper does a final cleanup of leaf debris. Street cleanup is longer than leaf pickup due to the slower pace of the sweeper machine.

Refer to the map and schedule on the right to determine your zone and two-day schedule.

Public Works has scheduled the week of Monday, November 13, 2017 as the final leaf pickup opportunity for all Village residences. All zones must have the final collection of leaves out on the street by 7:00 a.m. on this day. Crews will start the final pickup on Monday and continue throughout the week until all the leaves have been collected. Again, only one pass down each street will be made.

## Important Reminders

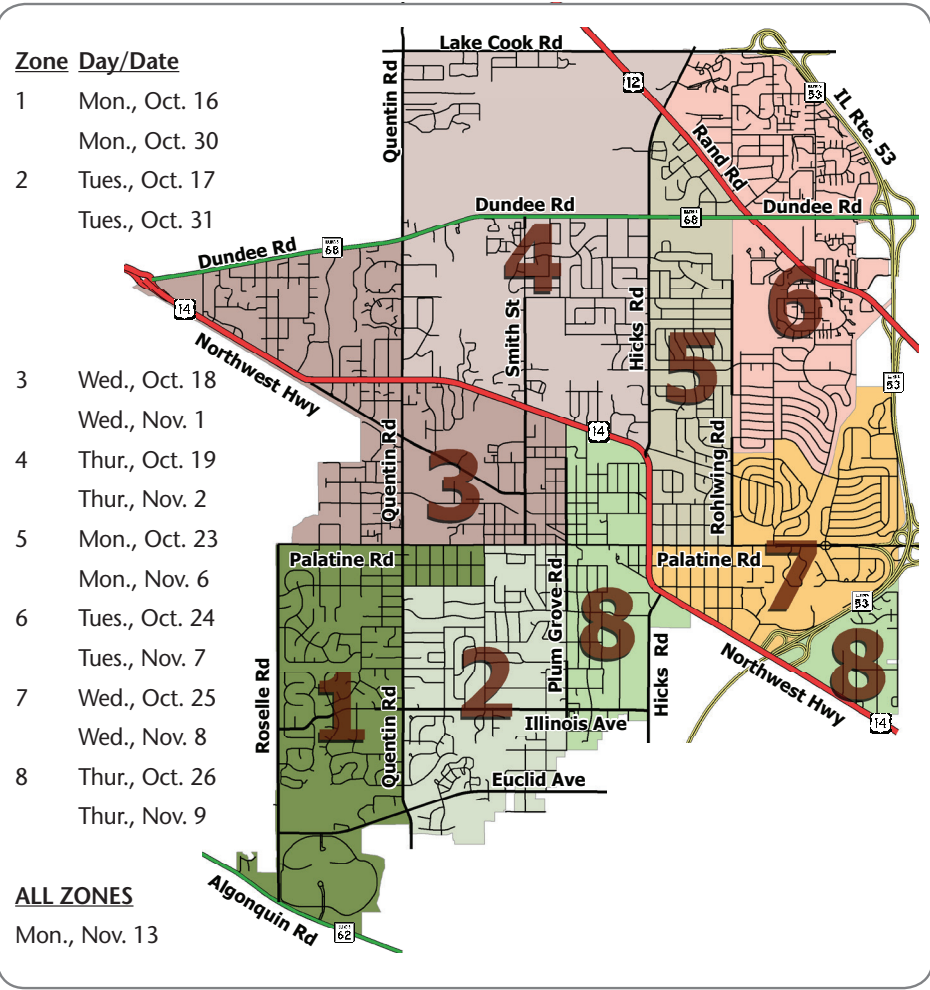
- Avoid parking over a pile of leaves because a warm car can ignite leaves underneath it and create a fire hazard.
- Residents should **not** park on the street during pickup days because vehicles block the curb from collection vehicles.
- Do not rake leaves around the edges of cul-de-sac islands because the equipment cannot make small enough turns around the islands. Rake them to the residential curbside instead.
- Please clean the neighborhood storm sewer inlets to help prevent flooding during rain. Rake leaves into the street about 12 inches from the curb to allow for drainage.
- Rake leaves into the street on the pavement. Leaves raked just over the curb or on the parkway cannot be picked up. Streets without curbs should have leaves piled as close to the shoulder of the road as possible, without hindering vehicular traffic.
- **Do not** include non-leaf material (grass clippings, branches, or dirt) because they can damage equipment and cause safety issues. Piles with any debris other than leaves will be left at the curb.

## Timing is Everything

Do not rake leaves into the street too early. Piles left accumulating for several days before the scheduled pickup can be carried away by wind or rain, and block storm sewer inlets which can cause flooding in yards or basements. Please be patient if crews run behind schedule. Weather, equipment problems, and the amount of leaves may slow down the collection process, but crews will be there to pick up the leaves.

## Can You Schedule Later Pickups?

The timing of the collection schedule is driven by having equipment ready for snow removal. All of the trucks collecting leaves, including the end loaders, are part of the Village’s front-line snow removal equipment.



It is a lengthy process to convert all the trucks, which includes installing equipment, inspecting and modifying the plows that are under the trucks, which stay on year-round. The entire conversion process takes as much as two weeks, for more than 20 pieces of equipment. Therefore, the Village is not able to make leaf pickups any later than they are currently scheduled. The switching of equipment occurs during the week of Thanksgiving, after the final collection week of November 13. The village will monitor the weather and prior to Thanksgiving, announce if weather allows for an additional full community sweep.

## In Case of Snow

An early snowfall seriously hampers leaf collection efforts. Leaves raked to the curb will most likely be plowed back onto the parkway. Public Works will make every attempt to collect leaves raked back into the street.

## Bag Leaves for Pickup Option

Residents have the option to collect fallen leaves in paper yard waste bags and place them on the curbside for weekly household refuse pickup. This flexible option works well for those who do not want to commit to the scheduled leaf collection program. Final scheduled pickup for curbside bagged yard waste and bundled brush will occur the week of December 11, 2017. Curbside yard waste collection will then resume the week of April 2, 2018.

For more information, call the Public Works Department at 847-705-5200, Monday through Friday from 8:00 a.m. to 4:00 p.m., or visit [palatine.il.us](http://palatine.il.us) and search 'leaf collection'.

# HOW AVOID DOOR-TO-DOOR SCAMS

Scammers use different ruses to enter a victim’s home including the following: needing to check the water heater, pipes, or water quality. Other tactics include communicating that debts are owed to or from the homeowner, in addition to scammers stating they are trimming trees, have property line questions and other unexpected projects. These individuals are often able to get unsuspecting victims to let them into the home, or will even push their way in. Their goal is to keep victims distracted and confined to one room, normally in the kitchen, while others come in through other entrances to burglarize the home. Oftentimes, the home is left as it was prior to the burglary, for example: no drawers are left open and there is no evidence of disarray, so it may take days or weeks for the victim to realize any of their property is missing.

## Daytime Scam/Diversionary Burglary Reminders

- If unfamiliar vehicles are in the neighborhood, or strangers are seen entering a home, call 911 immediately. It is better to be safe than sorry.
- Keep doors securely locked at all times – even when gardening outside.
- If someone approaches a home asking for help, or to use the phone, do not let them inside. Tell them you will call the police for them – if someone really needs help, they will appreciate the gesture.
- If a stranger comes to a home posing as a nurse, nurse’s aide, or from a related profession, do not give out personal information

or let them take blood pressure, unless this was pre-arranged by a doctor.

- Do not keep large amounts of cash, jewelry, or important personal documents in the home. A bank or safety deposit box is always a safer alternative.

## Home Improvement Burglary Reminders

- Remember to ask for identification from someone who comes to the door.
- Do not let someone into the home without verifying their identification and purpose for being there. If someone refuses to provide identification, tell the person to wait a moment, then close the door and call 911.
- Do not let anyone inside the home who offers to perform work when it has not been scheduled by the homeowner.
- Invite a relative or neighbor to be in the home while repair workers are present.

The Palatine Police Department strongly urges residents to call 911 about any suspicious activity, and when in doubt, for assistance to identify individuals. Please call Crime Prevention at 847-359-9061 with any questions.



## NEW BUSINESSES

**J2 Massage, P.C.**  
616 N. North Court  
Suite #110  
(630) 802-7105  
*Massage Therapy*

**Kenneth R. K. Photography**  
473 W. Northwest Highway  
Suite 2G  
(847) 769-6739  
*Photography*

**Pavement Solutions, LLC**  
515 W. Colfax Street  
(815) 675-0696  
*Paving Contractor*

**Baines Professional Vehicles**  
511 S. Vermont Street  
(847) 907-9944  
*Car Dealer*

**E & C Siding**  
800 E. Northwest Highway  
Suite #324  
(847) 701-8199  
*Roof & Siding*

**William Weidner Enterprises**  
317 W. Colfax Street  
Suite #107  
(847) 401-5007  
*Construction Management*

**Aranem Physical Therapy**  
331 W. Northwest Highway  
Suite 203  
(224) 777-0086  
*Physical Therapy Services*

**Consumers Credit Union**  
311 E. Northwest Highway  
(847) 946-8913  
*Credit Union*

**Mr. & Mrs. Solutions, Inc.**  
887 E. Wilmette Road  
Suite C-5  
(847) 770-8819  
*Remodeling*

**Mr. Sushi Company**  
2070 N. Rand Road  
(847) 757-5118  
*Restaurant*

**My Flavor It! Place**  
117 W. Slade Street  
Suite 1  
(224) 484-0423  
*Hawaiian Shaved Ice/Ice Cream*

## FLOODING RISKS AND FACTS

Due to the recent flooding in Cook and Lake counties, below are some facts to remember when heavy rains and thunderstorms occur.

It is important to know the difference between flood warnings, flood watches, and flood advisories. Watches are when conditions are favorable for a flood to occur. Warnings are when floods are imminent or occurring. Advisories are when a forecasted weather event could cause a nuisance, but flooding is not expected to be severe enough to warrant a warning.

- Before a flood is forecasted, develop a communications plan with family members and assemble an emergency kit with food, water, and medicine to last for at least three days. If a flood is pending, make sure electronics are charged and keep batteries on hand.
- During a flood, find higher ground. If emergency officials suggest evacuation, do so immediately. If there is time, disconnect all utilities and appliances in the home and lock the door. Avoid entering rooms where water is covering electrical outlets, or if there are noises like buzzing or crackling, as the water may be electrified.
- After a flood, avoid flood-damaged homes or buildings until authorities give an all-clear

notice. Stay up-to-date with information on road conditions and avoid disaster areas to give rescuers and emergency crews the ability to conduct their work.

### Flooding Facts

- Flash floods are sudden floods that can form in minutes and even strike areas that are not receiving rain. If one occurs, immediately move to higher ground.
- Flash floods are the No. 1 thunderstorm-related killer.
- The slogan, 'Turn Around, Don't Drown' was created by the National Weather Service to remind drivers of the dangers of rushing water.
- It does not take a substantial amount of water to send a vehicle downstream when traveling near a river.
- Just 6 inches of fast-moving water can knock over an adult, 12 inches can carry away a small car, and 1 to 2 feet of water will float the majority of cars, including large SUVs.

For more flooding information, or to report residential or street flooding during a storm, please contact the Public Works Department at 847-705-5200.

## PALATINE BOARD OF HEALTH HOSTS BLOOD DRIVE THURSDAY, OCTOBER 19

The Palatine Board of Health is hosting a Blood Drive on Thursday, October 19, 2017 from noon until 6:00 p.m. at Palatine Village Hall, 200 E. Wood Street in Community Room B. The Blood Drive will be conducted by LifeSource, Chicagoland's Blood Center.

### Did You Know?

- Approximately 38% of the national population is eligible to donate blood.
- Less than 10% of the national population donates blood.
- Each year, 4.5 million Americans will die without life-saving blood transfusions.
- Every two seconds someone needs blood.

The donation time for whole blood takes between 10 and 15 minutes. The entire process, from registration to post-donation refreshments, takes about one hour. With every blood donation, donors are supporting the lives of those in the local community. For more information on the donation process, or to schedule an appointment for the Blood Drive, contact LifeSource at 877-543-3768, or visit [lifesource.org](http://lifesource.org). Blood Drive donor walk-ins are always welcome.



## DISPOSAL GUIDELINES FOR REMODELING REFUSE

Working on a do-it-yourself (DIY) residential construction or remodeling project and need to dispose of building materials?

Certain building materials may be disposed of during weekly garbage pickup by Groot Industries, if residents meet collection guidelines. When the amount of materials exceeds the weekly guidelines, or when there are materials that are not acceptable for collection, residents may contact Groot to arrange for a special collection. Any special collection is subject to a fee from the company, and residents must pre-pay in advance with a credit or debit card as the driver is unable to accept any payment during collection.

### Collection Guidelines

The following building materials from DIY residential remodeling projects will be picked up with the weekly garbage collection, provided the following guidelines are met:

- A maximum of 2 cubic yards of building materials may be collected weekly for no additional charge.
- Building materials must be from DIY projects only. No building materials generated from commercial contractors will be collected.
- All loose building materials must be bagged or bundled and not exceed 50 pounds in weight. Loose piles of building materials at the curb will not be collected.
- Building materials must not exceed 4 feet in length or 2 feet in diameter.

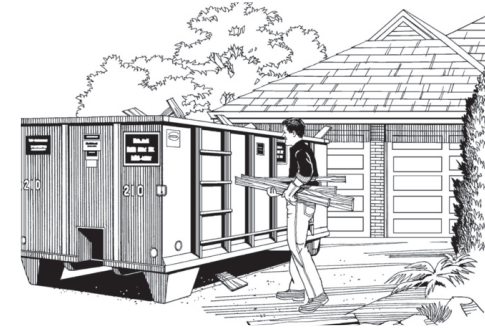
### Unacceptable Materials

Certain materials, including earth, sod, rocks, cement, concrete, logs, or tree limbs exceeding 4 inches in diameter are not accepted for weekly collection, regardless of the amount. Disposal of these materials will require a special collection by Groot, which is subject to a fee.

### Special Collection Estimate

Upon request, a Groot supervisor can perform an estimate in advance of a special collection. Requests must be made at least 24 hours in advance of the regular collection day by calling 800-244-1977. Once the supervisor conducts an estimate, the customer will be contacted by Groot with the fee amount. If the customer agrees to the fee, a work order will be scheduled for pick-up on the regular collection day. If the resident chooses another collection day, an additional trip fee will be charged.

For additional questions, please contact Groot at 800-244-1977, or the Village's Environmental Health Division at 847-359-9042.



## PALATINE FARMERS' MARKET IS YEAR-ROUND

The Palatine Farmers' Market is a premier market in the Northwest Suburbs for quality, because it's a producer-vendor market. The farmers pick their produce Friday afternoon, when the bakers bake their bread, cookies and pies - and all of them bring their freshest offerings to Palatine every Saturday between May and October in the Metra Train Station parking lot.



The Farmers' Market is now at its peak, with bountiful locally harvested fruits and vegetables, micro greens, garlic, fresh eggs and meats. Amish butter, gourmet cheeses, spices, condiments, coffee, pickles, pet treats, flowers, vegan burgers, gluten-free granola and mini-donuts are also available. Other items include hand-crafted soap and pottery, as well as a knife sharpening service and Master Gardeners that are there to answer landscaping questions. All of this occurs in a friendly atmosphere with local musicians, occasional face painters and balloon artists.

A smaller Winter Market with 15 vendors inside the Metra Train Station is held on the first and third Saturdays from November 4, 2017, through April 21, 2018, from 8:00 a.m. until noon.

Visit [palatinesistercities.org](http://palatinesistercities.org) or search 'Palatine Farmers' Market' on Facebook.

## CURBSIDE BRUSH PICK-UP SCHEDULED FIRST WEEK IN FEBRUARY 2018

A curbside brush collection will occur ONLY ONCE during the winter season, beginning in February of 2018. Residents are asked to have all loose brush set out at the curb no later than 7:00 a.m. on Monday, February 5, 2018.

### Guidelines

- Brush must be 8 inches or less in diameter to accommodate the chipper.
- Firewood, tree stumps and root balls are not accepted because of the potential to cause damage to the chipper machine.
- Cut ends must face the street, with branches as long as possible.

Crews will pass down each street just once, so residents are asked to be patient. If amounts of brush are excessive, the collection may take an entire week to finish.

