

WHAT IS REGIONAL MASS NOTIFICATION?

Citizen Alert is a partnership between eleven communities and the regional dispatch center.

Information is housed for all eleven communities in one system so that notifications can be sent across jurisdictional boundaries when necessary.



Co-locating data allows the 9-1-1 center in to assist each community during times of emergency with notifications. This is a practice known as interoperability.

www.Citizen-Alert.org

An Everbridge Product Sponsored By:

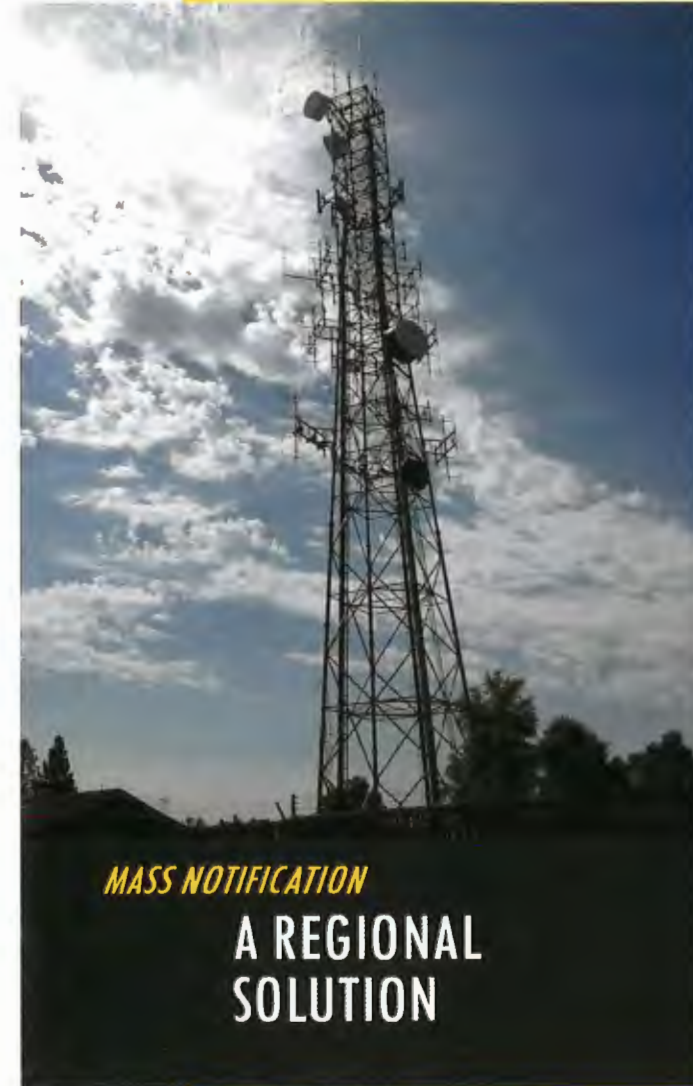
- Arlington Heights
- Buffalo Grove
- Elk Grove Village
- Hoffman Estates
- Inverness
- Mount Prospect
- Palatine
- Prospect Heights
- Rolling Meadows
- Schaumburg
- Streamwood



Have More Questions?

Phone: 847-590-3459

www.Citizen-Alert.org



MASS NOTIFICATION

**A REGIONAL
SOLUTION**

Citizen-Alert

SYSTEM DATA

The Mass Notification System contains data from many different sources. During an emergency all sources can be used to push information to as many people as possible. Some of these sources include:

- White Pages
- Yellow Pages
- Listed and Unlisted Landline Phone Numbers Serviced by AT&T and Comcast
- Citizen Opt-in Information

Notifications sent from the system can come to you through a number of different devices if you sign-up through the Citizen Opt-in Portal. Be sure to add all devices you'd like to receive notifications on:

- E-mail
- Landline Phone
- Cellular Phone
- TTY Device



Citizen-Alert.org

CUSTOMIZE YOUR ALERTS

My Alert Subscriptions

Choose what you want to be informed about

☒ Important Community Alerts

- ☒ Community Events
- ☒ Crime Bulletin
- ☒ Flooding
- ☒ Hydrant Flushing
- ☒ Municipal Service Alerts
- ☒ Parking Alerts
- ☒ Road Closure

Save

Cancel

Public Safety professionals can draw a shape around any area on the map to send notifications to any person listing an address in that shape in their personal profile.

You can sign-up to watch addresses for:

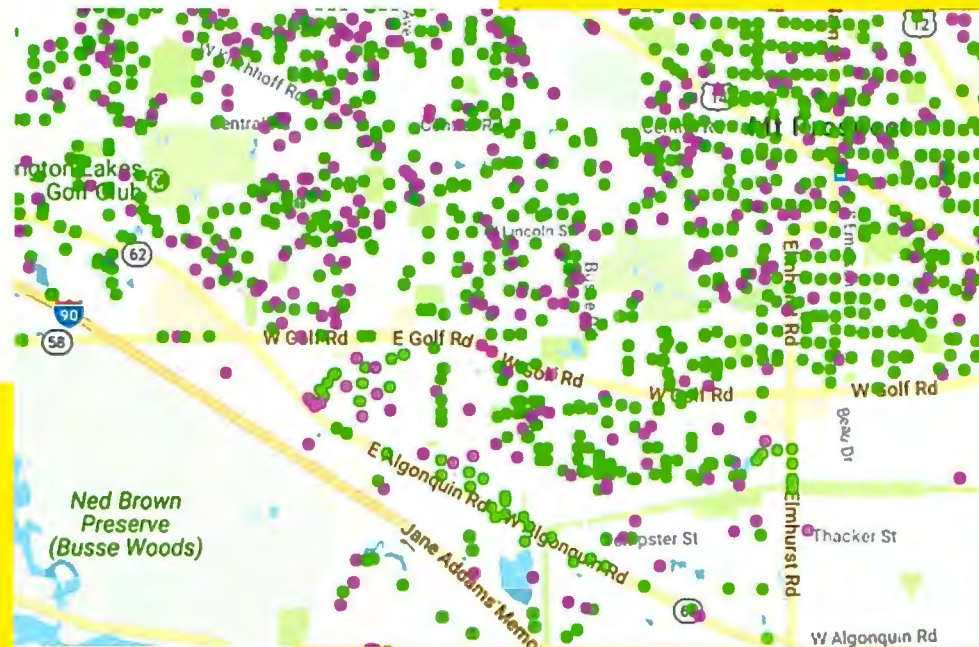
- Home
- Work
- Your child's school
- A relative's home

Depending on which devices to add into the system you could receive voice alerts, e-mails, and texts.

Emergency Services professionals can even attach pictures to e-mail and text sends.

Do you volunteer for an emergency response organization? They may be using the Mass Notification system as well. Be sure to tell your volunteer coordinator that you have signed up for the system.

When you sign-up for the system you are given the opportunity to opt-in for Subscription lists. The agencies participating in this section of the Mass Notification System can use this feature to distribute non-emergency information to you.



WANT TO SIGN-UP?

Many communities have links on their websites or you can always visit the following link:

www.Citizen-Alert.org

999-999-9999

When you see a call-back number on your caller-id with all nine's...it could be the Mass Notification System trying to provide you with important information!