# Online Payment Using Credit Card

Please be aware that Village of Palatine will pass along the fees associated with all credit card payments from the processor to the consumer.

Go to the Village Website – www.palatine.il.us
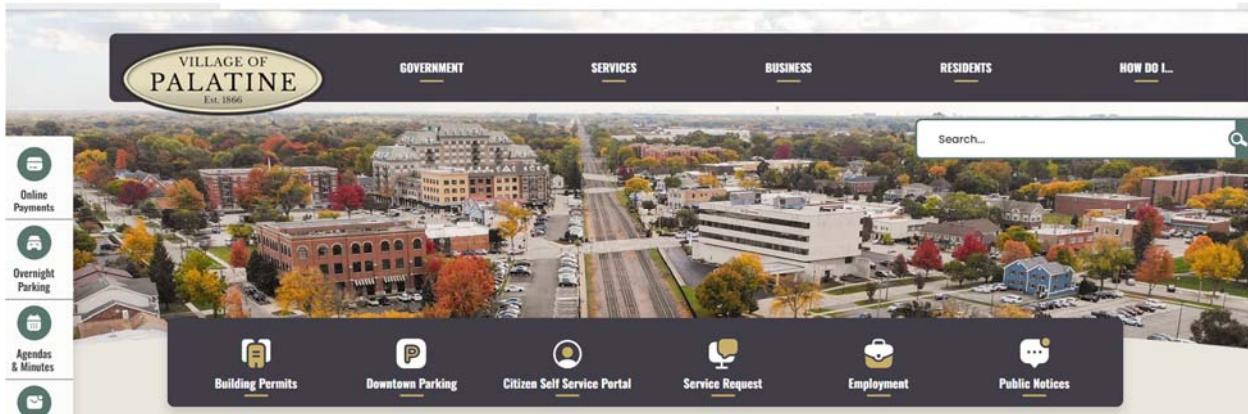

Choose Online Payments Option
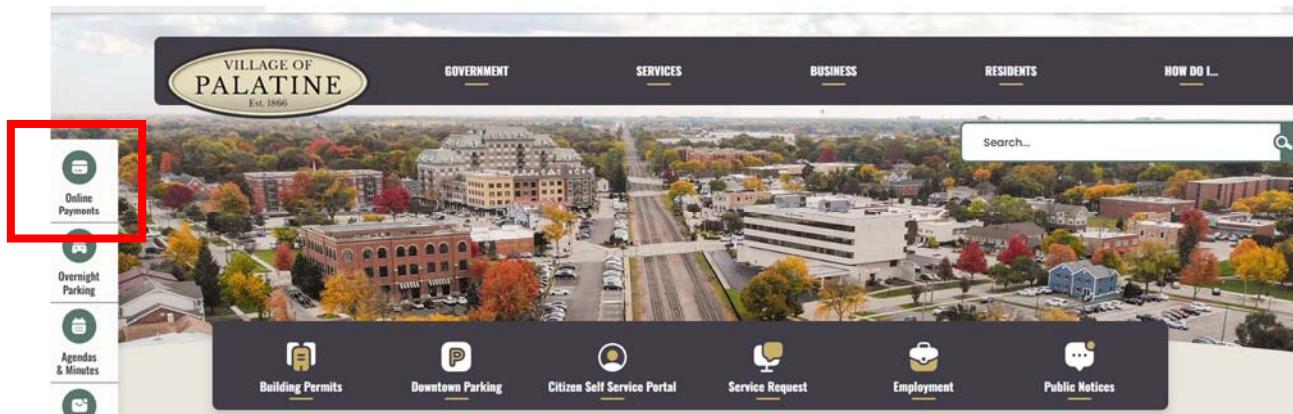
Under Online Payments – Choose the Utility Bills Option

The link will take you to the Village of Palatine Utility Services Portal. Login using your account information.

If you have not created an Online profile – please see instructions for creating a user profile.
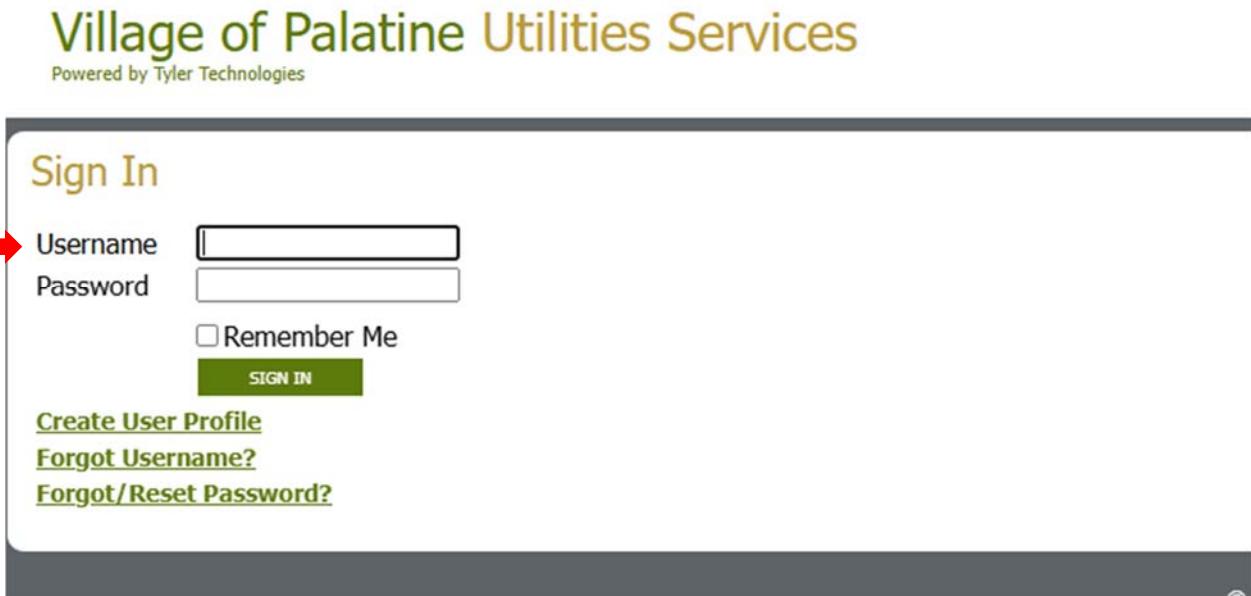
Once logged in, you will see your Account Summary page.

Village of Palatine Utilities Services
Powered by Tyler Technologies
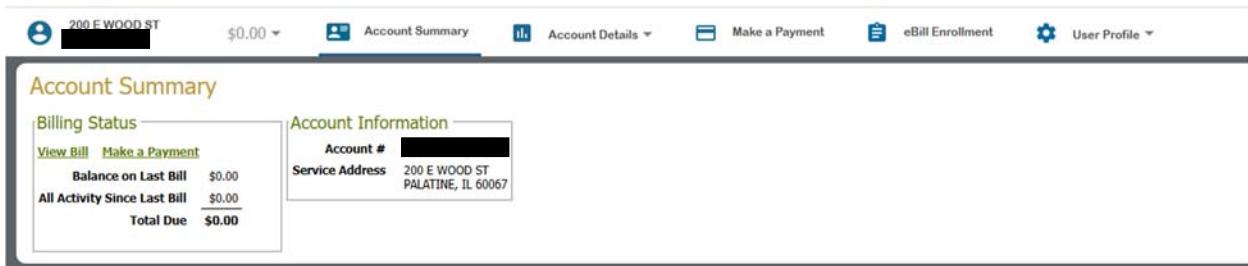
200 E WOOD ST $0.00 ▾   [icon] Account Summary   [icon] Account Details ▾   [icon] Make a Payment   [icon] eBill Enrollment   [icon] User Profile ▾

Account Summary

Billing Status
View Bill   Make a Payment
Balance on Last Bill $0.00
All Activity Since Last Bill $0.00
Total Due $0.00

Account Information
Account #   [redacted]
Service Address   200 E WOOD ST
                  PALATINE, IL 60067

Click on Make a Payment.

There will also be an option to choose one-time or recurring payments. If you choose to set up recurring payments, payment will be made automatically on your payment due date. Please note recurring bills will not take effect until your next billing cycle.
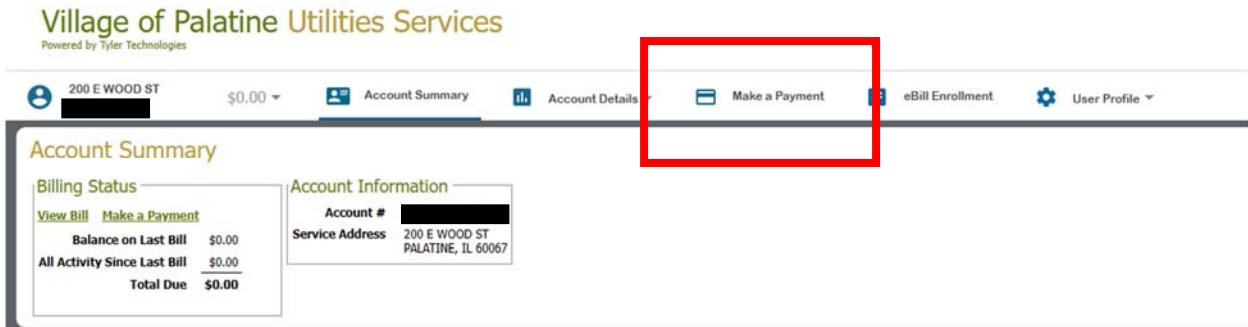
Village of Palatine Utilities Services
Powered by Tyler Technologies

200 E WOOD ST $0.00 ▾   [icon] Account Summary   [icon] Account Details   [icon] Make a Payment   [icon] eBill Enrollment   [icon] User Profile ▾

Account Summary

Billing Status
View Bill   Make a Payment
Balance on Last Bill $0.00
All Activity Since Last Bill $0.00
Total Due $0.00

Account Information
Account #   [redacted]
Service Address   200 E WOOD ST
                  PALATINE, IL 60067

On the next page – input your Payment Amount. You will also need to read the Terms and Conditions for online payments, and then click the box stating you Agree to the Terms and Conditions. Once complete – Click Continue with Payment.
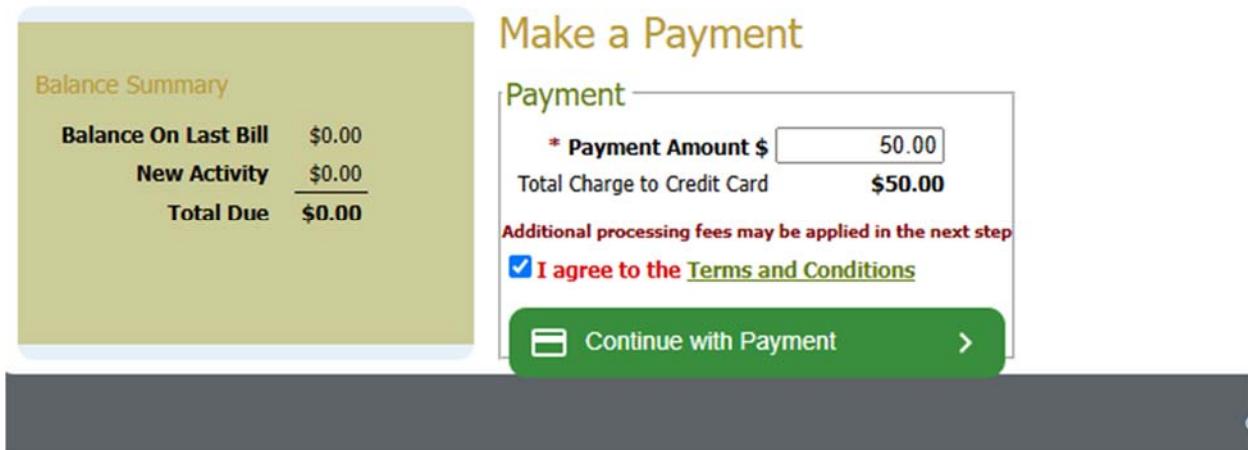
Make a Payment

Balance Summary

Balance On Last Bill $0.00
New Activity $0.00
Total Due $0.00

Payment

* Payment Amount $ 50.00
Total Charge to Credit Card $50.00

Additional processing fees may be applied in the next step

☑ I agree to the **Terms and Conditions**

[▭ Continue with Payment   >]

You will be brought to the Payment Processor Portal.

Enter your payment information

When would you like to pay?

◉ Now

○ Later

How are you going to pay?

○ Enter new credit card

○ Enter new eCheck

Where should we send your receipt?

Email for receipt*

You will not be charged until you review your payment on the next step

Back   Continue

Summary

Subtotal	$50.00

An additional fee may be charged based on your method of payment

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Choose Now, if you would like the payment to be processed immediately. Choose Later if you would like to schedule your payment for a future date.

Choose Enter New Credit Card. A dropdown will appear for you to enter your credit card information.

How are you going to pay?

◉ Enter new credit card

Card number

MM

YYYY

Cardholder name

Address

Billing ZIP code

Security code

◉ Enter new credit card

Card number
0000 0000 0000 0000

MM
04

YYYY
2025

Cardholder name
Utility Billing

Address
200 E Wood Street

Billing ZIP code
60067

Security code
000

Once you have chosen to pay by Credit Card, you will notice that in the right-hand corner of the screen, the summary now reflects the addition of the credit card processing fees.

Enter your payment information

When would you like to pay?

- ⦿ Now
- ○ Later

How are you going to pay?

- ⦿ Enter new credit card

Summary

Subtotal	$50.00
Processing fee	$2.50
Total	**$52.50**

Once credit card information has been entered, please enter an email for your receipt.

Where should we send your receipt?

Email for receipt*

Findept@palatine.il.us

You will not be charged until you review your payment on the next step

Click Continue. You will be brought to a confirmation page.

Complete your payment

Review your payment method

Mastercard ending in ▓▓▓
Expiration dat ▓▓▓

Summary of charges

Utilities: ▓▓▓▓▓	$50.00
Subtotal	$50.00
ⓘ Processing fee	$2.50
Total	**$52.50**

By clicking **Submit payment**, you agree to the following privacy policy and terms of use.

Back   Submit payment

Thank you for your credit card payment. Allow up to 48 hours for your payment to be reflected on your account statement.

Please review all of the information carefully to ensure it is accurate. If information is correct, please hit Submit Payment to complete the transaction. If you need to make any changes, you may hit the back button and proceed to update your payment information.

Complete your payment

Thank you for your credit card payment. Allow up to 48 hours for your payment to be reflected on your account statement.

Review your payment method

Mastercard ending in ▓▓▓▓
Expiration date ▓▓▓

Summary of charges

Utilities: ▓▓▓▓▓▓▓	$50.00
Subtotal	$50.00
ⓘ Processing fee	$2.50
Total	**$52.50**

By clicking **Submit payment**, you agree to the following privacy policy and terms of use.

Back

Submit payment

Once payment has been submitted you will receive a receipt for your transaction. Payments should be reflected on your Utility Account as soon as completed.